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To: Texas Workers' Compensation System Participants

From: Kara Mace, General Counsel

Date: March 12, 2024

Subject: Proposed rule on medical billing complaints

The Texas Department of Insurance, Division of Workers' Compensation (DWC) is accepting public comments on a proposed rule amending 28 Texas Administrative Code [Section 180.2](#) to ensure that no health care provider or agent can use DWC's complaint process to bypass the medical fee dispute resolution filing deadline in 28 TAC [Section 133.307\(c\)](#). The restriction does not apply to a health care provider submitting a complaint under [Insurance Code Chapter 1305](#).

The proposed rule will be published in the March 22, 2024, issue of the *Texas Register* and available at [www.sos.state.tx.us/texreg/index.shtml](http://www.sos.state.tx.us/texreg/index.shtml) once published. We will also post a copy of the proposed rule on the website at [www.tdi.texas.gov/wc/rules/2024rules.html](http://www.tdi.texas.gov/wc/rules/2024rules.html). We will hold a public hearing on the proposed rules at 11 a.m., Central time, on April 16, 2024.

You may submit written comments on the proposed rule to:  
[RuleComments@tdi.texas.gov](mailto:RuleComments@tdi.texas.gov), or mail or deliver your comments to:

Legal Services, MC-LS  
Texas Department of Insurance, Division of Workers' Compensation  
P.O. Box 12050  
Austin, Texas 78711-2050

The deadline to submit comments is 5 p.m., Central time, on April 22, 2024.