

**TEXAS DEPARTMENT OF INSURANCE
DIVISION OF WORKERS' COMPENSATION**

Quarterly Insurance Carrier Meeting
January 27, 2016
1:30 p.m. to 3:00 p.m.

AGENDA

Item	Presenter
Welcome	Ryan Brannan, Commissioner Division of Workers' Compensation
Health Care Management Update	Matt Zurek, Deputy Commissioner Health Care Management & System Monitoring
Complaint Data Update	Teresa Carney, Director System Monitoring & Oversight
Enforcement Update	Sandra Nicolas and Toya Lutz Enforcement
Office of the Medical Advisor Update	Mary Landrum, Director Health Care Business Management
Medical Fee Dispute Resolution Update	Martha Luevano, Manager Medical Fee Dispute Resolution
Rules Update	Emily McCoy, Director Office of Workers' Compensation Counsel
Q & A	Teresa Carney
Closing	Teresa Carney