No. 2023-8360

Official Order of the Texas Commissioner of Workers' Compensation

Date: <u>11/29/2023</u>

Subject Considered:

Texas Association of Counties RMP PO Box 26300 Austin, Texas 78755-0300

Consent Order DWC Enforcement File No. 32444

General remarks and official action taken:

This is a consent order with Texas Association of Counties RMP, (Respondent). The commissioner of the Texas Department of Insurance, Division of Workers' Compensation (DWC) considers whether DWC should take disciplinary action against Respondent.

Waiver

Respondent acknowledges that the Texas Labor Code and other applicable laws provide certain rights. Respondent waives all of these rights, and any other procedural rights that apply, in consideration of the entry of this consent order.

Findings of Fact

- 1. Respondent is a risk management pool comprised of governmental entities which self-insure collectively, pursuant 401.011(27)(D).
- Respondent was classified as "average" tier in the 2010 and 2022 Performance Based Oversight (PBO) assessments. Respondent was classified as "high" tier 2012, 2014, 2016, 2018, and 2020, PBO assessments. Respondent was not selected to be tiered in the 2007 and 2009 PBO assessments.

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Failure to Timely Pay Attorney Fees Ordered by DWC

- 3. On DWC ordered Respondent to pay attorney fees in connection with legal services provided to an injured employee. DWC ordered Respondent to pay attorney fees in the amount of 25% of each income benefit payment to the injured employee.
- 4. Between **and the second**, and **and the second**, Respondent issued multiple payments to the injured employee for unpaid income benefits. Respondent failed to timely pay attorney fees in an amount equal to 25 percent of the income benefits paid to the injured employee as follows:

	Benefits Paid to IE	Attorney Fee Owed	Date Due	Date Paid	Days Late
a.					10
b.					6
C.					6
d.					6

5. Respondent paid in late attorney's fee.

Assessment of Sanction

- 1. Failure to timely pay attorney fees ordered by DWC hinders the division's goal of providing a fair and accessible dispute resolution process and is harmful to the Texas workers' compensation system.
- 2. In assessing the sanction for this case, DWC fully considered the following factors in Tex. Lab. Code § 415.021(c) and 28 Tex. Admin. Code § 180.26(e):
 - the seriousness of the violation, including the nature, circumstances, consequences, extent, and gravity of the prohibited act;
 - the history and extent of previous administrative violations;
 - the violator's demonstration of good faith, including actions it took to rectify the consequences of the prohibited act;
 - the penalty necessary to deter future violations;
 - whether the administrative violation had a negative impact on the delivery of benefits to an injured employee;
 - the history of compliance with electronic data interchange requirements;

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- to the extent reasonable, the economic benefit resulting from the prohibited act; and
- other matters that justice may require, including, but not limited to:
 - PBO assessments;
 - o prompt and earnest actions to prevent future violations;
 - self-report of the violation;
 - the size of the company or practice;
 - the effect of a sanction on the availability of health care; and
 - evidence of heightened awareness of the legal duty to comply with the Texas Workers' Compensation Act and DWC rules.
- 3. DWC found the following factors in Tex. Lab. Code § 415.021(c) and 28 Tex. Admin. Code § 180.26(e) to be aggravating: the seriousness of the violation, including the nature, circumstances, consequences, extent, and gravity of the prohibited act; the history and extent of previous administrative violations; and the penalty necessary to deter future violations.
- 4. DWC is aware of no mitigating factors pursuant to Tex. Lab. Code § 415.021(c) and 28 Tex. Admin. Code § 180.26(e).
- 5. Respondent acknowledges communicating with DWC about the relevant statute and rule violations alleged; that the facts establish that the administrative violation(s) occurred; and that the proposed sanction is appropriate, including the factors DWC considered under Tex. Lab. Code § 415.021(c) and 28 Tex. Admin. Code § 180.26(e).
- 6. Respondent acknowledges that, in assessing the sanction, DWC considered the factors in Tex. Lab. Code § 415.021(c) and 28 Tex. Admin. Code § 180.26(e).

Conclusions of Law

- 1. The commissioner has jurisdiction over this matter pursuant to Tex. Lab. Code §§ 402.001, 402.00114, 402.00116, 402.00128, 414.002, and 414.003.
- 2. The commissioner has the authority to dispose of this case informally pursuant to Tex. Gov't Code § 2001.056, Tex. Lab. Code §§ 401.021 and 402.00128(b)(6)-(7), and 28 Tex. Admin. Code § 180.26(h) and (i).

- 3. Respondent has knowingly and voluntarily waived all procedural rights to which it may have been entitled regarding the entry of this order, including, but not limited to, issuance and service of notice of intent to institute disciplinary action, notice of hearing, a public hearing, a proposal for decision, a rehearing by the commissioner, and judicial review.
- 4. Pursuant to Tex. Lab. Code § 415.021, the commissioner may assess an administrative penalty against a person who commits an administrative violation.
- 5. Pursuant to Tex. Lab. Code § 415.002(a)(20) and (22), an insurance carrier or its representative commits an administrative violation each time it violates a DWC statute or rule.
- 6. Pursuant to Tex. Lab. Code §§ 415.021(a) and 415.0035(e), an insurance carrier commits an administrative violation if it violates, fails to comply with, or refuses to comply with a DWC order.
- 7. Pursuant to 28 Tex. Admin. Code § 152.1(c), insurance carriers are required to pay attorney fees ordered by DWC. The insurance carrier must begin payment out of the approved income benefits by mailing a check to the attorney within seven days after receiving the order. As the insurance carrier pays income benefits, it must pay attorney fees until the fees are completely paid or income benefits cease.
- Respondent violated Tex. Lab. Code §§ 415.002(a)(20) and (22); 415.021(a);
 415.0035(e); and 28 Tex. Admin. Code § 152.1(c) by failing to timely comply with a DWC order to pay attorney fees.

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Order

It is ordered that Texas Association of Counties RMP must pay an administrative penalty of \$750 within 30 days from the date the Commissioner signs the order.

After receiving an invoice, Texas Association of Counties RMP must pay the administrative penalty by electronic transfer using the State Invoice Payment Service, company check, cashier's check, or money order and make it payable to the "State of Texas." Mail the administrative penalty to the Texas Department of Insurance, Attn: DWC Enforcement Section, MC AO-9999, P.O. Box 12030, Austin, Texas 78711-2030.

Jeff Nelson Commissioner TDI, Division of Workers' Compensation

Approved Form and Content:

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Dan Garcia Staff Attorney, Enforcement Compliance and Investigations TDI, Division of Workers' Compensation

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Unsworn Declaration

STATE OF	§
	§
COUNTY OF Travis	§

Pursuant to the Tex. Civ.	Prac. and Rem. Code	§ 132.001(a), (b), a	and (d), my name is					
Susan M. Redford	I hold the position of	Execu	tive Directo	or and am the					
authorized representative of Texas Association of Counties RMP. My business address is:									
1210 San Antonio	Austin	, Travis	ТХ	78701					
(Street)	(City)	(County)	(State)	(ZIP Code)					

I am executing this declaration as part of my assigned duties and responsibilities. I declare under penalty of perjury that the facts stated in this document are true and correct.

—DocuSigned by: SUSAN KUGFORD

02E38178377049E... Declarant

Executed on_____, 2023 | 9:27 AM PDT_023.

Confidential Information Redacted Texas Labor Code §§402.083 and 402.092

BAJB/tes DWC MAIL Received 10/6/23