

**TEXAS DEPARTMENT OF INSURANCE
DIVISION OF WORKERS' COMPENSATION**

Health Care Provider Quarterly Meeting
Wednesday, January 22, 2020
9:30 a.m. to 11:00 a.m.

AGENDA

Item	Presenter
Welcome	Cassie Brown, Commissioner Division of Workers' Compensation
Office of Medical Advisor Update	Graves Owen, M.D., Medical Advisor Office of Medical Advisor
Health Care Management Update	Mary Landrum, Director Health Care Business Management
Compliance and Investigations Update	Debra Knight, Deputy Commissioner Compliance and Investigations
PBO Assessments	Debra Knight, Deputy Commissioner Compliance and Investigations
UR Update	Matt Zurek, Deputy Commissioner Health and Safety
Plain Language Initiative	Dan Paschal, Deputy Commissioner Policy and Customer Services
Q&A / Round Table Discussion	Dr. Graves Owen and Matt Zurek
Closing	Cassie Brown Commissioner Division of Workers' Compensation