



Hybrid Insurance Carrier Quarterly Meeting
 Thursday, September 5, 2024
 2:30 p.m. to 4 p.m.

Agenda

Item	Presenters
Welcome	Jeff Nelson Commissioner of Workers' Compensation
Compliance and Investigations Update Lifecycle of a Fraud Case	Dan LaBruyere, Deputy Commissioner Compliance & Investigations
Business Process Update Access to Medical Care in the Texas Workers' Compensation System Report Research and Evaluation Group Research Agenda EDI Updates & Form 20SI Changes	Tammy Campion, Deputy Commissioner Business Process Martha Luevano, Director Enterprise Automation Services
Health and Safety Update Designated Doctor Billing and Reimbursement Rules Implementation	Mary Landrum, Deputy Commissioner Health and Safety Santiago Calderon, Director of Designated Doctor Operations Amy Rich, Health Care Provider and Return to Work Outreach Specialist
Operations and External Relations Update	Matthew Posey, Deputy Commissioner Operations and External Relations
Hearings Update Hearings Restructure Dispute Resolution Brown Bag Series	Allen Craddock, Deputy Commissioner Hearings
Q&A	

Closing Remarks

Jeff Nelson

Commissioner of Workers' Compensation