

**TEXAS DEPARTMENT OF INSURANCE  
DIVISION OF WORKERS' COMPENSATION**

Virtual Health Care Provider Quarterly Meeting  
Wednesday August 26, 2020  
9:30 a.m. to 10:30 a.m.

**AGENDA**

<b>Item</b>	<b>Presenter</b>
Welcome	Cassie Brown, Commissioner Division of Workers' Compensation
Office of Medical Advisor Update	Mary Landrum, Director Healthcare Business Management
DD and Business Process Update	Joe McElrath, Deputy Commissioner Business Processes
Compliance and Investigation Update	Debra Knight, Deputy Commissioner Compliance and Investigations
Telemedicine Update	Matt Zurek, Deputy Commissioner Health and Safety
MFDR Update	Greg Arendt, Director Medical Fee Dispute
Q&A	
Closing	Cassie Brown, Commissioner Division of Workers' Compensation