

**TEXAS DEPARTMENT OF INSURANCE**  
**DIVISION OF WORKERS' COMPENSATION**

Virtual Insurance Carrier Quarterly Meeting  
Wednesday, July 7, 2021  
1:30 to 3 p.m.

**AGENDA**

<b>Item</b>	<b>Presenter</b>
Welcome	Cassie Brown, Commissioner Division of Workers' Compensation
Office of the Medical Advisor Update	Mary Landrum, Director Health Care Business Management
Compliance and Investigation Update	Debra Knight, Deputy Commissioner Compliance and Investigations
Business Process and Designated Doctor Operations Update	Joe McElrath, Deputy Commissioner Business Process
EDI Update	Martha Luevano, Director Enterprise Automation Services
Legislative Update	Jeff Nelson, Director External Relations
Hearings Update	Allen Craddock, Deputy Commissioner Hearings
Data Call Update	TBD Research and Evaluation Group
Q&A	
Closing	Cassie Brown, Commissioner Division of Workers' Compensation