

**TEXAS DEPARTMENT OF INSURANCE  
DIVISION OF WORKERS' COMPENSATION**

Virtual Insurance Carrier Quarterly Meeting  
Friday, April 9, 2021  
1:30 p.m. to 3 p.m.

**AGENDA**

<b>Item</b>	<b>Presenter</b>
Welcome	Cassie Brown, Commissioner Division of Workers' Compensation
Office of Medical Advisor Update	Mary Landrum, Director Healthcare Business Management
Compliance and Investigation Update	Debra Knight, Deputy Commissioner Compliance and Investigations
Designated Doctor and EDI Update	Joe McElrath, Deputy Commissioner Business Processes
Legislative Update	Jeff Nelson, Director External Relations
Hearings Update	Kerry Sullivan, Deputy Commissioner Hearings
Data Call Update	Amy Lee, Special Advisor   Director Research and Evaluation Group
MFDR Update	Greg Arendt, Director Medical Fee Dispute
Q&A	
Closing	Cassie Brown, Commissioner Division of Workers' Compensation