



## TEXAS DEPARTMENT OF INSURANCE

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### Division of Workers' Compensation

7551 Metro Center Drive, Suite 100, Austin, Texas 78744-1645

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To: Insurance Carrier Austin Representatives

From: Joseph McElrath, Deputy Commissioner for Business Process

Date: July 10, 2020

RE: Electronic Correspondence Delivery to Insurance Carrier Electronic Boxes

Due to unforeseen circumstances, the Division of Workers' Compensation (DWC) will not deliver claims and hearing correspondence to insurance carrier electronic boxes on Friday, July 10, 2020. DWC will resume delivering electronic correspondence Monday, July 13, 2020.

This issue does not impact the ability for insurance carrier Austin representatives to file documents or receive date-stamped receipts.

If you have any questions, please contact [eFiling-Help@tdi.texas.gov](mailto:eFiling-Help@tdi.texas.gov) or call Theol Jackman at 512-804-4308.