Who is the Division of Workers’ Compensation?

The Division of Workers’ Compensation (DWC) is a state agency that regulates the delivery of workers’ compensation benefits to injured employees and to eligible family members of employees killed on the job. The DWC also helps resolve disputes about claims and provides workplace safety and health services. The DWC does not pay benefits. Benefits are paid by workers’ compensation insurance companies, by employers certified by this agency to self-insure, or by self-insured governmental entities.

What is Workers’ Compensation?

Workers’ compensation is a state-regulated insurance program that typically will pay your medical bills and replace a portion of your lost wages if:

- you are injured at work or have a work-related illness; and
- your employer has workers’ compensation insurance coverage under the Texas Workers’ Compensation Act.

Workers’ compensation typically will pay for the medical treatment of your work-related injury or illness if:

- you are injured at work or have a work-related illness; and
- your employer has workers’ compensation insurance coverage under the Texas Workers’ Compensation Act.

Workers’ compensation will also replace a portion of your lost wages if:

- your employer has workers’ compensation insurance coverage under the Texas Workers’ Compensation Act; and
- your injury occurs at work or you have an illness related to your job.
- your work-related injury or illness causes you to lose all or some of your wages for more than seven (7) days from one or more jobs.

Contact Information for the Central and Local DWC Offices

Central Office
7551 Metro Center Drive, Suite 100
Austin, TX, 78744-1645

Abilene
1290 South Willis, Suite 102
Abilene, TX 79605-4064

Amarillo
7112 IH-40, West, Bldg. D
Amarillo, TX 79106-2503

Austin
7551 Metro Center Drive, Suite 100
Austin, TX, 78744-1645

Beaumont
Concord Square Office Park
6430 Concord Rd.
Beaumont, TX 77708-4315

Corpus Christi
5155 Flynn Parkway, Suite 218 Corpus Christi, TX 78411-4316

Dallas
1515 West Mockingbird Lane, Suite 100
Dallas, TX 75235-5078

Denton
Dallas Drive Tech Center
625 Dallas Dr., Suite 475
Denton, TX 76205-5299

For further assistance, call 1-800-252-7031 or visit http://www.tdi.texas.gov/wc/employee/index.html

This publication is a summary and is presented for informational purposes only. It is not a substitute for the statute and DWC rules. For questions about DWC rules, please call Customer Assistance at 1-800-252-7031. CS05-002K(6-14)
Workers Compensation in Texas

El Paso
El Paso State Office Building
401 Franklin Avenue, Suite 330
El Paso, TX 79901-1250

Fort Worth
6900 Anderson Blvd., Suite 200
Fort Worth, TX 76120-3030

Houston East
Elias Ramirez Building
5425 Polk Street, Suite 130
Houston, TX 77023-1454

Houston West
350 North Sam Houston Parkway East, Suite 110
Houston, TX 77060-3318

Laredo
500 E Mann Road, Suite B2
Laredo, TX 78041-2630

Lubbock
22 Briercroft Office Park, Suite A
Lubbock, TX 79412-3089

Lufkin
310 Harmony Hill Drive, Suite 100
Lufkin, TX 75901-5953

Midland
Executive Office Park
4500 West Illinois Avenue, Suite 315
Midland, TX 79703-5486

San Angelo
State of Texas Services Center
622 South Oakes Street, Suite M
San Angelo, TX 76903-7035

San Antonio
The Brownwood Building
4440 S Piedras Drive, Suite 205
San Antonio, Texas 78228-1217

Tyler
3800 Paluxy Drive, Suite 570 Tyler,
TX 75703-1665

Waco
Raleigh Building
801 Austin Ave., Suite 840
Waco, TX 76701-1937

Weslaco
1108 West Pike Blvd.
Weslaco, TX 78596-4651

For further assistance, call
1-800-252-7031 or visit
http://www.tdi.texas.gov/wc/employee/index.html