


## **IN Mediation Services**

7920 Belt Line Road, Suite 727  
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### **BIO - IRENE P. ZUCKER**

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**M**s. Zucker, is Principle of **IN Mediation Services**, where has mediated hundreds of cases in the public and private sectors over the past 23 years, in both English and Spanish. An avid proponent of the value and use of mediation and negotiation to help resolve disputes, she offers courses and workshops nationally such as: “*Negotiating for Mutual Gain - A Collaborative Approach*” (based on Harvard Program on Negotiation Research); “Men are Better Negotiators - and Other Myths” and “Big Negotiations for Small Businesses.” She has also served as a mediator for SOAH for the State of Texas since 2018 dedicated to help parties resolve insurance/patient/doctor issues.

Ms. Zucker has a B.A. Degree in Economics / Finance, with post-graduate studies in Organizational Management (University of Texas at Dallas). She has a “*Teaching Negotiation in the Corporation*” (Harvard) Certificate, is a Texas Credentialed Advanced Mediator (20+ yrs.), and *Corporate Trainer Certified (CTC)*. She is a *Certified Six Sigma Black Belt Professional*, and a *Certified Six Sigma Lean Professional* which focus on process improvement and behaviors that lead to maximum results.

She has been recognized for her leadership and excellence, nationally, in both public and private sectors, was nominated Dallas County Mediator of the Year for meritorious service and she also received Special U. S. Congressional Recognition for Outstanding Service to the Community. She was recently recognized and awarded the “Spirit Award” from the Dallas County Alternative Dispute Resolution Center for her contributions in promoting and advocating mediations. She is Past Board Member of the Texas Association of Mediators. Ms. Zucker currently serves as Vice-Chair to the Dallas County Alternative Dispute Resolution Advisor, (2011 to present), co-chairs the Texas Association of Mediators (North Texas Region-DFW). She served as consultant in the formation of the Texas Attorney Mediators Coalition (TAMC) and currently volunteers as a mentor to newly credentialed mediators.