

Hon. John R. Melcher

Curriculum Vitae

Clear Creek Mediation Center 2019 - Present

Senior Associate, Advanced Credentialed Mediator and Arbitrator– Alternative Dispute Resolution Center specializing in family and civil conflict resolution through third party neutral mediation and arbitration. Family dispute resolution includes divorce, child custody and child protective issues, and probate/estate issues.

Texas Mediation and Arbitration Specialist 2019 – Present

TMCA Credentialed Advance Mediator
Advanced Family Mediator
Advanced Child Protective Services Certified

Galveston County, Texas 2018 - Present

Associate Judge, Magistrate Court – criminal dockets include probable cause assessments, bond assessments and eligibility and requirements for bond conditions, bail review hearings, mental health detainment hearings and execution of various protective and restraining orders.

City of Hitchcock, Texas 2018 – Present

Associate Municipal Court Judge

The Melcher Group 2005 - Present

Founder of The Melcher Group – a consulting firm specializing in public safety communications and related activities including technology, legislation, public policy and call center operations. Clients include publicly traded and privately held corporations, as well as public safety agencies. Nationally recognized subject matter expert and witness in emergency communications matters, including intellectual property, civil litigation and policy. Expertise includes network and call center operations, legislative, regulatory and policy matters. Extensive experience in advocacy with successful history of major policy changes and newly created legislation at the local, state and federal level.

Cyren Call Communications 2006 – 2009

Executive Vice President, Office of the Chairman and Founding Partner
Cyren Call was founded to advocate for a nation-wide emergency broadband communications system. One of five founding partners with Morgan O'Brien and Brian McCauley (original founders of Nextel Communications). Directed corporate communications, legislative and regulatory affairs and outreach efforts to achieve favorable public policy positions for first responders. Managed relationships with various industry and public safety organizations to coordinate and advance same. External presenter and speaker for Cyren Call at key public safety and wireless industry conferences as well as state and federal regulatory and legislative venues. Cyren Call was pivotal in assisting the nation's first responders in gaining additional contiguous broadband radio spectrum (700 Mhz), ultimately leading to the FirstNet® system.

Greater Harris County 9-1-1 Emergency Network 1990 - 2005

Executive Director - CEO

Responsible for the governmental agency (Emergency Communications District) charged with design, implementation and management of integrated voice and data networks providing 9-1-1 emergency communications for over 5 million citizens in 48 cities across four counties in the Houston metropolitan area. GHC is the largest regional 9-1-1 program in the country.

Chief Operating Officer, 1990 – 2004

Numerous “firsts” in emergency communications including implementation of wireless location technology to locate and respond to wireless (cellular) 9-1-1 callers.

Inventor, patented emergency communications system solutions

VMS Master, Digital Equipment Corporation - 1993 (Bachelor level certification - mission critical computer operating systems)

National Emergency Number Association (NENA) - Life Member, Hall of Fame

- President of NENA June 2002 – 2003
- 2nd Vice President of NENA 2001 – 2002
- 1st Vice President of NENA 2000 – 2001
- Numerous Testimonies before the United States House and Senate
- Wireless Liaison for NENA working closely with wireless carriers, manufacturer trade associations, standards development organizations, the FCC and numerous federal agencies
- ENP certification 1999

Pasadena Police Department - Pasadena, Texas

Technical Director, Communications Supervisor 1986

Texas State Licensed Paramedic and EMS Instructor, 1984

Texas State Licensed Telecommunications Officer, 1982

City of Pasadena, Texas – Office of Emergency Preparedness

Communications Director 1978 – 1982

San Jacinto College – 1982 - 1984

Associates in Emergency Medical Technology

University of Houston – 1977 – 1980

Undergraduate studies in political science

Recognitions:

Presidential Citations:

National Emergency Number Association - 1995, 1996, 1997, 1998, 2002, 2006, 2008

Association of Public Safety Communications Officials - 1993, 1994, 1995, 1996

Recognition by *Radio Resource Magazine*, Most Influential People in Public Safety, 1998 and 1999

Innovator Award from the Smithsonian Institute and *Computerworld Magazine* for Visionary Use of Information Technology, (organizational award) 1995

Presidential Award, Association of Public Safety Communications Professionals
Chairman Project 31 (wireless 9-1-1) 1992 and 1993

Other Endeavors:

Vice Chairman, City of Houston Texas Tower Commission

Licensed Pilot – Instrument Rating, Commercial Training, Rotary Wing Training

1st Lt., Governmental Affairs Officer, Group IV Civil Air Patrol (USAF Auxiliary) TX Wing

Past President, Pasadena Rotary Club

Past Officer and/or Board member of numerous charitable and non-profit organizations

Certified Firewalking Instructor and Motivational Speaker/Trainer

