

**Martha I. Garza, CEO**  
**Veritude, Consulting, LLC.**

**Mediator**

P. O. Box 3034  
McAllen, TX 78502-3034  
[REDACTED]

Spanish bilingual Mediator. Experienced in handling conflicts and/or disputes regarding business, in-house corporate, labor and employment, wage and hour, contractual, insurance dispute, personal disputes, and church congregational disputes. Extensive experience in transformative mediation.

**PROFESSIONAL**

**2015 – Current – CEO Veritude Consulting, LLC.**

Mediation. Transformative mediation for private clients and in pro-bono or non-profit situations. Business operations consulting – HR, Accounting, Benefits, Recruiting.

**2008 – 2014 Independent Consultant**

Business Operations, HR, Benefits Enrollment, Accounting, Payroll - various clients. Full-time volunteer during economic downturn; used transformative mediation throughout participant's transition process.

**1999 – 2008 Business Operations Director – Reunion Church**

Developed fully integrated IT, HR, Accounting, Benefits systems, radio ministry program for non-denominational start-up church. Handled walk-ins, homeless and individuals who were in various state of brokenness. Used transformative mediation to help them live more productively.

**1998 – 1999 General Manager, CFO – SmartShield Sunscreens, LLC.**

**1996 – 1997 Investment Broker – Dean Witter Reynolds (now Morgan Stanley)**

Investment broker of various securities, mutual funds and retirement plans. 1988 – 1995 Accounting, M&A Systems Conversion Manager – Willis Corroon, Inc. (classified as 5th largest international insurance brokerage at the time). Accounting manager of daily operations and lead in financial cleanup post acquisitions. Handled HR and benefits training, systems, assets and equipment review, consolidation and update to corporate guidelines. Investigate, resolve conflicts.

**EDUCATION**

Southern Methodist University (Dallas, TX) Dispute Mediation and Conflict Management Resolution – Certificate of over 40 hours.

Southern Methodist University (Dallas, TX) Additional hours toward Masters in Dispute Mediation and Conflict Management Resolution

University of Texas @ RGV (formerly UT @Pan American, Edinburg, TX) Bachelors of Business Administration - Accounting

**LANGUAGES** English; Spanish

**MEMBERSHIP AFFILIATIONS** Dallas HR; TAM;

**PRIOR LICENSING/CERTIFICATIONS** Series 7- General Securities Representative License 63 – Uniform Securities Agent License 65 – Uniform Investment Advisor License Texas Property and Casualty Insurance License Texas Personal Lines Insurance License

**VOLUNTEER 2009 – 2015, 2022**

Watermark Careers in Motion Job Transition Ministry – Career Coach, Developer of workshops, training material. Utilize Transformative Mediation to assist participants to achieve desired life objectives