



MAXIMUS Federal Services, Inc. (MAXIMUS) is the national leader in the provision of government agency independent review services. Since 1989, MAXIMUS has conducted more than 7.5 million independent reviews for more than 60 state and federal government agencies, including arbitration reviews for the New Jersey Department of Banking and Insurance, the Florida The Agency For Health Care Administration, the Health and Human Service Office of the Inspector General, and the Centers for Medicare & Medicaid National Correct Coding Initiative Medicare and Medicaid. We work only on behalf of government agencies and maintain no direct relationship with Third Party Administrators, Self-Insured Employers, provider groups or other commercial entities. We have the most complete and robust organizational conflict of interest measures in the industry. This commitment to avoiding conflicts allows us to insulate risk for our government clients and fully protect the integrity of the arbitration review process for all parties. It also enables MAXIMUS to provide the most defensible review determinations that will hold up under public and legal scrutiny and result in increased stakeholder satisfaction in utilizing TX Out-of-Network Claim Dispute Resolution.

Martha Crowley

Professional Experience

- MAXIMUS Federal Services, 10/28/18 - present
 - Project Manager, RN Medicare Part A/B
 - Coordinate daily work activities for client OIG audits
 - Prepare time sensitive medical determinations for submission to client
 - Interact with panel physicians to coordinate various types of reviews
- Rochester Regional Health, 11/01/15 – 10/25/18
 - RN Clinical Informaticist
 - Facilitates the work of various system-wide Advisory Groups and Advisory Committees
 - Assists in the development and implementation of strategic, clinical and operational activities related to the EMR
- MVP Health Care, 04/01/97 – 04/01/15
 - Clinical Program Manager - Served as the clinical lead on the implementation and maintenance of a Web-based medical management application
 - Supervisor, Case Management - Directed 15 case managers overseeing members with high-risk health conditions
 - Medical Systems Manager - Responsible for leading the implementation and maintenance of new and existing medical information systems-working in partnership with the company's IT department

Education

- Bachelor of Science, Nursing (BSN), Marquette University
- Master of Science, Nursing (MSN), University of Phoenix

Certifications

- Certified Case Manager
- Lean Six Sigma, Breen Belt