


**PATRICIA BASTINE**  
**PRACTITIONER ARBITRATOR-MEDIATOR**  
**3730 Kirby Drive, Suite 1200 #227**  
**River Oaks Tower**  
**Houston, Texas 77098**



**EMPLOYMENT HISTORY:**

**Arbitrator-Mediator**

**5/98 - Present**

Practicing Mediation and Arbitration since 1998 consists primarily practice of complex multiparty matters with emphasis on cases involving the following: civil litigation, family law; residential & commercial real estate; labor and employment; financial industry regulatory authority; probate; contracts; insurance claims; and maritime. I have worked as a consultant on arbitration cases, such as civil cases and private sector arbitrating cases for business owners regarding labor and employment issues. In Arbitration I use collective bargaining skills to conduct orderly hearings. My awards are clear and precise, which demonstrates to the parties that I clearly listen to their testimony and review their documents along with exhibits. I have mediated hundreds of cases and also held training session classes at South Texas College of Law and Rice University for mediation. As a Mediator I used my collective bargaining skills to assist the parties in coming to a mutual agreement to settle their dispute and to ensure all parties are satisfied. I'm a mediator for Judicial Region Two for the State Office of Administrative Hearings. My tenure as a Arbitrator or Mediator consist of me working with Harris County Family Courts, Judicial and Civil Courts, Harris County Dispute Resolution Center, Texas Department of Insurance, FINRA and The Better Business Bureau Metropolitan Houston & South Texas. Hearing Officer for Harris County Appraisal Review Board. Prior to me becoming a Arbitrator-Mediator I was a Paralegal for ten years which involved civil litigation, family law, commercial litigation, personal injury, maritime law, labor and employment contract cases, probate and insurance law cases. I was also a Realtor for five years involved in commercial and residential contracts.

**EDUCATION:**

**University of Houston Central Campus**

Bachelor of Science Degree in Psychology

**TRAINING:**

**40 Hours Workplace Mediation Certificate – Mediator for Workplace Disputes**

Federal Mediation & Conciliation Service (FMCS) -

Mediation Skills in Workplace Disputes

**40 Basic Mediation Certificate**

University of Houston Central Campus - A. A. White Dispute Resolution Institute

**24 Hour Family Mediation Training Certificate - Family Mediator**  
Fort Bend County Dispute Resolution Center

**Mediation Certificate in Domestic Violence**  
Manouso Mediation Training -Alternative Dispute Resolution Services

**Advance Commercial Arbitration Domestic & International Certificate**  
University of Houston Central Campus -A. A. White Dispute Resolution Institute

**Houston Maritime Arbitrator & Mediator**  
Houston Maritime Arbitrator Association  
Serving The Maritime, Oil & Gas, Energy And Transportation Industries

**FINRA Arbitrator**  
Financial Industry Regulatory Authority

**Arbitrator For**  
Texas Comptroller of Public Account- Property Tax

**Judicial Branch Certification Commission**  
Texas Guardianship Training

**Arbitrator For**  
Better Business Bureau Metropolitan Houston Area Auto-Line

**Realtor**  
**Texas Real Estate Commission License # 526519**

**National Certified Medical Assistant Licenses #**  
National Center for Competency Testing

**Professional Association**  
2007 & 2008 on the Board of Directors of the ACR Dispute Resolution Center Houston Chapter; Houston Maritime Arbitrator Association; Texas Mediator Credentialing Association; Texas Certified Mediators; Texas Association of Mediators; Member of the State Bar of Texas Mediation Section; State Bar of Texas Paralegal Division; National Association of Realtors; Mediate.com; Association for International Arbitration; Labor & Employment Relation Association Houston Chapter, Financial Industry Regulatory Authority (FINRA); Member of the American Bar Association; American Bar Association Dispute Resolution; American Bar Association Litigation & American Association of Medical Assistant