



## Medical Fee Dispute Resolution Findings and Decision

### General Information

**Requester Name**

METHODIST HEALTH SYSTEM

**Respondent Name**

CITY OF PLANO

**MFDR Tracking Number**

M4-25-2868-01

**Carrier's Austin Representative**

Box Number 17

**Date Received**

July 10, 2025

### Summary of Findings

Dates of Service	Disputed Services	Amount in Dispute	Amount Due
December 28, 2023	Emergency room visit	\$1,109.40	\$0.00

### Requester's Position

"Please review the decision for timely filing. I have attached proof that it was filed prior to deadline with a return envelope dated January of 2024."

**Amount in Dispute:** \$1,109.40

### Respondent's Position

"Finally, pursuant to Division rule §133.307(c) and (c)(1)(A) a request for MFDR that does not involve issues identified in subparagraph (B) of this paragraph shall be filed no later than one year after the date(s) of service in dispute."

**Response Submitted by:** Corvel

## Findings and Decision

### **Authority**

This medical fee dispute is decided according to [Texas Labor Code \(TLC\) §413.031](#) and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC).

### **Statutes and Rules**

1. [28 Texas Administrative Code \(TAC\) §133.305](#) sets out the procedures for resolving medical disputes.
2. [28 TAC §133.307](#) sets out the procedures for resolving medical fee disputes.

### **Denial Reasons**

The insurance carrier reduced or denied the payment for the disputed services with the following claim adjustment codes:

- 234 – This procedure is not paid separately
- 29 – Time limit for filing claim/bill has expired
- RM2 – Time limit for filing claim has expired
- RZ0 – Status Indicator: Q4 packaged lab service
- P14 – Payment is included in another svc/procedure occurring on same day
- 25 – Separate E&M Service, same physician
- 91 – Repeat clinical diagnostic laboratory test
- RN – Not paid under OPPS: services included in APC rate
- TC – Technical component

### **Issues**

Has the Requester waived their right to medical fee dispute resolution?

### **Findings**

The Requester seeks payment in the amount of \$1,109.40, for medical services provided on December 28, 2023.

28 TAC §133.307 (c) (1) states in the pertinent part, "Timeliness. A Requester must timely file the request with the division or waive the right to MFDR. The division will deem a request to be filed on the date the division receives the request. A decision by the division that a request was not timely filed is not a dismissal and may be appealed pursuant to subsection (g) of this section."

The service in question was performed on December 28, 2023. The medical fee dispute was received by the Division on July 10, 2025. This date is more than a year following the in-question date(s) of service.

28 TAC §133.307 (c) (1) (A) states, "A request for MFDR that does not involve issues identified in subparagraph (B) of this paragraph shall be filed no later than one year after the date(s) of service in dispute."

A review of the submitted documentation finds that the disputed service(s) do/does not involve issues identified in 28 TAC §133.307 (c) (1) (B). The Division concludes that the Requester has failed to timely file this dispute with the Division; consequently, the Requester has waived the right to medical fee dispute resolution.

### **Conclusion**

The outcome of this medical fee dispute is based on the evidence presented by the Requester and the respondent at the time of adjudication. Though all evidence may not have been discussed, it was considered.

The Division finds the Requester has not established that reimbursement of is due.

### **Order**

Under Texas Labor Code §§413.031 and 413.019, the Division has determined the Requester is entitled to \$0.00 reimbursement for the disputed services.

### **Authorized Signature**

\_\_\_\_\_  
\_\_\_\_\_  
Signature Medical Fee Dispute Resolution Officer July 31, 2025 Date

### **Your Right to Appeal**

Either party to this medical fee dispute has a right to seek review of this decision under 28 TAC §133.307, which applies to disputes filed on or after **June 1, 2012**.

A party seeking review must submit DWC Form-045M, *Request to Schedule, Reschedule, or Cancel a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (BRC-MFD)* and follow the instructions on the form. You can find the form at [www.tdi.texas.gov/forms/form20numeric.html](http://www.tdi.texas.gov/forms/form20numeric.html). The Division must receive the request within **20 days** of when you receive this decision. You may fax, mail, or personally deliver your request to the Division using the contact information on the form or the field office handling the claim. If you have questions about the DWC Form-045M, call CompConnection at 1-800-252-7031, option 3 or email [CompConnection@tdi.texas.gov](mailto:CompConnection@tdi.texas.gov).

The party seeking review of the MFDR decision must deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the Medical Fee Dispute Resolution Findings and Decision** with any other required information listed in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 1-800-252-7031, opción 3 o correo electrónico [CompConnection@tdi.texas.gov](mailto:CompConnection@tdi.texas.gov).