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TDI Division of Workers' Compensation

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Medical Fee Dispute Resolution Findings and Decision

General Information

Requestor Name
Proxima|RX

Respondent Name
Metropolitan Transit Authority of Harris County

MFDR Tracking Number
M4-25-0554-01

Carrier's Austin Representative
Box Number 19

DWC Date Received
November 4, 2024

Summary of Findings

Dates of Service	Disputed Services	Amount in Dispute	Amount Due
February 22, 2024	43598-0977-10	$77.81	$21.98
	Total	$77.81	$21.98

"The explanation of benefits indicates that the carrier paid **$44.93** and not the full amount of $168.05. This claim should be processed with the full amount billed as per **Administrative Labor Code 134.503(c)**."

Amount in Dispute: $77.81

Respondent's Position

The Austin carrier representative for Metropolitan Transit Authority of Harris County is Flahive, Ogden & Latson. The representative was notified of this medical fee dispute on November 13, 2024.

Per 28 Texas Administrative Code §133.307(d)(1), if the DWC does not receive the response within 14 calendar days of the dispute notification, then the DWC may base its decision on the available information.

As of today, no response has been received from the insurance carrier or its representative. We will base this decision on the information available.

Findings and Decision

Authority

This medical fee dispute is decided according to Texas Labor Code (TLC) §413.031 and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC).

Statutes and Rules

1. 28 Texas Administrative Code (TAC) 134.503 sets out the billing and payment guidelines for pharmacy services.

2. 28 TAC §133.307 sets out the procedures for resolving medical fee disputes.

Denial Reasons

The document submitted with this request for MFDR only indicates a payment of $44.93. No further details were provided by the requestor or the respondent.

Issues

1. What services are in dispute?

2. What rule is applicable to reimbursement?

3. Is the requestor entitled to additional reimbursement?

Findings

1. The requestor lists the NDC # 435998-0977-10 (Diclofenac Gel 1%) on the DWC 60. However, the payment information referenced in the requestor's position statement does not indicate which of the two medications submitted on date of service February 22, 2024 were paid. Therefore, the maximum allowable reimbursement for both medications billed on the date of service February 22, 2024 will be calculated.

2. DWC Rule 28 Texas Administrative Code §134.503 (c)(1)(A)(B) states in pertinent part (c) The insurance carrier shall reimburse the health care provider or pharmacy processing agent for prescription drugs the lesser of:

   (1) the fee established by the following formulas based on the average wholesale price (AWP) as reported by a nationally recognized pharmaceutical price guide or other publication of pharmaceutical pricing data in effect on the day the prescription drug is dispensed:

      (A) Generic drugs: ((AWP per unit) x (number of units) x 1.25) + $4.00 dispensing fee per prescription = reimbursement amount;

      (B) Brand name drugs: ((AWP per unit) x (number of units) x 1.09) + $4.00 dispensing fee per prescription = reimbursement amount;

Drug	NDC	Generic(G) /Brand(B)	Price /Unit	Units Billed	AWP Formula	Billed Amt	Lesser of AWP and Billed
Diclofenac Sodium Gel 1%	43598097710	G	0.14	100	$21.98	$77.81	$21.98
Cyclobenzaprine	72888001400	G	1.09	30	$44.93	$90.24	$44.93

3. The total reimbursement is $66.91. The submitted documentation indicates a payment made of $44.93. The remaining MAR is $21.98, this amount is recommended.

Conclusion

The outcome of this medical fee dispute is based on the evidence presented by the requestor and the respondent at the time of adjudication. Though all evidence may not have been discussed, it was considered.

DWC finds the requestor has established that additional reimbursement is due.

Order

Under Texas Labor Code §§413.031 and 413.019, DWC has determined the requestor is entitled to additional reimbursement for the disputed services. It is ordered that Metropolitan Transit Authority of Harris County must remit to ProximaRX $21.98 plus applicable accrued interest within 30 days of receiving this order in accordance with 28 TAC §134.130.

Authorized Signature

Medical Fee Dispute Resolution Officer

Signature

January 31, 2025

Date

Your Right to Appeal

Either party to this medical fee dispute has a right to seek review of this decision under 28 TAC §133.307, which applies to disputes filed on or after **June 1, 2012**.

A party seeking review must submit DWC Form-045M, *Request to Schedule, Reschedule, or Cancel a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (BRC-MFD)* and follow the instructions on the form. You can find the form at www.tdi.texas.gov/forms/form20numeric.html. DWC must receive the request within **20 days** of when you receive this decision. You may fax, mail, or personally deliver your request to DWC using the contact information on the form or the field office handling the claim. If you have questions about DWC Form-045M, please call CompConnection at 1-800-252-7031, option three or email CompConnection@tdi.texas.gov.

The party seeking review of the MFDR decision must deliver a copy of the request to all other

parties involved in the dispute at the same time the request is filed with DWC. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** with any other required information listed in 28 TAC §141.1 (d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 1-800-252-7031, opción tres o correo electronico CompConnection@tdi.texas.gov.