



MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

General Information

Requestor Name

Mandy Woods, D.C.

Respondent Name

Safety National Casualty Corp

MFDR Tracking Number

M4-24-2190-01

Carrier's Austin Representative

Box Number 19

DWC Date Received

June 6, 2024

Summary of Findings

Dates of Service	Disputed Services	Amount in Dispute	Amount Due
December 11, 2023	Designated Doctor Examination 99456-W5-WP	\$950.00	\$950.00

Requestor's Position

"CARRIER IS REQUIRED TO PAY DESIGNATED DOCTOR EXAMS... THE CURRENT RULES ALLOW REIMBURSEMENT."

Excerpt from Request for Reconsideration dated February 27, 2024: "consider this a formal 'request for reconsideration' because the provider has not received an EOB within 50 days from submitting the bill... If a review has already been performed, please consider this a request for a copy of the EOB."

Amount in Dispute: \$950.00

Respondent's Position

The Austin carrier representative for Safety National Casualty Corp. is Flahive, Ogden & Latson. The representative was notified of this medical fee dispute on June 11, 2024. Per 28 Texas Administrative Code §133.307 (d)(1), if DWC does not receive the response within 14 calendar days of the dispute notification, then DWC may base its decision on the available information. As of today, no response has been received from the insurance carrier or its representative. We will base this decision on the information available.

Findings and Decision

Authority

This medical fee dispute is decided according to [Texas Labor Code §413.031](#) and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC).

Statutes and Rules

1. [28 Texas Administrative Code \(TAC\) §133.307](#) sets out the procedures for resolving medical fee disputes.
2. [28 TAC §134.250](#) sets out the fee guidelines for examinations to determine maximum medical improvement and impairment rating.

Adjustment Reasons

Neither party submitted an explanation of benefits (EOB) document

Issues

1. Has the insurance carrier taken final action on the disputed medical bill in accordance with 28 TAC §133.240?
2. What rules apply to the service in dispute?
3. Is the requestor entitled to additional reimbursement?

Findings

1. Per 28 TAC §133.240, insurance carriers are required to review and take final action or determine to audit a medical bill not later than the 45th day after the date the insurance carrier received a complete medical bill.

A review of the submitted documents finds evidence to support that the medical bill in dispute was timely submitted to the insurance carrier via successful facsimile transmission to the fax number provided to the requestor on the DWC032, Request for Designated Doctor Examination form. As of the date of this review, DWC finds no evidence in the submitted documentation to support that the insurance carrier has taken any action on the disputed medical bill. DWC finds no evidence to support that the insurance carrier has provided an EOB or provided notification to the requestor of intent to audit the medical bill.

Therefore, DWC finds that the insurance carrier has failed to take final action on the disputed medical bill in accordance with 28 TAC §133.240.

2. This medical fee dispute involves an examination by a designated doctor for the purpose of establishing: if maximum medical improvement (MMI) has been reached; what date MMI was reached if applicable; and to provide impairment ratings (IR) if MMI has been reached.

On the disputed date of service, the requestor billed \$950.00 for CPT code 99456-W5-WP. CPT code 99456 indicates the service of a maximum medical improvement (MMI) and/or impairment rating (IR) examination by a doctor other than the treating doctor. Modifier W5

indicates the examination was performed by a designated doctor. Modifier WP indicates that the same examining doctor performed the MMI examination and the IR testing of the musculoskeletal body area(s), thus reimbursement shall be 100 percent of the total maximum allowable reimbursement (MAR).

DWC finds that 28 TAC §134.250 applies to the reimbursement of the service in dispute. 28 TAC §134.250, which sets out the fee guidelines for maximum medical improvement examinations and impairment ratings, states in pertinent part, "(3) The following applies for billing and reimbursement of an MMI evaluation... (C) An examining doctor, other than the treating doctor, shall bill using CPT code 99456. Reimbursement shall be \$350. (4) The following applies for billing and reimbursement of an IR evaluation. (A) The health care provider shall include billing components of the IR evaluation with the applicable MMI evaluation CPT code. The number of body areas rated shall be indicated in the unit's column of the billing form... (C) For musculoskeletal body areas, the examining doctor may bill for a maximum of three body areas.

(i) Musculoskeletal body areas are defined as follows:

- (I) spine and pelvis;
- (II) upper extremities and hands; and
- (III) lower extremities (including feet).

(ii) The maximum allowable reimbursement (MAR) for musculoskeletal body areas shall be as follows:

- (I) \$150 for each body area if the diagnosis related estimates (DRE) method found in the AMA Guides fourth edition is used.
- (II) If full physical evaluation, with range of motion, is performed: (-a-) \$300 for the first musculoskeletal body area; and (-b-) \$150 for each additional musculoskeletal body area.

(iii) If the examining doctor performs the MMI examination and the IR testing of the musculoskeletal body area(s), the examining doctor shall bill using the appropriate MMI CPT code with modifier 'WP.' Reimbursement shall be 100 percent of the total MAR...

(D) Non-musculoskeletal body areas shall be billed and reimbursed using the appropriate CPT code(s) for the test(s) required for the assignment of IR.

(i) Non-musculoskeletal body areas are defined as follows:

- (I) body systems;
- (II) body structures (including skin); and
- (III) mental and behavioral disorders...

(v) The MAR for the assignment of an IR in a non-musculoskeletal body area shall be \$150..."

3. The requestor, Mandy Woods, D.C., is seeking reimbursement in the amount of \$950.00 for a designated doctor examination rendered on December 11, 2023.

A review of the medical bills and medical record submitted finds that the requestor's charges for the services rendered on December 11, 2023, are in accordance with 28 TAC §134.250, which sets out the fee guidelines for examinations to determine maximum medical improvement and impairment rating.

The submitted medical record supports that the requestor, a designated doctor, performed an evaluation of maximum medical improvement (MMI) as ordered by DWC. Per 28 TAC §134.250 (3)(C), the maximum allowable reimbursement (MAR) for this examination is \$350.00.

A review of the submitted medical record additionally finds that the requestor performed an impairment rating (IR) evaluation of two musculoskeletal body areas, with range of motion. The rule at 28 TAC §134.250 (4)(C)(ii) defines the fees for the calculation of an impairment rating for musculoskeletal body areas. The MAR for the evaluation of the first musculoskeletal body area performed with range of motion is \$300.00. The MAR for the evaluation of subsequent musculoskeletal body areas is \$150.00 each. The requestor assigned an impairment rating utilizing range of motion for two musculoskeletal body areas. The total allowable reimbursement for the impairment rating of two musculoskeletal body areas utilizing range of motion is \$450.00

The submitted medical record supports that the requestor also performed an IR examination of one non-musculoskeletal body area. In accordance with 28 TAC §134.250 (D), the reimbursement for an IR examination of one non-musculoskeletal body area is \$150.00.

In accordance with 28 TAC §134.250, the reimbursements which apply to the disputed examination rendered on December 11, 2023, are:

- For an MMI examination, reimbursement is \$350.00.
- For an IR examination of two musculoskeletal body areas with range of motion, reimbursement is \$450.00.
- For an IR examination of one non-musculoskeletal body area, reimbursement is \$150.00.
- DWC finds that the total maximum allowable reimbursement for the examination in question is \$950.00.
- The insurance carrier paid \$00.00.
- Reimbursement in the amount of \$950.00 is recommended.

DWC finds that reimbursement in the amount of \$950.00 is due for the services in dispute.

Conclusion

The outcome of this medical fee dispute is based on the evidence presented by the requestor and the respondent at the time of adjudication. Though all evidence may not have been discussed, it was considered.

DWC finds the requestor has established that reimbursement in the amount of \$950.00 is due.

Order

Under Texas Labor Code §§413.031 and 413.019, DWC has determined the requestor is entitled to additional reimbursement in the amount of for the disputed services. It is ordered that Safety National Casualty Corp. must remit to Mandy Woods, D.C. \$950.00 plus applicable accrued interest within 30 days of receiving this order in accordance with 28 TAC §134.130.

Authorized Signature

Signature

Medical Fee Dispute Resolution Officer

August 6, 2024
Date

Your Right to Appeal

Either party to this medical fee dispute has a right to seek review of this decision under 28 TAC §133.307, which applies to disputes filed on or after **June 1, 2012**.

A party seeking review must submit DWC Form-045M, *Request to Schedule, Reschedule, or Cancel a Benefit Review Conference to Appeal a Medical Fee Dispute Decision (BRC-MFD)* and follow the instructions on the form. You can find the form at www.tdi.texas.gov/forms/form20numeric.html. DWC must receive the request within **20 days** of when you receive this decision. You may fax, mail, or personally deliver your request to DWC using the contact information on the form or the field office handling the claim. If you have questions about DWC Form-045M, please call CompConnection at 1-800-252-7031, option 3 or email CompConnection@tdi.texas.gov.

The party seeking review of the MFDR decision must deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with DWC. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** with any other required information listed in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 1-800-252-7031, opción 3 o correo electrónico CompConnection@tdi.texas.gov.