



Medical Fee Dispute Resolution Findings and Decision

General Information

Requestor Name

University Medical Center

Respondent Name

Lubbock County

MFDR Tracking Number

M4-24-1223-01

Carrier's Austin Representative

Box Number 43

DWC Date Received

January 31, 2024

Summary of Findings

Dates of Service	Disputed Services	Amount in Dispute	Amount Due
July 1-4, 2023	120/DRG 494	\$6,615.99	\$6,615.99
Total		\$6,615.99	\$6,615.99

Requestor's Position

"This is a bill for an inpatient stay from July 1, 2023 – July 4, 2023, and included medical/surgical supplies. Per <https://webpricer.cms.gov/#/pricer/ipps> this should pay \$18,902.78 x 143% = \$27,030.98. The Implants were NOT requested to be paid separately. The carrier originally paid \$20,414.99. ...There is a balance left of \$6615.99, this is the amount we are seeking for medical dispute."

Amount in Dispute: \$6,615.99

Respondent's Position

The Austin carrier representative for Lubbock County is Sedwick York Risk Services Group. The representative was notified of this medical fee dispute on February 6, 2024,

Per 28 TAC §133.307(d)(1), if the DWC does not receive the response within 14 calendar days of the dispute notification, then the DWC may base its decision on the available information.

As of today, no response has been received from the insurance carrier or its representative. We will base this decision on the information available.

Response Submitted by: N/A

Findings and Decision

Authority

This medical fee dispute is decided according to [Texas Labor Code §413.031](#) and applicable rules of the Texas Department of Insurance, Division of Workers' Compensation (DWC).

Statutes and Rules

1. [28 Texas Administrative Code \(TAC\) §133.307](#) sets out the procedures for resolving medical fee disputes.
2. [28 TAC §134.404](#) sets out the acute care hospital fee guideline for inpatient services.

Denial Reasons

The insurance carrier reduced the payment for the disputed services with the following claim adjustment codes:

- 4896 – Payment made per Medicare's IPPS Methodology, with the applicable state markup.
- 16 – Claim/service lacks information or has submission/billing error(s) which is needed for adjudication.
- 252 – An attachment/other documentation is required to adjudicate this claim/service.
- P12 – Workers' compensation jurisdictional fee schedule adjustment.
- N600 – Adjusted based on the applicable fee schedule for the region in which the service was rendered.
- P1 – These are adjustments initiated by the payer, for such reasons as billing errors or services that are considered not reasonable or necessary. The amount adjusted is generally not the patient's responsibility, unless the workers compensation state law allows the patient to be billed.

- 1014 – The attached billing has been re-evaluated at the request of the provider. Based on this re-evaluation, we find our original review to be correct. Therefore, no additional allowance appears to be warranted.
- 2005 – No additional reimbursement allowed after review of appeal/reconsideration.
- 193 – Original payment decision is being maintained. Upon review, it was determined that this claim was processed properly.
- W3 – Bill is a reconsideration or appeal.

Issues

1. Did the requestor seek separate reimbursement of implants?
2. What is the applicable rule for determining reimbursement for the disputed services?
3. Is the requestor entitled to additional payment?

Findings

1. This dispute regards inpatient hospital facility services rendered in July 2023. The insurance carrier denied Revenue Code 278 for lacking information and an attachment required to adjudicate the claim/service.

DWC Rule 28 TAC §133.10 (f)(2)(QQ) states in pertinent parts, "All information submitted on required paper billing forms must be legible and completed in accordance with this section. The parenthetical information following each term in this section refers to the applicable paper medical billing form and the field number corresponding to the medical billing form.

(2) The following data content or data elements are required for a complete institutional medical bill related to Texas workers' compensation health care:

(QQ) remarks (UB-04/field 80) are required when separate reimbursement for surgically implanted devices is requested.

Review of the submitted medical bill found Box 80 did not contain a request for separate implant reimbursement. The insurance carrier's denial/reduction is not supported. The disputed service will be reviewed per applicable fee guideline.

2. The disputes services are subject to DWC Rule 28 TAC §134.404(f), requiring the maximum allowable reimbursement (MAR) to be the Medicare facility specific amount (including outlier payments) applying Medicare Inpatient Prospective Payment System (IPPS) formulas and factors, as published annually in the Federal Register, with modifications set forth in the rules. Medicare IPPS formulas and factors are available from the Centers for Medicare and Medicaid Services at <http://www.cms.gov>.

The division calculates the Medicare facility specific amount using Medicare's *Inpatient PPS PC Pricer* as a tool to efficiently identify and apply IPPS formulas and factors. This software is freely available from www.cms.gov.

information listed in 28 TAC §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 1-800-252-7031, opción 3 o correo electrónico CompConnection@tdi.texas.gov.