



TEXAS DEPARTMENT OF INSURANCE

Division of Workers' Compensation - Medical Fee Dispute Resolution (MS-48)

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MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name

AETNA LIFE INSURANCE COMPANY

Respondent Name

NEW HAMPSHIRE INSURANCE CO

MFDR Tracking Number

M4-12-3336-01

Carrier's Austin Representative

Box Number 19

MFDR Date Received

July 16, 2012

REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "Aetna, Inc. asserts that it paid medical service claims totaling \$1,183.59 which clearly should have been billed to, and paid in good faith by the workers' compensation carrier in this case. The carrier has never disputed the compensability of the injury. The carrier has never offered a substantive objection to the compensability of the services."

Amount in Dispute: \$1,183.59

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: The Division placed a copy of the Medical Fee Dispute Resolution request in the insurance carrier's Austin representative box, which was acknowledged received on July 24, 2012. Per 28 Texas Administrative Code §133.307(d)(1), "The response will be deemed timely if received by the division via mail service, personal delivery, or facsimile within 14 calendar days after the date the respondent received the copy of the requestor's dispute. If the division does not receive the response information within 14 calendar days of the dispute notification, then the division may base its decision on the available information." The insurance carrier did not submit any response for consideration in this dispute. Accordingly, this decision is based on the information available at the time of review.

SUMMARY OF FINDINGS

| Date(s) of Service | Disputed Service(s) | Amount In Dispute | Amount Due |
|---|-----------------------|-------------------|------------|
| November 2, 2011 and November 20, 2011 | Professional Services | \$1,183.59 | \$0.00 |

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

1. Texas Labor Code §409.0091 sets out the reimbursement procedures for health care insurers.
2. Texas Labor Code §402.084 sets out the procedures for Record Check; Release of Information.

Issues

1. Did the health care insurer meet the applicable requirements of Texas Labor Code §409.0091?

Findings

Texas Labor Code §409.0091 was added by Acts 2007, 80th Leg., R.S., Ch. 1007 (H.B. 724), Sec. 8, and is effective for dates of injury on or after September 1, 2007, with few exceptions. The requestor of this medical fee dispute is Medrecovery management. Medrecovery management is an authorized representative of Aetna Life Insurance Company - a health care insurer as defined by Texas Labor Code §409.0091(a). Medrecovery management and Aetna Life Insurance Company are collectively referred to as the subclaimant for the purposes of this medical fee dispute. Texas Labor Code §409.0091(c) states that health care paid by a health care insurer may be reimbursable as a medical benefit. The subclaimant alleges it paid for services provided to an injured employee with a compensable Texas workers' compensation claim and is seeking to recover \$1,183.59 from NEW HAMPSHIRE INSURANCE CO - a Texas workers' compensation insurance carrier – hereto after referred to as the carrier. The provisions of Texas Labor Code §409.0091 apply to this request for reimbursement and are hereby considered.

1. Texas Labor Code §409.0091 outlines the process by which a health care insurer as defined by Texas Labor Code §402.084(c-1) may be reimbursed by a workers' compensation insurance carrier. A data match pursuant to Texas Labor Code §402.084(c-3) is therefore required by Texas Labor Code §409.0091.

The requestor alleges that it received a data match pursuant to Texas Labor Code §402.084(c-3) from the Division on 3/22/2012. Review of the documentation provided by the requestor finds the following.

- The requestor provided a position summary, which indicates that a data match occurred on 3/22/2012.
- Review of the submitted documentation finds that the requestor submitted insufficient documentation to support that a data match occurred on 3/22/2012. Due to the insufficient documentation, the Division is unable to verify that the data match occurred on that date. The Division finds that the requestor is therefore not eligible to file for reimbursement from the workers' compensation insurance carrier under Texas Labor Code §409.0091.

Texas Labor Code §409.0091(n) states, "Except as provided by Subsection (s), a health care insurer must file a request for reimbursement with the workers' compensation insurance carrier not later than six months after the date on which the health care insurer received information under Section [402.084](#)(c-3) and not later than 18 months after the health care insurer paid for the health care service."

- Review of the submitted documentation finds that the requestor submitted insufficient documentation to support that a data match occurred on 3/22/2012. The Division is therefore unable to establish that the timeframes outlined above were met by the requestor.

The Division concludes that the requestor submitted insufficient documentation to reasonable support that it met the conditions of §409.0091.

Conclusion

The outcome of this medical fee dispute relied upon the available evidence presented by the requestor and the respondent. Even though all the evidence was not discussed, it was considered. For the reasons stated above, the Division finds that the requestor failed to establish that additional reimbursement is due. As a result, the amount ordered is zero.

ORDER

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code §413.031, the Division has determined that the requestor is entitled to \$0.00 reimbursement for the disputed services.

Authorized Signature

Signature

Medical Fee Dispute Resolution Officer

April 21, 2016
Date

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 Texas Administrative Code §133.307, effective May 31, 2012, *37 Texas Register 3833*, **applicable to disputes filed on or after June 1, 2012**.

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the Division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the Division using the contact information listed on the form or to the field office handling the claim. The party seeking review of the MDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

Si prefiriere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.