

**Envoy Medical Systems, LP  
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1726 Cricket Hollow Drive  
(512) 491-5145  
Austin, TX 78758  
X**

**PH:**

**FAX:**

**IRO Certificate**

**Notice of Independent Review Decision**

**DATE OF REVIEW: X**

**IRO CASE NO. X**

**DESCRIPTION OF THE SERVICE OR SERVICES IN DISPUTE**

X

**A DESCRIPTION OF THE QUALIFICATIONS FOR EACH  
PHYSICIAN OR OTHER HEALTH CARE PROVIDER WHO  
REVIEWED THE DECISION**

X.

**REVIEW OUTCOME**

Upon independent review the reviewer finds that the previous adverse determination/adverse determinations should be

Upheld (Agree)

**Overtaken (Disagree) X**

Partially Overtaken (Agree in part/Disagree in part)

**INFORMATION PROVIDED TO THE IRO FOR REVIEW**

X

## **PATIENT CLINICAL HISTORY SUMMARY**

Request for X.

Denied. Lack of X as medically unnecessary.

Patient is a X claimant, DOI X. Mechanism of injury described as X.

Initial denial by Utilization Management, X, RN, X, recommended non-certification of the requested service due to X.

Second denial by X, MD, X, was deemed medically unnecessary due to X.

Appeal/Reconsideration Determination generated by X, LVN, Utilization Management,

X. X stated that the procedure was not medically necessary; the medical records do not demonstrate that patient has X.

## **PATIENT CLINICAL HISTORY SUMMARY** (continuation)

Utilization Reviewer, X, Dr. X, recommended non-certification for the procedure due to X.

X discussion/summary, X, by Dr. X, stated patient X. Patient was treated with X.

Right shoulder x-rays, 3 views performed, X, report read by X, MD, stating X. Also noted that patient had X.

MRI of patient's right shoulder performed X and read by Dr. X.

Findings

were of X. There was degenerative signal

in the X. Long head of the biceps had X. There is a small X.

There is X. Rotator

cuff exam shows X. Complete tear of the supraspinatus and infraspinatus at the footprint with retraction to the subacromial space. There are X noted.

X discussion/summary dated X, patient started on X.

X discussion/summary dated X, note states X was switched to X and was discharged to X for X shoulder and was allowed to continue with work with restrictions.

X Evaluation dated X, by Dr. X, MD, Orthopedic Surgeon, states X should be evaluated for injuries sustained in the X work injury when X. X is right handed. Exam shows abrasions on the upper extremity, active forward flexion X, external rotation X, internal rotation to X belt, and abduction X degrees. Passively, abduction X degrees with pain, X has X. X has X. No evidence of X. Diagnostic testing including the x-ray and MRI were reviewed. X impression was of X. Recommended that X try X. X was to continue with light duty.

X discussion/summary dated X, visit with X, MD, no change in status was noted.

X Progress Report dated X, generated by Dr. X, MD, states patient has done X. Pain rated X. Impression was X, . Recommendation was for X.

X Progress Report dated X, by Dr. X, MD, noted patient was X. Exam unchanged from X, tenderness, limited forward elevation of X degrees, and no instability. Dr. X recommended X.

**PATIENT CLINICAL HISTORY SUMMARY** (continuation)

X Progress Report dated X for X but note stated patient had reached X of X functional goal related to X shoulder.

X Note dated X, note stated X had completed X.

X Note dated X, noting X.

X Note dated X, once again noting X.

X Note dated X noting X.

X Note dated X noting X.

X Note X once again noting X

X Note X for X

**Summary:**

X fell down X. X specifically sustained a X. Physical exam consistent with significant X. Patient continues with pain. MRI confirms X. Patient has received X. X has not received any X. According to the notes, X does not appear to be improved.

**ANALYSIS AND EXPLANATION OF THE DECISION INCLUDE CLINICAL BASIS, FINDINGS, AND CONCLUSIONS USED TO SUPPORT THE DECISION**

**Opinion: I disagree with the benefit company's decision to deny the requested service.**

Rationale:

In my opinion, patient sustained work injury of X. I feel surgical repair of X is warranted to allow X to return to full duty work and I feel there is a X. In my opinion a X.

**The denied service(s), X, is medically necessary for the**

patient.

**DESCRIPTION AND SOURCE OF THE SCREENING CRITERIA  
OR OTHER CLINICAL BASIS USED TO MAKE  
THE DECISION**

ACOEM-AMERICAN COLLEGE OF OCCUPATIONAL &  
ENVIRONMENTAL  
MEDICINE UM KNOWLEDGE BASE

AHCPR-AGENCY FOR HEALTH CARE RESEARCH &  
QUALITY GUIDELINES

DWC-DIVISION OF WORKERS COMPENSATION  
POLICIES OR GUIDELINES

EUROPEAN GUIDELINES FOR MANAGEMENT OF  
CHRONIC LOW BACK PAIN

INTERQUAL CRITERIA

**MEDICAL JUDGEMENT, CLINICAL EXPERIENCE &  
EXPERTISE IN ACCORDANCE WITH ACCEPTED MEDICAL  
STANDARDS\_x**

**DESCRIPTION AND SOURCE OF THE SCREENING CRITERIA  
OR OTHER CLINICAL BASIS USED TO MAKE  
THE DECISION** (continuation)

MERCY CENTER CONSENSUS CONFERENCE  
GUIDELINES

MILLIMAN CARE GUIDELINES

**ODG-OFFICIAL DISABILITY GUIDELINES & TREATMENT  
GUIDELINES X**

PRESSLEY REED, THE MEDICAL DISABILITY ADVISOR

TEXAS GUIDELINES FOR CHIROPRACTIC QUALITY  
ASSURANCE & PRACTICE PARAMETERS

TMF SCREENING CRITERIA MANUAL

PEER REVIEWED NATIONALLY ACCEPTED MEDICAL  
LITERATURE (PROVIDE DESCRIPTION)

OTHER EVIDENCE BASED, SCIENTIFICALLY VALID,  
OUTCOME FOCUSED GUIDELINES (PROVIDE DESCRIPTION)