

**Envoy Medical Systems, LP**  
**(512) 705-4647**  
**1726 Cricket Hollow Drive**  
**(512) 491-5145**  
**Austin, TX 78758**  
**Certificate #**

**PH:**

**FAX:**

**IRO**

**Notice of Independent Review Decision**

**DATE OF REVIEW: X**

**IRO CASE NO. X**

**DESCRIPTION OF THE SERVICE OR SERVICES IN DISPUTE**

X

**A DESCRIPTION OF THE QUALIFICATIONS FOR EACH PHYSICIAN OR OTHER HEALTH CARE PROVIDER WHO REVIEWED THE DECISION**

X

**REVIEW OUTCOME**

Upon independent review the reviewer finds that the previous adverse determination/adverse determinations should be:

**Upheld (Agree) X**

**Overtured (Disagree)**

Partially Overturned (Agree in part/Disagree in part)

**INFORMATION PROVIDED TO THE IRO FOR REVIEW**

X

**PATIENT CLINICAL HISTORY SUMMARY**

Patient is X, DOB X, requesting X. It has been denied as being medically unnecessary.

The Notice of Adverse Determination by Dr. X dated X recommended non-certification for the interventions as requested by Dr. X. The Appeal Determination of Certification was reviewed by Dr. X, comorbidity surgeon on X, also recommended non-certification of the surgery.

The claimant's DOI is X and reported mechanism of injury was a X.

Clinic note, X, from Dr. X, goes over patient's history of X. X presents with numbness and tingling of left arm, left arm swelling, with weakness and pain. The note states that X had X. Exam showed X. Diagnosis was left shoulder injury. It was recommended that X see an orthopedic specialist and an MRI arthrogram was ordered.

**PATIENT CLINICAL HISTORY SUMMARY** (continuation)

Patient underwent left shoulder MRI arthrogram by Dr. X (X). The note states that X had a prior MRI of the left shoulder. X was diagnosed with a "tiny SLAP tear". The remaining structures were X.

X was treated with X and was denied. Last note indicates

that X was treated with a X.

Office notes by Dr. X dated X were reviewed as well as a Causation Letter from Dr. X to X. The note(s) states patient had previous X. Exam showed X.

Also reviewed were physical therapy notes, evaluation, re-evaluations, and discharge summary beginning X.

**Summary of events:** X year old X injured X left shoulder and other body parts in X. Notes state that X had X. X was also treated with X. X continues to have pain in the shoulder. MRI arthrogram shows a small SLAP tear, structures otherwise are X. Overall, X has not improved.

**ANALYSIS AND EXPLANATION OF THE DECISION  
INCLUDE CLINICAL BASIS, FINDINGS, AND  
CONCLUSIONS USED TO SUPPORT THE DECISION**

**Opinion:** I agree with the benefit company's decision to deny the requested service.

**Rationale:** It appears that the patient had X. MRI findings show a X. I do not feel that surgery for the left shoulder is the correct treatment. I would like to see the patient undergo a diagnostic X. The notes *do* state some mention of issues with the X.

**The requested service(s): “X” are not medically necessary.**

**DESCRIPTION AND SOURCE OF THE SCREENING  
CRITERIA OR OTHER CLINICAL BASIS USED TO**

## **MAKE THE DECISION**

ACOEM-AMERICAN COLLEGE OF OCCUPATIONAL  
& ENVIRONMENTAL  
MEDICINE UM KNOWLEDGE BASE

AHCPR-AGENCY FOR HEALTH CARE RESEARCH  
& QUALITY GUIDELINES

DWC-DIVISION OF WORKERS COMPENSATION  
POLICIES OR GUIDELINES

EUROPEAN GUIDELINES FOR MANAGEMENT OF  
CHRONIC LOW BACK PAIN

INTERQUAL CRITERIA

**MEDICAL JUDGEMENT, CLINICAL EXPERIENCE &  
EXPERTISE IN ACCORDANCE WITH ACCEPTED  
MEDICAL STANDARDS X**

MERCY CENTER CONSENSUS CONFERENCE  
GUIDELINES

MILLIMAN CARE GUIDELINES

**ODG-OFFICIAL DISABILITY GUIDELINES &  
TREATMENT GUIDELINES X**

PRESSLEY REED, THE MEDICAL DISABILITY  
ADVISOR

TEXAS GUIDELINES FOR CHIROPRACTIC  
QUALITY ASSURANCE & PRACTICE PARAMETERS

TMF SCREENING CRITERIA MANUAL

PEER REVIEWED NATIONALLY ACCEPTED  
MEDICAL LITERATURE (PROVIDE DESCRIPTION)

OTHER EVIDENCE BASED, SCIENTIFICALLY  
VALID, OUTCOME FOCUSED GUIDELINES (PROVIDE  
DESCRIPTION)