

Independent Review Organization (IRO) Notice of Decision Template WC Physio Solutions LLC

7500 Brooktree Rd STE 300 Wexford, PA 15090 Phone/Fax: (855) 323-3654

Notice of Independent Review Decision

IROReviewer
Report X
IRO Case number:
X
Review outcome
Upon independent review, the reviewer finds that the previous adverse
determination/adverse determinations should be: ■ Upheld (Agree)
☐ Overturned (Disagree)
$^{\square}$ Partially Overturned (Agree in part/Disagree in part)
Information provided to the IRO for review

Patient clinical history

This case involves a X with a history of an occupational claim on X. The mechanism of injury was identified as a fall injury. The current diagnoses are Strain of muscle, fascia and tendon at neck level, initial encounter and Strain of muscle, fascia and tendon of lower back, initial encounter. No comorbid conditions were identified. On X the claimant had a follow-up office visit with complaints of neck and lumbar pain rated X. Physical examination showed X. MRI revealed X. While MRI of the cervical spine demonstrated X. This review pertains to the requests for X.

Analysis and explanation of the decision, including clinical basis, findings, and conclusions used to support the decision

The claimant is a X. The initial request was non-certified noting that, "The Official Disability Guidelines recommend X. The claimant was complaining of X. Objective findings include X. The claimant had tried medications and physical therapy with no improvements. However, the imaging demonstrated X. As such, the medical necessity has not been established for X." The denial was upheld on appeal noting that, "The patient was diagnosed with a strain of muscle, fascia, and tendon at neck level, initial encounter, the strain of muscle, fascia, and tendon of the lower back, initial encounter. Imaging does not verify facet pathology. On the contrary, the imaging verification indicates impingement and narrowing of the central canal and neural foramina which are contraindications to X. The request is denied. As such, the requested X is non-authorized." There is insufficient information to support a change in determination, and the previous noncertifications are upheld. The submitted physical examination X. There is no documentation of X. There is no documentation of X. Also, guidelines note that X. Therefore, medical necessity is not established in accordance with current evidence-based guidelines and the denial for X is upheld.

Description and source of the screening criteria or other clinical basis used o make the decision
☐ ACOEM - American College of Occupational and Environmental
Medicine Um Knowledgebase AHRQ - ☐ Agency for Healthcare
Research and Quality Guidelines
DWC- Division of Workers Compensation
Policies or Guidelines □ European
Guidelines for Management of Chronic
Low Back Pain
InterQual Criteria
☐ Medical Judgment, Clinical Experience, and Expertise in Accordance
withAccepted Medical Standards Mercy Center Consensus Conference
Guidelines
Milliman Care Guidelines
ODG - Official Disability Guidelines &
Treatment Guidelines Presley Reed, The
Medical Disability Advisor
Texas Guidelines for Chiropractic Quality
Assurance & Practice Parameters TMF Screening

Criteria Manual

Peer Reviewed Nationally Accepted Medical Literature (Provide A Description)
☐ Other Evidence Based, Scientifically Valid, Outcome Focused Guidelines (Provide A Description)