Envoy Medical Systems, LP (512) 705-4647 1726 Cricket Hollow Drive FAX: (512) 491-5145 Austin, TX 78758 Certificate #X

IRO

### Notice of Independent Review Decision

DATE OF REVIEW: X

IRO CASE NO. X

#### DESCRIPTION OF THE SERVICE OR SERVICES IN DISPUTE X

### A DESCRIPTION OF THE QUALIFICATIONS FOR EACH PHYSICIAN OR OTHER HEALTH CARE PROVIDER WHO REVIEWED THE DECISION

### **REVIEW OUTCOME**

Upon independent review the reviewer finds that the previous adverse determination/adverse determinations should be:

Upheld

(Agree)
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Overturned (Disagree) X

PH:

## INFORMATION PROVIDED TO THE IRO FOR REVIEW

### PATIENT CLINICAL HISTORY SUMMARY

The patient is X who has requested a X and has been denied as being medically unnecessary. The patient sustained an injury of X right shoulder, X, while X. An X was performed on X showing X. Patient saw X, an orthopedic surgeon, who treated X with X. Dr. X requested a X to be performed based on the fact that X was unable to see the X. Dr. X felt that the need for a X was not necessary.

An appeal reply dated X was generated by X, MD. X reviewed the history and X was not medically necessary stating that the imaging report did not demonstrate that the quality was poor and that there were no new clinical changes after the X.

I also reviewed an appeal letter dated X from X at the office of X, X, requesting the X to allow Dr. X to determine the proper treatment for the patient. A clinical note dated X by Dr. X reviews the patient's history, including the work injury occurring in X, when the patient complained of pain and goes over the X report showing a X. X note **does** say in X review

the X did not show the medial portions of the shoulder including the X and that X was unable to perform a X.

**PATIENT CLINICAL HISTORY SUMMARY** (continuation) X performed X, X, interpreting physician Dr. X X, showed a X.

**Summary:** X injured X right shoulder at work resulting in a X. X also appears to have preexisting changes in the X.

According to Dr. X, X is unable to determine the amount of X. X is requesting a X.

ANALYSIS AND EXPLANATION OF THE DECISION INCLUDE CLINICAL BASIS, FINDINGS, AND CONCLUSIONS USED TO SUPPORT THE DECISION Opinion: I disagree with the benefit company's decision to deny the requested service(s). Rationale: I agree with Dr. X that an X. X that are X. It would be amenable to non-surgical repair. In my opinion, X are valuable to determine the X.

The requested service, X, is reasonable and medically necessary for the patient.

### DESCRIPTION AND SOURCE OF THE SCREENING CRITERIA OR OTHER CLINICAL BASIS USED TO MAKE THE DECISION

ACOEM-AMERICAN COLLEGE OF OCCUPATIONAL & ENVIRONMENTAL MEDICINE UM KNOWLEDGE BASE

AHCPR-AGENCY FOR HEALTH CARE RESEARCH & QUALITY GUIDELINES

DWC-DIVISION OF WORKERS COMPENSATION POLICIES OR GUIDELINES

EUROPEAN GUIDELINES FOR MANAGEMENT OF CHRONIC LOW BACK PAIN

INTERQUAL CRITERIA

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MERCY CENTER CONSENSUS CONFERENCE GUIDELINES

MILLIMAN CARE GUIDELINES

# ODG-OFFICIAL DISABILITY GUIDELINES & TREATMENT GUIDELINES $\underline{X}$

PRESSLEY REED, THE MEDICAL DISABILITY ADVISOR

TEXAS GUIDELINES FOR CHIROPRACTIC QUALITY ASSURANCE & PRACTICE PARAMETERS TMF SCREENING CRITERIA MANUAL

PEER REVIEWED NATIONALLY ACCEPTED MEDICAL LITERATURE (PROVIDE DESCRIPTION)

OTHER EVIDENCE BASED, SCIENTIFICALLY VALID, OUTCOME FOCUSED GUIDELINES (PROVIDE DESCRIPTION)