

**Envoy Medical Systems, LP  
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IRO Certificate #X**

**Notice of Independent Review Decision**

**DATE OF REVIEW: X**

**IRO CASE NO. X**

**DESCRIPTION OF THE SERVICE OR SERVICES  
IN DISPUTE**

“X”

**A DESCRIPTION OF THE QUALIFICATIONS FOR  
EACH PHYSICIAN OR OTHER HEALTH CARE  
PROVIDER WHO REVIEWED THE DECISION**

X.

**REVIEW OUTCOME**

Upon independent review the reviewer finds that the previous adverse determination/adverse determinations should be:

**Upheld** (Agree) X

Overtaken (Disagree)

Partially Overtaken (Agree in part/Disagree in part)

**INFORMATION PROVIDED TO THE IRO FOR REVIEW**

X

**PATIENT CLINICAL HISTORY SUMMARY**

(continuation)

On X patient was apparently seen for a follow up visit and reported X lower back pain with numbness and tingling in the bilateral upper extremity with X. This note was not available for review. X was denied due to ODG allowing for neural testing option following at least X weeks of conservative therapy. Referral should always be supported by clear documentation of X.

**ANALYSIS AND EXPLANATION OF THE DECISION INCLUDE CLINICAL BASIS, FINDINGS, AND CONCLUSIONS USED TO SUPPORT THE DECISION**

**Opinion: I AGREE with the benefit company's decision to deny the requested service.**

**Rationale:** This review pertains to the need for X. ODG allows for neural testing option following at least 4 weeks of conservative therapy. Referral should always be supported by clear documentation of X. I would agree that there is no clear documentation of X.

The **denied service**, “X”.

**DESCRIPTION AND SOURCE OF THE  
SCREENING CRITERIA OR OTHER CLINICAL  
BASIS USED TO MAKE THE DECISION**

ACOEM-AMERICAN COLLEGE OF  
OCCUPATIONAL & ENVIRONMENTAL  
MEDICINE UM KNOWLEDGE BASE

AHCPR-AGENCY FOR HEALTH CARE  
RESEARCH & QUALITY GUIDELINES

DWC-DIVISION OF WORKERS  
COMPENSATION POLICIES OR GUIDELINES

EUROPEAN GUIDELINES FOR  
MANAGEMENT OF CHRONIC LOW BACK PAIN

INTERQUAL CRITERIA

**MEDICAL JUDGEMENT, CLINICAL  
EXPERIENCE & EXPERTISE IN ACCORDANCE  
WITH ACCEPTED MEDICAL STANDARDS X**

MERCY CENTER CONSENSUS  
CONFERENCE GUIDELINES

MILLIMAN CARE GUIDELINES

**ODG-OFFICIAL DISABILITY GUIDELINES &  
TREATMENT GUIDELINES X**

PRESSLEY REED, THE MEDICAL DISABILITY  
ADVISOR

TEXAS GUIDELINES FOR CHIROPRACTIC  
QUALITY ASSURANCE & PRACTICE  
PARAMETERS

TMF SCREENING CRITERIA MANUAL

PEER REVIEWED NATIONALLY ACCEPTED  
MEDICAL LITERATURE (PROVIDE DESCRIPTION)

OTHER EVIDENCE BASED, SCIENTIFICALLY  
VALID, OUTCOME FOCUSED GUIDELINES  
(PROVIDE DESCRIPTION)