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Notice of Independent Review Decision

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IRO REVIEWER REPORT

Date: X

IRO CASE #: X

DESCRIPTION OF THE SERVICE OR SERVICES IN DISPUTE: X

A DESCRIPTION OF THE QUALIFICATIONS FOR EACH PHYSICIAN OR OTHER HEALTH CARE PROVIDER WHO REVIEWED THE DECISION: X REVIEW OUTCOME:

Upon independent review, the reviewer finds that the previo	us
adverse determination/adverse determinations should be:	

☐ Overturned	Disagr	ee
\square Partially Overtur	ned	Agree in part/Disagree in part
⊠ Upheld	Agree	

INFORMATION PROVIDED TO THE IRO FOR REVIEW: • X

PATIENT CLINICAL HISTORY [SUMMARY]: X who was injured on X when X was painting a sign on the ground and hurt X back when X stood up. The diagnoses were low back pain, unspecified back pain laterality, unspecified chronicity, unspecified whether sciatica present; and annular tear of lumbar disc. Per a physical therapy discharge note dated x by X, PT /X, PT, X underwent multiple X from X through X. X reported the only time X experienced any pain was if X sat too long; however, X felt significantly less pain and stiffness overall. X reported if X sat more than an hour, pain would get to X, otherwise, pain, most of the time, was X. On examination, X standing posture was with slight extension. The lumbar spine range of motion revealed flexion was X degrees, extension X degrees, right side bending was X degrees, and left side bending was X degrees. Strength was X in flexion, extension, bilateral side bending, bilateral rotation, and lower extremities. X demonstrated improved posture, gait, and speed. Strength and flexibility was also improved in the low back and bilateral lower extremities. X was able to perform and recall all exercises with good speed and form. X was able to demonstrate excellent body mechanics with lifting, bending, and twisting. Treatment plan included discharge with X. X was seen by X, MD on X for a follow-up visit. X presented for evaluation of low back pain. X back pain developed on X while carrying a X. X had developed sudden onset lower lumbar pain. X had completed physical therapy one month prior. X back pain had improved significantly and was as rated X at the time. It was worse with standing and bending. X reported continued mild low back pain rated X.X was denied. X was taking nothing for pain. Symptoms were otherwise unchanged. On examination, X weight was 170 pounds and body mass index (BMI) was 25.85 kg/m2. There was mild pain with flexion and extension in the back. X had a stable X. X-rays of the lumbar spine showed X. There was no significant instability. An MRI of the lumbar spine without contrast showed X. At X, there was X. There was X.

At X, there was X. There was X. At X, there was X. There was X. At X, there was X. There was X. There was X. The assessment included low back pain, unspecified back pain laterality, unspecified chronicity, unspecified whether sciatica present; and annular tear of lumbar disc. X was to start X. X was prescribed X. X was instructed to discontinue non-X. A referral to X was provided. An MRI of the lumbar spine dated X revealed X. There were X. X were seen in the left X. There was X. Treatment to date included X. Per a utilization review adverse determination letter dated X by X, MD, the prospective request for X was denied. Rationale: "Regarding physical therapy, the Official Disability Guidelines state that the recommended number of sessions is X for low back pain. The guidelines also allow for fading of treatment frequency from up to X or more visits per week to X or less, plus active self-directed home physical therapy. After reviewing the submitted documentation, the claimant presented with mild low back pain rated X with mild pain with flexion and extension. However, this request for X is not warranted since there was no indication regarding the total number of X. Texas statutory process does not permit a formal request for more information process. Furthermore, the request for X would exceed the guideline's recommendations. Under review # X, a similar request was non-certified with similar reasoning. Therefore, the request for X is non-certified. "Per a reconsideration review adverse determination letter dated X by X, MD, the prospective request for X was denied. Rationale: "Regarding physical therapy, the Official Disability Guidelines state that the recommended number of sessions is X. The guidelines also allow for fading of treatment frequency from up to X or more visits per week to X or less, plus active self-directed home physical therapy. After reviewing the submitted documentation, the claimant presented with mild low back pain rated X and mild pain with flexion and extension. Previous treatment included X visits of physical therapy with an unknown treatment response, and also used medications. The provider has recommended X. Given that the

current request exceeds guidelines, and it is not documented that prior therapy was efficacious, additional treatment is not supported. Therefore, the appeal request for X is non-certified. "The requested X is not medically necessary or supported by the guidelines. No information was provided which would supersede the recommended guidelines as well as overturn the previous denials. Prospective request for X is not medically necessary and non certified

ANALYSIS AND EXPLANATION OF THE DECISION INCLUDE CLINICAL BASIS, FINDINGS, AND CONCLUSIONS USED TO SUPPORT THE DECISION:

The requested X is not medically necessary or supported by the guidelines. No information was provided which would supersede the recommended guidelines as well as overturn the previous denials. Prospective request for X is not medically necessary and non certified Upheld

DESCRIPTION AND THE SOURCE OF THE SCREENING CRITERIA OR OTHER CLINICAL BASIS USED TO MAKE THE DECISION:
☐ ACOEM- AMERICAN COLLEGE OF OCCUPATIONAL & ENVIRONMENTAL MEDICINE UM KNOWLEDGEBASE
☑ ODG- OFFICIAL DISABILITY GUIDELINES & TREATMENT GUIDELINES
☐ AHRQ- AGENCY FOR HEALTHCARE RESEARCH & QUALITY GUIDELINES
☐ DWC- DIVISION OF WORKERS COMPENSATION POLICIES OR GUIDELINES
☐ EUROPEAN GUIDELINES FOR MANAGEMENT OF CHRONIC LOW BACK PAIN
☐ INTERQUAL CRITERIA
☑ MEDICAL JUDGMENT, CLINICAL EXPERIENCE, AND EXPERTISE IN ACCORDANCE WITH ACCEPTED MEDICAL STANDARDS
☐ MERCY CENTER CONSENSUS CONFERENCE GUIDELINES
☐ MILLIMAN CARE GUIDELINES
\square PRESLEY REED, THE MEDICAL DISABILITY ADVISOR
☐ TEXAS GUIDELINES FOR CHIROPRACTIC QUALITY ASSURANCE & PRACTICE PARAMETERS
☐ TMF SCREENING CRITERIA MANUAL
☐ PEER REVIEWED NATIONALLY ACCEPTED MEDICAL LITERATURE (PROVIDE A DESCRIPTION)
☐ OTHER EVIDENCE BASED, SCIENTIFICALLY VALID, OUTCOME FOCUSED GUIDELINES (PROVIDE A DESCRIPTION)