IRO Express Inc. An Independent Review Organization 2131 N. Collins, #433409 Arlington, TX 76011 Phone: (682) 238-4976 Fax: (888) 519-5107 Email: @iroexpress.com Notice of Independent Review Decision

### DESCRIPTION OF THE SERVICE OR SERVICES IN DISPUTE: X

# A DESCRIPTION OF THE QUALIFICATIONS FOR EACH PHYSICIAN OR OTHER HEALTH CARE PROVIDER WHO REVIEWED THE DECISION: X

#### **REVIEW OUTCOME:**

Upon independent review, the reviewer finds that the previous adverse determination/adverse determinations should be:

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#### **INFORMATION PROVIDED TO THE IRO FOR REVIEW:**

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#### PATIENT CLINICAL HISTORY [SUMMARY]:

X is a X who was injured at X on X while X. The diagnosis was X. X was seen by X on X for evaluation of X related to X on X when X was X. X reported X into X and was associated with X. It was X. It was difficult for X to X. X reported having X and having undergone X. The X interfered with X. On examination, there was X. X was X on X. X was X. There was X noted. The assessment was X and X. X was recommended. X was advised to X and X. X dated X revealed X. X was noted. The other X of the X demonstrated X. Treatment to date included X. Per a utilization review adverse determination letter dated X by X, the request for X was denied. Rationale: "The Official Disability Guidelines (ODG) recommend X and indicates that these are recommended as X. The guidelines further indicate X are not recommended as a stand-alone treatment but should be administered in conjunction with X. For X, the ODG only recommends X when there is

documentation of recent symptom X associated with X. X should be administered using X and X of X. X should require documentation that X produced X. The request for X is not indicated. Since the most recent non-certification, additional clinical Information was not submitted. The facts of the case remain X and, while the claimant had X and X, there continues to be a lack of documentation supporting X. Therefore, the X is non certified. Per a reconsideration / appeal review adverse determination letter dated X by X, the request for X was denied. Rationale: "The Official Disability Guidelines (ODG) recommend X and indicates that these are recommended as a short-term treatment for X. The guidelines further indicate X are not recommended as a stand-alone treatment but should be administered in conjunction with X. For X, the ODG only recommends X when there is documentation of recent symptom X associated with X. X should be administered using X and X. X should require documentation that previous X produced X. It appears that the prior non-certification was warranted. The appeal contained no additional clinical information that would support changing the prior determination. This request has been non-certified in review X on X, appeal review X on X, and review X on X. Based upon this, the prospective request for X is non-certified."

## ANALYSIS AND EXPLANATION OF THE DECISION INCLUDE CLINICAL BASIS, FINDINGS, AND CONCLUSIONS USED TO SUPPORT THE DECISION:

The review for X was reviewed. The Official Disability Guidelines (ODG) recommend X and indicates that these are recommended as a short-term treatment for X. The guidelines further indicate X are not recommended as a stand-alone treatment but should be administered in conjunction with X. For X, the ODG only recommends X when there is documentation of recent symptom X associated with X. X should be administered using X. X should require documentation that X. X has noted X. Examinations have noted X. X was X on the X. X was X. There was X noted. X would agree with the prior denials due to lack of documented benefit from the X.

Given the documentation available, the requested service(s) for X is considered not medically necessary.

### A DESCRIPTION AND THE SOURCE OF THE SCREENING CRITERIA OR OTHER CLINICAL BASIS USED TO MAKE THE DECISION:

ACOEM- AMERICAN COLLEGE OF OCCUPATIONAL & ENVIRONMENTAL
MEDICINE UM KNOWLEDGEBASE

□ AHRQ- AGENCY FOR HEALTHCARE RESEARCH & QUALITY GUIDELINES

□ DWC- DIVISION OF WORKERS COMPENSATION POLICIES OR GUIDELINES

□ EUROPEAN GUIDELINES FOR MANAGEMENT OF CHRONIC LOW BACK PAIN

□ INTERQUAL CRITERIA

MEDICAL JUDGMENT, CLINICAL EXPERIENCE, AND EXPERTISE IN ACCORDANCE WITH ACCEPTED MEDICAL STANDARDS

□ MERCY CENTER CONSENSUS CONFERENCE GUIDELINES

□ MILLIMAN CARE GUIDELINES

☑ ODG- OFFICIAL DISABILITY GUIDELINES & TREATMENT GUIDELINES

□ OTHER EVIDENCE BASED, SCIENTIFICALLY VALID, OUTCOME FOCUSED GUIDELINES (PROVIDE A DESCRIPTION)

□ PEER REVIEWED NATIONALLY ACCEPTED MEDICAL LITERATURE (PROVIDE A DESCRIPTION)

□ PRESLEY REED, THE MEDICAL DISABILITY ADVISOR

□ TEXAS GUIDELINES FOR CHIROPRACTIC QUALITY ASSURANCE & PRACTICE PARAMETERS

□ TMF SCREENING CRITERIA MANUAL