

# Professional Associates, P. O. Box 1238, Sanger, Texas 76266 Phone: 877-738-4391 Fax: 877-738-4395

Notice of Independent Review Decision

# DESCRIPTION OF THE SERVICE OR SERVICES IN DISPUTE: $\chi$ A DESCRIPTION OF THE QUALIFICATIONS FOR EACH PHYSICIAN OR OTHER HEALTH CARE PROVIDER WHO REVIEWED THE DECISION:

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### **REVIEW OUTCOME:**

Upon independent review, the reviewer finds that the previous adverse determination/adverse determinations should be:

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Provide a description of the review outcome that clearly states whether medical necessity exists for <u>each</u> of the health care services in dispute.

## **INFORMATION PROVIDED TO THE IRO FOR REVIEW:**

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# PATIENT CLINICAL HISTORY [SUMMARY]:

Dr. X examined the patient on X. X was X and X. X was X and had presented with X. Working as an X, X was assisting X with a X in a X. X was up in the X. X pain began from the X and was X X were X, and X. X was X and X and X. and X. The assessments were a X, X, and X. The X was reviewed at that time and showed X and X. There was no X noted. X and X for X and X were recommended at that time. On X, the patient followed-up with Dr. X. X had X. X reported X and stated X received X. X pain gradually X. X had pain in X. It was noted the patient had an X and X, and X was returned to X. It was noted they reviewed the option of X if the symptoms were X. A X was then obtained on X and revealed X. There was X that was X. Dr. X followed-up with the patient on X. Here it was noted X was presenting for an X evaluation of an X from a X injury from X. X was experiencing X; however, X was also experiencing X. X noted X pain was in relation to X. X stated as soon as X. X were X at the X and X and X was X on the X and X on the X. There was X. It was felt the X showed evidence of X. This resulted in X. A X on the X at X and X was recommended, and the patient was X. The patient was then initially evaluated in X on X. X had constant X, X, and X that was X. It was X and had a X. It was noted here X had X and X. X had a past medical history for X and X. There was a X and X was X in the X. X was recommended X. The patient then underwent a X by Dr. X. The patient was then seen in X. X had been seen X. Over the course of the past X, X demonstrated X but continued to demonstrate X. X continued to be significantly X to pain. It was noted that based on X last of responses to X, it was felt the patient might be X. X was advised to follow-up at that time. X was noted to have X. Dr. X reexamined the patient on X. X had X that X. It was noted X did X as it was prior. X had also been going to X and stated it was not helping, and felt it was X. The patient then underwent an X with Dr. X on X. There was no evidence of X or X, but there was

evidence of X. Dr. X then reviewed the X study on X. X noted X had had X. A X was recommended at that time. A X report was provided on X. X had been seen for a total of X and had not made X, or X. Despite being placed on X, X continued to report being required to X and X. X treatment was therefore placed on hold until X could be seen by X doctor. X was now X in the X and X. The patient was sent back to X physician. The patient then seen by Dr. X on X. There was X, but X. X was X and X was X. X was X in the X, as well as the X. X showed a X. There was X. The X was also reviewed. A X, as the patient's X, was recommended at that time. Dr. X followed-up with the patient on X. It was noted X had been unable to X the X due to X. X presented with X, as well as X and X. The patient was referred back to Dr. X to discuss X options further as X had X. The patient related X was able to X if X was able to X. Dr. X noted X would not recommend X. Dr. X then followed-up with the patient on X. X had X, X, and X. X rated X pain at X and had presented to X. There was X. There were significant X and X. There was X in the X. X were X at the X and X, and X was X on the X but X. There was some X and X, but X. X, X, and X were recommended at that time. X would remain on X. It appeared that the first denial was given because of an X. The second denial was noted to be for a lack of documentation about the X. The current exam was documented in more detail and would be resubmitted. It was noted at that time X was not really recommended for X, provided they recommended X to address X which at that time were X. On X, the carrier provided an adverse determination for the requested X. On X, another adverse determination was submitted for the X.

#### ANALYSIS AND EXPLANATION OF THE DECISION INCLUDE CLINICAL BASIS, FINDINGS, AND CONCLUSIONS USED TO SUPPORT THE DECISION:

The patient sustained an X. X has been diagnosed with X. The X showed significant X, not just X and X. In addition, X by Dr. X

was X. The indication for X, according to the <u>Official Disability</u> <u>Guidelines</u> (<u>ODG</u>), is non-specific X. This patient does not meet the criteria in the <u>ODG</u> for X and there is no indication to X. The requested X are neither medically reasonable nor necessary and they are not supported by the <u>ODG</u>. Therefore, the previous adverse determinations are upheld at this time.

#### A DESCRIPTION AND THE SOURCE OF THE SCREENING CRITERIA OR OTHER CLINICAL BASIS USED TO MAKE THE DECISION:

- ACOEM- AMERICAN COLLEGE OF OCCUPATIONAL & ENVIRONMENTAL MEDICINE UM KNOWLEDGEBASE
- AHRQ AGENCY FOR HEALTHCARE RESEARCH & QUALITY GUIDELINES
- DWC- DIVISION OF WORKERS COMPENSATION POLICIES OR GUIDELINES
- **EUROPEAN GUIDELINES FOR MANAGEMENT OF** CHRONIC LOW BACK PAIN
- INTERQUAL CRITERIA
- X MEDICAL JUDGEMENT, CLINICAL EXPERIENCE, AND EXPERTISE IN ACCORDANCE WITH ACCEPTED MEDICAL STANDARDS

MERCY CENTER CONSENSUS CONFERENCE GUIDELINES

MILLIMAN CARE GUIDELINES

X ODG- OFFICIAL DISABILITY GUIDELINES & TREATMENT GUIDELINES

**PRESSLEY REED, THE MEDICAL DISABILITY** ADVISOR

**TEXAS GUIDELINES FOR CHIROPRACTIC QUALITY** ASSURANCE & PRACTICE PARAMETERS

TMF SCREENING CRITERIA MANUAL

**PEER REVIEWED NATIONALLY ACCEPTED MEDICAL LITERATURE (PROVIDE A DESCRIPTION)** 

OTHER EVIDENCE BASED, SCIENTIFICALLY VALID, OUTCOME

FOCUSED GUIDELINES (PROVIDE A DESCRIPTION)