CALIGRA MANAGEMENT, LLC 344 CANYON LAKE GORDON, TX 76453 817-726-3015 (phone) 888-501-0299 (fax)

DESCRIPTION OF THE SERVICE OR SERVICES IN DISPUTE: \boldsymbol{X}

A DESCRIPTION OF THE QUALIFICATIONS FOR EACH PHYSICIAN OR OTHER HEALTH CARE PROVIDER WHO REVIEWED THE DECISION:

Х

REVIEW OUTCOME:

Upon independent review, the reviewer finds that the previous adverse determination/adverse determinations should be:

Х

INFORMATION PROVIDED TO THE IRO FOR REVIEW:

Х

X CLINICAL HISTORY [SUMMARY]:

The X is X who was injured on X. X to X when X.

On X, a X was performed at X. The indication of the study was X. The study revealed: X and X. The X were X. There was X and X. 2) X. The X. 3) X at the X and at the X. 4) X was X.

On X, the X was evaluated by X, M.D., for X. X to X when X. X was X and was X. X X and was told that X had X. X was X. Examination of the X. X was X. There was X at the X. The X was X. The X were X. There was X, but the X was X. X was X. X was X and there were X. X of the X. The X was X. X the X. The X was X.

On X, the X was seen in a X by Dr. X. X had X but X. X also X. X had X and was X. On X on X. There was some X. There was X and X. There was X. There was X. There was X. The diagnoses were X. Treatment recommendations included X and X. The plan was to X. The X was X.

Per a Letter dated X, from X, the X was X and X.

Per a X, by Dr. X, the X was referred for X.

On X, the X was seen at X and X. It was documented that the X had X. X was X. The X were X. The plan was to X.

On X, a Request for approval from X was submitted for X.

On X, Dr. X noted the X. X had been X. X as X. X had X. X also X. At X was recommended X, as X was X. Apparently, the X was denied by X. X was X and had a X. On examination of the X. There was X. There was X. X was X. X was X. There was X. A

referral to X Dr.X, was provided. Treatment recommendations included X. The X was X.

On X, the X was evaluated by X, M.D., for X with a X. The X was following a X. X was X and X. The pain was X. X had X. The X was X. X noted that the X.

AX.

The assessment was X. A X was ordered for X. Recommended X.

Per a Pre-authorization Request dated X, from X, a request for X. The service was to be performed at X.

On X, an Adverse Determination from X was documented. The determination was completed by X, M.D. The X had reviewed the information received regarding this X. X to the X and X as requested by X, M.D. with X. Rationale: "Per *the Official Disability Guidelines X is not recommended for X. The X reported X. The X. There was X and X. However, X. As such the request for X to the X is not medically necessary.*" Supporting criteria used for this review: The decision was based X. Official Disability Guidelines (ODG) and X.

On X, the X was seen by Dr. X for X. X was X and X. The X. The X and at X. Reportedly, the X was X. On exam, there were X. The X. Treatment recommendation included a X.

Per a Pre-authorization Request dated X, from X, a request for X was submitted. The X was to be X.

On X requested to approve the X. The X was a X and X had X as X was X. X was X. X and the X. Dr. X was X. If X got denied then the X.

On X, an Appeal Determination Denial from X was documented. The determination was completed by X, M.D. The X as the utilization review agent on behalf of X had reviewed the appeal of denied services based on the information received regarding this X. The request for X as requested by Dr. X was denied. Rationale: "The Official Disability Guidelines state that a X is recommended for X. The X also X. The X had a X. There was X. There was also a X. The guidelines also do not recommend the X. Given the above, the request: for X is non-certified." Supporting criteria used for this review: The decision was based on X. ODG and Clinical Judgment/Accepted Practices.

On X, a X was performed by X, LPC/X, Ph.D. The X was referred for a X by Dr. X, who requested X. This included the X. The information gathered for this evaluation was provided by the X, referring X. The diagnosis was X. It was X. X reported X. The X. The X would X. It would X. X should be X. The X was X. The X consisted of but was X. These X would X.

On X, and X, the X was X.

On X, a X was documented. X: The X was the denial of X as requested by Dr. X with X. In response to the request for X with Adverse Determination Denial, on X, the X stated: "Deny: Per the Official Disability Guidelines X is not recommended for X. The X reported X. The X with an X. There was X and X. However, X was not supported by the guidelines X. As such, the request for X is not medically necessary." Additional Comments: The X attempted a peer-to-peer conversation with Dr. X on X and X. Call

back information and due date were provided. Supporting Criteria Used For This Review: The decision was based on X. ODG. In response to a request for X as requested by Dr. X with X stated: "Deny: The Official Disability Guidelines state that a X. The X. The X also X. The X had a X. There was X. There was also a X. The guidelines also do not recommend the X. Given the above, the request for X is not certified". Additional Comments: The X. Call back information and due date were provided. Supporting Criteria Used for This Review: The decision was based on X. X as requested by Dr. X with X was not medically ODG. reasonable and necessary for the X. Review of medical notes indicated that the X. According to documentation, X. X included the X. X was reported X. X with a X. and X. A X, on X was X by Dr. X, where X was diagnosed with a X. Treatment included X, which reported X. X included a X and X. It was also noted that on X, a X as requested by Dr. X was X. As noted by the X during the X. The X were X. A X, and the X. X at the X. There were also X. On X, per progress notes issued by Dr. X, the X reported Previous X included X. According to the Treatment Х. Guidelines, the X. According to the ODG, a X was recommended for X and X. As mentioned above by the X. There was also a X. With the X, the X was reported with X. X notes were not submitted for review. Unfortunately, Dr. X was X. Therefore, based on the reviewed documentation, the medical necessity for the X.

ANALYSIS AND EXPLANATION OF THE DECISION INCLUDE CLINICAL BASIS, FINDINGS, AND CONCLUSIONS USED TO SUPPORT THE DECISION: The X DENIAL of the requested X. Thus, the DENIAL should be UPHELD.

The X, Dr. X denied the request based on the X. ODG X, as discussed by Dr. X.

The X, Dr. X, denied the request based on the X necessary to establish the X Dr. X clinic notes that X. Therefore, Dr. X did not use the X, but X of X, to X. Although X. X must first be present and documented, per the criteria of ODG and related sources. X, alone, is X. As discussed by Dr. X and X. The X is X.

A DESCRIPTION AND THE SOURCE OF THE SCREENING CRITERIA OR OTHER CLINICAL BASIS USED TO MAKE THE <u>DECISION:</u>

X ODG- OFFICIAL DISABILITY GUIDELINES & TREATMENT GUIDELINES

X OTHER EVIDENCE BASED, SCIENTIFICALLY VALID, OUTCOME FOCUSED GUIDELINES (PROVIDE A DESCRIPTION)