



*"A tradition of excellence
in personal eye care"*

08/30/2017

**Received
RFR Filing Intake
SEP 06 2017
Texas Department of Insurance**

Alan C. Baum, MD
R. Edwin Pitts, MD
William L. Decker, MD
Charles A. Johnson, MD
Dean P. Porter, MD
Michael R. Koop, MD
Vasavi Malineni, MD
W. Michael Hipps, MD
Glenn E. Bulan, MD
Bobbie Jo Casey, O.D.
Seema Nanda, O.D.
Linda Pham, O.D.

Life/Health and HMO Intake Team
Texas Department of Insurance (TDI)
P.O. Box 149104
Mail Code 106-1E
Austin, TX 78714-9104

Re: Inability to meet claim filing deadlines

Life/Health and HMO Intake Team,
Texas Eye Institute, TEI and Associates LLC. Tax ID#760469306 has been impacted by the catastrophic event, Hurricane Harvey which made land fall on the Texas coast, 08/25/2017 causing record breaking rainfall with severe flooding. TEI has 5 locations in the affected areas of Harris County, Fort Bend County and Brazoria County. I have listed the practice locations and individual physicians below.

Rendering Provider NPI:

Glenn Bulan #1356391700
William Decker #1568411056
William Hipps #1891745618
Charles Johnson #1154371979
Michael Koop #1033169842
Vasavi Malineni #1720037229
Richard Pitts #1922058734
Dean Porter #1699725218.

7710 Beechnut, Suite 100
Houston, TX 77074
(713) 777-7145

146 E. Hospital Dr., Suite 210
Angleton, TX 77515
(979) 849-8516
(800) 400-8516

4977 Sweetwater Blvd.
Sugar Land, TX 77479
(281) 242-8841

11914 Astoria, Suite 680
Houston, TX 77089
(281) 484-7171

23960 Katy Freeway,
Suite 210
Katy, TX 77494
(281) 391-3937

TEI Locations:

7710 Beechnut, Suite 100 in Houston, TX 77074;
11914 Astoria Blvd, Suite 680 in Houston, TX 77089
23960 Katy Freeway, Plaza 2, Suite 210 Katy, TX 77494
4977 Sweetwater Blvd in Sugar land, TX 77479
146 East Hospital Dr. Suite 210, Angleton, TX 77515

Group NPI's

1427257849
1477712685
1457510661

Due to the catastrophic flooding in these areas, we has been unable to reach all locations to assess damage of infrastructure, computer systems, and medical supplies, etc. Physicians and employees, their homes and property may have also been affected by this event and unable to

return to work accordingly. Because of the Hurricane and severe flooding we are unable to predict a date of normal operation at this time. TEI has not been able to operate in a normal business capacity after the landfall of Hurricane Harvey and is asking for an extension of the 95 day claims filing deadline for all medical insurance claims with dates of service with in the allowed time period. Claims submission or processing activities for TEI has been interrupted and will remain so until the disaster areas can be accessed and it is safe to return to our business and clinic locations; at which time we will update TDI.

Thank you for your understanding, we are emailing this request today: 08/30/2017 and will be mailing a notarized hard copy to the above address. TEI temporary contact by email: aarriaga004@yahoo.com.

Sincerely,

Ana Arriaga

Ana Arriaga
Texas Eye Institute
Accounts Receivable Dept.
(713) 777-7145 x212 /Fax (713) 981-1057
aarriaga@txeye.com

