

Senate Bill 790 Ambulance Survey

More information about this report is located on the [ground ambulance billing data call page](#).

Name of ambulance service provider: _____

Address: _____ Contact email: _____

City: _____ Contact phone number: _____

State: _____ State license number: _____

ZIP Code: _____

QUESTION 1:

This ambulance provider type is:

- | | | |
|--|---|---|
| <input type="checkbox"/> County government | <input type="checkbox"/> City 3rd Service | <input type="checkbox"/> City fire |
| <input type="checkbox"/> Hospital | <input type="checkbox"/> Not for profit | <input type="checkbox"/> Private (for-profit) |
| <input type="checkbox"/> Volunteer EMS | <input type="checkbox"/> Volunteer fire | |
| <input type="checkbox"/> Other type of service, Explain: _____ | | |

QUESTION 2:

This ambulance provider operates in the following Texas region(s):

- | | | |
|--|--|-------------------------------------|
| <input type="checkbox"/> Texas Panhandle | <input type="checkbox"/> North Texas | <input type="checkbox"/> East Texas |
| <input type="checkbox"/> South Texas | <input type="checkbox"/> Central Texas | <input type="checkbox"/> West Texas |

QUESTION 3:

This ambulance provider conducts the following type(s) of transports:

- Emergency only
- Non-emergency only
- Both emergency and non-emergency

QUESTION 4:

How many total dispatches did this provider respond to in 2020?

QUESTION 5:

How many total patients did this provider transport in 2020?

QUESTION 6:

Does this ambulance provider bill a higher dollar amount to patients who are not residents of the district?

- Always
- Sometimes
- Never
- Not applicable

QUESTION 7:

Does this ambulance provider attempt to identify if a patient is covered by Medicaid or Medicare before seeking to bill the patient?

- Always
- Sometimes
- Never
- Not applicable

QUESTION 8:

Does this ambulance provider attempt to identify if a patient is covered by a commercial health plan (private insurance) before seeking to bill the patient?

- Always
- Sometimes
- Never
- Not applicable

QUESTION 9:

Does this ambulance provider bill patients who are uninsured (not covered by Medicaid, Medicare, or a commercial health plan)?

- Always
- Sometimes
- Never
- Not applicable

QUESTION 10:

Other than patient copays and coinsurance, if a patient is covered by Medicaid or Medicare, does this ambulance provider balance bill the patient for the amount that Medicaid or Medicare do not pay?

- Always
- Sometimes
- Never
- Not applicable

QUESTION 11:

Other than patient copays and coinsurance, if a patient is covered by a commercial health plan (private insurance), does this ambulance provider balance bill the patient for the amount that the health plan does not pay?

- Always
- Sometimes
- Never
- Not applicable

QUESTION 12:

Does this ambulance provider send unpaid bills to a third party for collection?

- Always
- Sometimes
- Never
- Not applicable

QUESTION 13:

What was the average standard charge for *Ambulance service, advanced life support, non-emergency transport, level 1* (ALS1, HCPCS code A0426)?

2019

2020

QUESTION 14:

What was the average standard charge for *Ambulance service, advanced life support, emergency transport, level 1* (ALS1-EMERGENCY, HCPCS code A0427)?

2019

2020

QUESTION 15:

What was the average standard charge for *Ambulance service, basic life support, non-emergency transport* (BLS, HCPCS code A0428)?

2019

2020

QUESTION 16:

What was the average standard charge for *Ambulance service, basic life support, emergency transport* (BLS-EMERGENCY, HCPCS code A0429)?

2019

2020

QUESTION 17:

What was the average standard per mile charge for basic life support (HCPCS code A0380)?

2019

2020

QUESTION 18:

What was the average per mile charge for advanced life support (HCPCS code A0390)?

2019

2020

QUESTION 19:

What was the average per mile charge for ground mileage, per statute mile (HCPCS code A0425)?

2019

2020

QUESTION 20:

In 2019, was this ambulance provider in-network with any commercial health plans?

No

Yes

If yes, how many?

1-3

4-7

8-10

11+

QUESTION 21:

In 2020, was this ambulance provider in-network with any commercial health plans?

- No
- Yes

If yes, how many?

- 1-3
- 4-7
- 8-10
- 11+

QUESTION 22:

Does this ambulance provider have more, fewer, or the same number of network contracts with commercial health plans than it did five years ago?

- More
- Fewer
- The same
- Not applicable

QUESTION 23:

Which one of the following factors would make this ambulance provider most likely to join a commercial health plan's network that it is not already a part of?

- Favorable reimbursement rates
- Prompt payment of claims
- A direct and accessible provider support system
- A contract with clear and predictable terms and payment rates
- Network contracting decisions are made by another entity and not by this provider

QUESTION 24:

Which one of the following factors would make this ambulance provider least likely to join a commercial health plan's network that it is not already a part of?

- Unfavorable reimbursement rates
- Amount of time to receive full payment
- Having to negotiate a contract with the health plan
- Being bound to a contract
- Network contracting decisions are made by another entity and not by this provider