

**This is an example of a nonrenewal notice written in plain language.
You are not required to use it.**

Date:

Insured name:

Policy type: [homeowners]

Policy number: 987654321

Effective: mm/dd/yyyy to mm/dd/yyyy

NONRENEWAL

Nonrenewal Date: [Month Day, Year] (at 12:01 a.m. CST)

Dear [Insured name]:

We will not renew your policy. [ABC Insurance Company] is no longer writing [homeowners] insurance in Texas.

[XYZ Insurance Company] will offer you a new policy. [XYZ] is rated "A" (Excellent) by A.M. Best.¹ Contact your insurance agent at xxx-xxx-xxx to get a quote for the policy.

If you want to shop for a different policy, you can contact your agent for help. *[For home and auto insurance: You can also visit www.HelpInsure.com to find and compare policies.]*

If you have questions or a complaint, please call our customer assistance at xxx-xxx-xxxx. If we can't work out the issue, the Texas Department of Insurance may be able to help. To get TDI's help with a question or complaint, you can call 800-252-3439 or file a complaint at www.tdi.texas.gov.

[ABC] will continue to handle your current policy and any claims under it.

Thank you for your business.

Authorized Signature, Title

¹ A.M. Best "A" (Excellent) rating affirmed January 1, 2021.

cc: [Agent Name]
[XYZ Insurance Company]