

**No. 2026-9828**

**Official Order  
of the  
Texas Commissioner of Insurance**

**Date: 03/06/2026**

**Subject Considered:**

Benchmark Insurance Agency & Permit Center LLC  
PO Box 343  
Weslaco, Texas 78599

Default Order  
TDI Enforcement File No. 36897

**General remarks and official action taken:**

This is a default order taken against Benchmark Insurance Agency & Permit Center LLC (Respondent) because Respondent has failed to maintain the qualifications for its corporate license and it is not actively engaged in soliciting or writing insurance for the public generally. Respondent did not respond to a Notice of Allegations mailed by the Texas Department of Insurance. This order revokes Respondent's license.

The following findings of fact and conclusions of law are adopted:

**Findings of Fact**

Failure to Respond to Notice of Allegations

1. On January 14, 2026, the department sent a Notice of Allegations, attached as Exhibit A, to Respondent.
2. The department sent the Notice of Allegations to Respondent's last known address provided in writing to the department, PO Box 343, Weslaco, TX 78599.
3. Respondent received and waived an opportunity for a hearing because Respondent failed to send the department a written response to the Notice of Allegations within 20 days after the date the Notice of Allegations was mailed.

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Commissioner's Order

Benchmark Insurance Agency & Permit Center LLC

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4. The department's factual allegations set out in the attached Notice of Allegations are incorporated in this order as findings of fact.

## Conclusions of Law

1. The commissioner has jurisdiction under Texas law, including TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4001.004, 4001.104, 4001.106, 4001.254, 4005.101, 4005.102, and 4051.051; and TEX. GOV'T CODE §§ 2001.003(1) and 2001.051-2001.178.
2. The commissioner has authority to dispose of this case informally under TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE § 1.47.
3. The department provided proper notice to Respondent under TEX. GOV'T CODE §§ 2001.003(1), 2001.051, 2001.052, 2001.054, and 2001.056(4), and 28 TEX. ADMIN. CODE §§ 1.28, 1.47, and 19.906.
4. Based on Respondent's failure to send the department a written response to the Notice of Allegations, the department is entitled to disposition by default under 28 TEX. ADMIN. CODE § 1.47.
5. Respondent failed to show compliance with the law.
6. The department's factual and legal allegations set out in the attached Notice of Allegations are incorporated in this order and deemed admitted as true under 28 TEX. ADMIN. CODE § 1.47.

## Order

It is ordered that any licenses held by Benchmark Insurance Agency & Permit Center LLC are revoked. A copy of this order will be provided to law enforcement or other appropriate administrative agencies for further investigation as may be warranted.

Signed by:

*Amanda Crawford*

FE10434BC41A470...

Amanda Crawford

Commissioner of Insurance

# 2026-9828

Commissioner's Order

Benchmark Insurance Agency & Permit Center LLC

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Prepared and reviewed by:

*15/ Casey Dick*

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Casey Dick, Staff Attorney

Enforcement

**Affidavit**

**STATE OF TEXAS**           §  
  §  
**COUNTY OF TRAVIS**       §

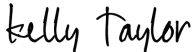
Before me, the undersigned authority, personally appeared Kelly Taylor, who, being by me duly sworn, deposed as follows:

"My name is Kelly Taylor and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

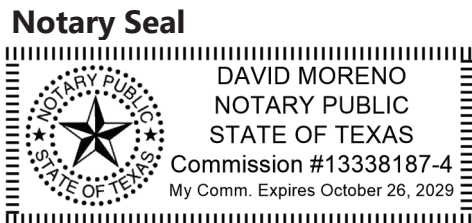
I have reviewed TDI's records concerning Benchmark Insurance Agency & Permit Center LLC. I have confirmed that:

- a. The last mailing address provided to the department in writing by Benchmark Insurance Agency & Permit Center LLC is PO Box 343, Weslaco, TX 78599.
- b. The file maintained by Enforcement contains a Notice of Allegations dated January 14, 2026, which was sent to Benchmark Insurance Agency & Permit Center LLC.
- c. On January 14, 2026, the Notice of Allegations addressed to Benchmark Insurance Agency & Permit Center LLC was mailed first-class and certified, return receipt requested, to its last known address.

Copies of the first-class mail log and certified mail log maintained by Enforcement are attached as Exhibit B and Exhibit C, respectively."

Signed by:  
  
E5CEBE43110A4D8...  
Affiant

SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on 2/11/2026. This notarial act was an online notarization.



**Digital Certificate**  
Signed by:  
  
455E4109E15D4CD...  
Notary Public State of Texas

2026-9828



PO Box 12030 | Austin, TX 78711 | 800-578-4677 | tdi.texas.gov

January 14, 2026

Benchmark Insurance Agency & Permit Center LLC  
PO Box 343  
Weslaco, TX 78599

Via First Class Mail  
Via CMRRR:  
Via Email:  
alanmp@benchmarkiapc.com

**TDI ENFORCEMENT CASE NO. 36897  
NOTICE OF ALLEGATIONS AGAINST  
BENCHMARK INSURANCE AGENCY & PERMIT CENTER LLC**

The Texas Department of Insurance (TDI) seeks to take disciplinary action against Benchmark Insurance Agency & Permit Center LLC. This Notice states the allegations against you and the relief sought by TDI.

***YOUR WRITTEN RESPONSE IS REQUIRED WITHIN 20 DAYS***

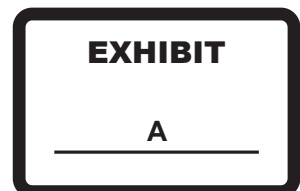
**YOU HAVE THE RIGHT TO A HEARING AND ARE INVITED TO SHOW COMPLIANCE WITH THE LAW.** To request a hearing, you must send a written response to TDI within 20 days of the date this Notice was mailed.

If you fail to send a written response by the deadline, *you waive your right to a hearing*, and TDI may seek disposition by default under 28 TEX. ADMIN. CODE § 1.47, TEX. INS. CODE § 82.055, and TEX. GOV'T. CODE § 2001.056.

If you fail to send a written response by the deadline, without further notice to you, the commissioner of insurance may issue a default order that admits the factual matters asserted, deems all allegations as true, and orders the relief recommended in this Notice.

You must send your written response by mail, fax, or email to:

Casey Dick, Staff Attorney  
Texas Department of Insurance  
Enforcement, MC ENF  
P.O. Box 12030  
Austin, Texas 78711-2030  
(512) 490-1020 (Fax)  
casey.dick@tdi.texas.gov



## **Jurisdiction**

The commissioner of insurance has jurisdiction over this matter under TEX. INS. CODE §§ 82.051–82.055, 4001.002, 4001.004, 4001.104, 4001.106, 4001.254, 4005.101, 4005.102, and 4051.051; and TEX. GOV'T CODE §§ 2001.003(1) and 2001.051–2001.178.

## **Factual Allegations**

### Licensure

1. Benchmark Insurance Agency & Permit Center LLC (Benchmark), firm identification number 171213, held a general lines agent license with a property and casualty qualification which was originally issued by TDI on July 8, 2020, but expired on July 8, 2022, when it failed to renew. TDI then issued Benchmark another general lines license with a property and casualty qualification effective December 7, 2022, which expires on December 7, 2026.

### Failure to Maintain Corporate License Qualification

2. The Texas Insurance Code requires a corporate license holder, including a limited liability company, to have and maintain at least one officer that is individually licensed by TDI separately from the corporation. Likewise, all other persons performing any acts of an agent on behalf of the corporation in this state must also be individually licensed by TDI separate from the corporation.
3. TDI records show Alan Michael Perales (Perales) individual identification number 2127933, is Benchmark's sole owner, officer, member, and manager, and was its designated responsible licensed person (DRLP) while Benchmark held its original and current general lines license, until July 31, 2025, when Perales' license expired.
4. Benchmark failed to maintain its qualifications for its corporate license because it no longer has an officer who is individually licensed by TDI separate from the corporation.

### Not Actively Engaged in Insurance

5. TDI records show that Benchmark has had only one appointment with an insurer, which was automatically canceled on July 8, 2022, when Benchmark's original general license expired due to its failure to renew.

6. TDI's records show that Benchmark has not held an active appointment with any insurer for more than three years, and it is therefore not actively engaged in soliciting or writing insurance for the public generally.

### Legal Allegations

1. Benchmark failed to maintain its qualifications for its corporate licensure in violation of TEX. INS. CODE § 4001.254, by failing to have and maintain at least one officer of the corporation individually licensed by TDI separate from the corporation, as contemplated in TEX. INS. CODE § 4001.106(b)(2).
2. Benchmark has committed acts for which a license may be revoked under TEX. INS. CODE §§ 4005.101- 4005.102, because Benchmark is not actively engaged in soliciting or writing insurance for the public generally, as required by TEX. INS. CODE § 4001.104(a), and in violation of TEX. INS. CODE § 4005.101(b)(10).

### Relief Sought

TDI seeks the following relief:

1. revocation of Benchmark Insurance Agency & Permit Center LLC's license; and
2. imposition of any other just and appropriate relief to which the department may be entitled to by law.

Respectfully,

*Casey Dick*

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Casey Dick, Staff Attorney  
Texas Department of Insurance  
Enforcement, MC ENF  
P.O. Box 12030  
Austin, Texas 78711-2030  
(512) 490-1020 (Fax)  
casey.dick@tdi.texas.gov

cc: Leah Gillum, Deputy Commissioner, Fraud and Enforcement Division, MC: ENF  
Rachel Cloyd, Litigation Director, Enforcement, MC: ENF  
Administrative Review, MC: CO-AAL

**CERTIFICATE OF SERVICE**

I, Casey Dick, certify that a true and correct copy of this *Notice of Allegations Against Benchmark Insurance Agency & Permit Center LLC* was sent by the following methods on this 14th day of January, 2026 to:

Benchmark Insurance Agency & Permit Center LLC  
PO Box 343  
Weslaco, TX 78599

Via First Class Mail  
Via CMRRR:  
Via Email:  
alanmp@benchmarkiapc.com

151 Casey Dick  
Casey Dick

2026-9828

EXHIBIT

B



Affix Stamp Here  
(if issued as an international certificate of mailing or for additional copies of this receipt). Postmark with Date of Receipt

Check type of mail or service

Adult Signature Required

Adult Signature Restricted Delivery

Certified Mail

Certified Mail Restricted Delivery

Collect on Delivery (COD)

Insured Mail

Priority Mail

First-Class Mail

Priority Mail Express

Registered Mail

Return Receipt for Merchandise

Signature Confirmation

Signature Confirmation Restricted Delivery

Postage

Address (Name, Street, City, State, & Zip Code)

Benchmark Insurance Agency & Permit

PO Box 343

Weslaco, TX 78599

74

ASRD Fee	ASR Fee	Due Sender if COD	Insured Value	Actual Value if Registered	Handling Charge	(Extra Service) Fee

US POSTAGE

quadrant

CORRECTION IMI

\$002.40

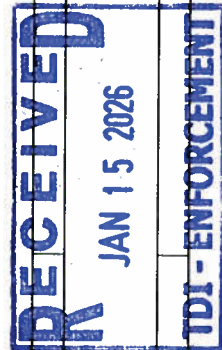
01/14/2026 ZIP 78701

043M832206395



Adult Signature Required	Adult Signature Restricted Delivery	Return Receipt	Signature Confirmation	Signature Confirmation Restricted Delivery	Special Handling

Handling Charge- If Registered and over



Postmaster, Per (Name of receiving employee)

Total Number of Pieces Received at Post Office

Total Number of Pieces Sent by Sender

11/10/2026

2026-9828



# Shipment Confirmation Acceptance Notice

## A. Mailer Action

**Note to Mailer:** The labels and volume associated to this form online, **must** match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 01/14/2026

Shipped From:

Name: ENF J GONZALES

Address: 1601 CONGRESS AVE

City: AUSTIN

State: TX ZIP+4® 78701



Type of Mail	Volume
Priority Mail Express®	
Priority Mail®	
First-Class Package Service®	
Returns	
International*	
Other	1
Total	1

\*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

## B. USPS Action

Note to RSS Clerk:

1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

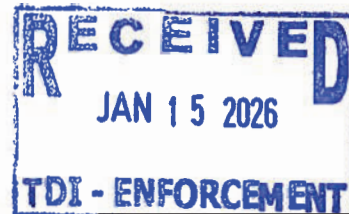
USPS EMPLOYEE: Please scan upon pickup or receipt of mail.  
Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0067 4279 17

DICK/36897



**EXHIBIT**

C



2026-9828

First Mailing Book For Accountable Mail

Name and Address of Sender  
ENF J. GONZALES  
1601 CONGRESS AVE  
STE 6.900  
AUSTIN TX 78701

Check type of mail or service

- Adult Signature Required
- Adult Signature Restricted Delivery
- Certified Mail
- Certified Mail Restricted Delivery
- Collect on Delivery (COD)
- Insured Mail
- Priority Mail
- Priority Mail Express
- Registered Mail
- Return Receipt for Merchandise
- Signature Confirmation
- Signature Confirmation Restricted Delivery

USPS Tracking/Article Number

1. 9214 8901 9403 8351 8487 25

DICK/36897

Addressee (Name, Street, City, State, & ZIP Code™)

BENCHMARK INSURANCE AGENCY & PERMIT CENTER LLC  
PO BOX 343  
WESLACO, TX 78599

Affix Stamp Here  
(for additional copies of this receipt).  
Postmark with Date of Receipt.



Postage	(Extra Service) Fee	Handling Charge	Actual Value if Registered	Insured Value	Due to Sender if COD	RR Fee	RD Fee	SC Fee	SCRD Fee	SH Fee
0.74	5.30	Handling Charge - if Registered and over \$50,000 in value				2.82			Signature Confirmation Restricted Delivery	
								Adult Signature Required	Adult Signature Restricted Delivery	
								Return Receipt	Signature Confirmation	Special Handling



Total Number of Pieces Listed by Sender: 1

Total Number of Pieces Received at Post Office: 1

Postmaster, Per (Name of receiving employee): *U. Y...*

Complete in Ink

PS Form 3877, January 2017 (Page 1 of 1)

PSN 7530-02-000-9098

JobId 6493627

Privacy Notice: For more information on USPS privacy policies, visit usps.com/privacypolicy.