No. 2023-8144

Official Order of the Texas Commissioner of Insurance

Date: 8/22/2023

Subject Considered:

Gerome Randle Jr.

Arlington, TX 76017

Default Order SOAH Docket No. 454-23-23187 TDI Enforcement File No. 31712

General remarks and official action taken:

The subject of this default order is whether an adjuster all lines license should be issued to Gerome Randle Jr. (Respondent). Respondent did not respond to a Notice of Hearing filed by the Texas Department of Insurance. This order denies Respondent's license application.

The following findings of fact and conclusions of law are adopted:

Findings of Fact

Failure to Respond to Notice of Hearing

- 1. On July 13, 2023, the department filed a Notice of Hearing, attached as Exhibit A, and an Original Petition, attached as Exhibit B, with the State Office of Administrative Hearings.
- 2. The department's factual allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order as findings of fact.

Commissioner's Order Gerome Randle Jr. SOAH Docket No. 454-23-23187 Page 2 of 5

- 3. The department sent the Notice of Hearing and Original Petition to Respondent's last known address provided in writing to the department, Arlington, TX 76017.
- 4. Respondent failed to file a written response to the Notice of Hearing within 20 days of the date the Notice of Hearing and Original Petition were mailed.

Conclusions of Law

- 1. The commissioner has jurisdiction under Texas law, including TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4005.101-4005.105, and 4101.051; TEX. OCC. CODE §§ 53.021-53.023; 28 TEX. ADMIN. CODE § 1.502; and TEX. GOV'T CODE §§ 2001.051-2001.178.
- 2. The commissioner has authority to dispose of this case informally under TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE §§ 1.47, 1.88, and 1.89.
- 3. The department provided proper notice of the hearing under TEX. GOV'T CODE §§ 2001.051, 2001.052, and 2001.054; and 28 TEX. ADMIN. CODE §§ 1.28, 1.88, 1.89, and 19.906.
- 4. Based on Respondent's failure to file a written response to the Notice of Hearing, the department is entitled to disposition by default under 28 TEX. ADMIN. CODE §§ 1.88 and 1.89.
- 5. The department's factual and legal allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order and deemed admitted as true under 28 TEX. ADMIN. CODE § 1.89.

Commissioner's Order Gerome Randle Jr. SOAH Docket No. 454-23-23187 Page 3 of 5

Order

It is ordered that Gerome Randle Jr.'s application is denied. A copy of this order will be provided to law enforcement or other appropriate administrative agencies for further investigation as may be warranted.

DocuSigned by: CANOW FC5D7EDDFFBB4F8..

Cassie Brown Commissioner of Insurance

Prepared and reviewed by:

/s/Erík Huhn

Erik Huhn, Staff Attorney Enforcement

Commissioner's Order Gerome Randle Jr. SOAH Docket No. 454-23-23187 Page 4 of 5

Affidavit

STATE OF TEXAS	§
	§
COUNTY OF TRAVIS	§

Before me, the undersigned authority, personally appeared David Moreno, who, being by me duly sworn, deposed as follows:

"My name is David Moreno and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning Gerome Randle Jr. I have confirmed that:

- a. The last mailing address provided to the department in writing by Gerome Randle Jr. is , Arlington, TX 76017.
- b. The file maintained by Enforcement contains a Notice of Hearing and Original Petition dated July 13, 2023, which were filed with the State Office of Administrative Hearings.
- c. On July 13, 2023, the Notice of Hearing and Original Petition addressed to Gerome Randle Jr. were mailed first-class and certified, return receipt requested, to his last known address.

Copies of the first-class mail log and certified mail log maintained by Enforcement are attached as Exhibit C and Exhibit D, respectively."

DocuSigned by: Varid Moreno FF99F78278904A5... Affiant

Commissioner's Order Gerome Randle Jr. SOAH Docket No. 454-23-23187 Page 5 of 5

SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on $\frac{8/7/2023}{2}$. This notarial act was an online notarization.

Notary Seal



Digital Certificate

DocuSigned by: Mary Ruiz -795DC4D59167489...

Notary Public State of Texas

STATE OFFICE OF ADMINISTRATIVE HEARINGS RECEIVED ON 7/13/2023 9:17 AM

ACCEPTED **2023-8144** 454-23-23187 7/13/2023 9:18:37 am STATE OFFICE OF ADMINISTRATIVE HEARINGS Kevin Garza, CLERK

FILED 454-23-23187 7/13/2023 9:17 AM STATE OFFICE OF ADMINISTRATIVE HEARINGS Kevin Garza, CLERK

SOAH DOCKET NO. 454-23-23187 TDI ENFORCEMENT FILE NO. 31712

TEXAS DEPARTMENT OF INSURANCE,						
Petitioner						
v.						
GEROME RANDLE JR.,						

OF

BEFORE THE STATE OFFICE

ADMINISTRATIVE HEARINGS

Respondent

NOTICE OF HEARING

The Texas Department of Insurance seeks to deny your license application. This Notice of Hearing and the Original Petition, which is attached and incorporated for all purposes, states the allegations against you and the relief sought by the Department.

A public hearing will be held before an Administrative Law Judge on **December 5, 2023, at 9:30 a.m.** The hearing will take place via videoconference using a videoconference platform controlled by the State Office of Administrative Hearings, unless otherwise ordered to proceed in another manner by the Administrative Law Judge.

The hearing shall be conducted under TEX. GOV'T CODE, ch. 2001 and 1 TEX. ADMIN. CODE, ch. 155. Unless otherwise directed by the Administrative Law Judge, the hearing shall continue from day to day in the offices of the State Office of Administrative Hearings until concluded. You have the right to appear at this hearing and to be represented by an attorney.

Parties that are not represented by an attorney may obtain information regarding contested case hearings on the public website of the State Office of Administrative Hearings at www.soah.texas.gov, or in printed format upon request to SOAH.

YOU MUST FILE A WRITTEN RESPONSE TO THE NOTICE OF HEARING WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS WITHIN 20 DAYS OF THE DATE THE NOTICE OF HEARING WAS MAILED. FAILURE TO FILE A WRITTEN RESPONSE BY THIS DEADLINE SHALL ENTITLE TDI TO SEEK DISPOSITION BY DEFAULT UNDER 1 TEX. ADMIN. CODE § 155.501 AND 28 TEX. ADMIN. CODE §§ 1.88 AND 1.89.

EXHIBIT	
Α	

Notice of Hearing Gerome Randle Jr. SOAH Docket No. 454-23-23187 Page 2 of 5

IF YOU FAIL TO FILE A WRITTEN RESPONSE, THE SCHEDULED HEARING CAN BE CANCELED AND WITHOUT FURTHER NOTICE TO YOU THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING DENIAL OF YOUR LICENSE APPLICATION, IS GRANTED BY DEFAULT.

IF YOU FILE A WRITTEN RESPONSE BUT THEN FAIL TO APPEAR ON THE DAY AND TIME SET FOR HEARING, WITHOUT FURTHER NOTICE TO YOU, THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING DENIAL OF YOUR LICENSE APPLICATION, IS GRANTED BY DEFAULT.

In accord with 28 TEX. ADMIN. CODE § 1.90(e) and 1 TEX. ADMIN. CODE §§ 155.101 and 155.103, you should send copies of your written response to:

- (1) (by mail, fax, or electronically) Docketing Division
 State Office of Administrative Hearings 300 West 15th Street, Room 504
 P.O. Box 13025
 Austin, Texas 78711-3025
 (512) 322-2061 (Fax); www.soah.texas.gov
- (by mail, fax, or email)
 Chief Clerk
 Texas Department of Insurance
 P.O. Box 12030, MC GC-CCO
 Austin, Texas 78711-2030
 (512) 490-1064 (Fax)
 chiefclerk@tdi.texas.gov; and
- (3) (by mail, fax, or email) Erik Huhn, Staff Attorney Texas Department of Insurance Enforcement, MC ENF

Notice of Hearing Gerome Randle Jr. SOAH Docket No. 454-23-23187 Page 3 of 5

> P.O. Box 12030 Austin, Texas 78711-2030 (512) 490-1020 (Fax) Erik.Huhn@tdi.texas.gov

Receiving Documents Electronically and Filing Documents with SOAH

The State Office of Administrative Hearings (SOAH) offers you the ability to electronically receive orders and other documents issued by SOAH by email instead of by mail. If you want to receive SOAH-issued documents by email, follow the instructions on SOAH's website: www.soah.texas.gov.

A request to receive SOAH-issued documents by email does <u>not</u> change the procedures you must follow to file documents or exhibits with SOAH. Instructions on how to file documents and exhibits are on SOAH's website. SOAH's website also includes guidance for representing yourself.

Important Security Notice (for In-Person Hearings ONLY)

ALL VISITORS TO THE WILLIAM P. CLEMENTS BUILDING WITHOUT AN AGENCY OR DPS ISSUED ID CARD MUST PROVIDE THE BUILDING SECURITY OFFICER WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS DOCKET NUMBER AND RECEIVE A VISITOR'S PASS IN ORDER TO BE ALLOWED ACCESS TO THE HEARING ROOM. INDIVIDUALS SHOULD ALLOW ADDITIONAL TIME TO GO THROUGH THE SECURITY PROCESS.

Notice of Hearing Gerome Randle Jr. SOAH Docket No. 454-23-23187 Page 4 of 5

If you have any questions, please contact me at the address or telephone number shown below.

Respectfully Submitted,

/s/Erík Huhn

Erik Huhn State Bar No. 24132806 Texas Department of Insurance Enforcement, MC ENF P.O. Box 12030 Austin, Texas 78711-2030 (512) 676-6355 (Direct) (512) 490-1020 (Fax) Erik.Huhn@tdi.texas.gov

ATTORNEY FOR THE PETITIONER TEXAS DEPARTMENT OF INSURANCE

Enclosure: Original Petition

cc: Leah Gillum, Deputy Commissioner, Fraud and Enforcement Division, MC ENF Whitney Fraser, Litigation Director, Enforcement, MC ENF Administrative Review, MC CO-AAL

Notice of Hearing Gerome Randle Jr. SOAH Docket No. 454-23-23187 Page 5 of 5

CERTIFICATE OF SERVICE

I, Erik Huhn, certify that a true and correct copy of the *Notice of Hearing and the Original Petition* were sent by regular, first-class mail and by certified mail, return receipt requested, on this 13th day of July, 2023 to:

Gerome Randle Jr.

Via CM/RRR No: 9214890194038322347847

Arlington, TX 76017 Respondent Pro Se

/s/Erík Huhn

Erik Huhn

SOAH DOCKET No. 454-23-23187

SOAH DOCKET NO. 454-_____ TDI ENFORCEMENT FILE NO. 31712

TEXAS DEPARTMENT OF INSURANCE,

BEFORE THE STATE OFFICE

Petitioner

v.

GEROME RANDLE JR.,

ADMINISTRATIVE HEARINGS

Respondent

ORIGINAL PETITION

The Texas Department of Insurance (TDI) seeks to deny Gerome Randle Jr.'s license application. In support of this petition, TDI makes the following allegations upon information and belief:

Jurisdiction

The Commissioner of Insurance has jurisdiction over this matter under TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4005.101, 4005.102, 4101.051; TEX. OCC. CODE §§ 53.021-53.023; 28 TEX. ADMIN. CODE § 1.502; and TEX. GOV'T CODE §§ 2001.051-2001.178.

Factual Allegations

- 1. On October 14, 2022, Randle applied for an adjuster all lines license.
- 2. On January 3, 2023, TDI sent a proposed summary denial letter to Randle denying his application based on his criminal history.
- 3. On March 13, 2023, TDI acknowledged receipt of Randle's request for a hearing on the denial.

Criminal History:

Case no. 16-2003-CF-12419-AXXX-MA – Child Abuse and Child Neglect

EXHIBIT B

FILED 454-23-23187 7/11/2023 10:48 AM STATE OFFICE OF ADMINISTRATIVE HEARINGS Carol Hale, CLERK

ACCEPTED 454-23-23187

OF Carol Hale, CLERK

7/11/2023 12:44:36 pm STATE OFFICE OF

ADMINISTRATIVE HEARINGS

- 4. On March 31, 2005, in the Circuit Court, Fourth Judicial Circuit, in and for Duval County, Florida, Randle was tried and convicted by a jury of two counts: (1) Child Abuse- a lesser included offense, a first-degree felony; and (2) Child Neglect- Great Bodily Harm, a second-degree felony.
- 5. The court sentenced Randle to serve a term of five years in the Florida Department of Corrections for count 1 and a term of nine years and six months in the Florida Department of Corrections for count 2. Both sentences were set to run concurrently.
- 6. On November 2, 2011, Randle was released from the custody of the Florida Department of Corrections.

Legal Allegations

- 1. TDI may deny Randle's license application because he has been convicted of a felony, as contemplated under TEX. INS. CODE § 4005.101(b)(8).
- 2. TDI may deny Randle's license application because he has committed an offense of such serious nature that it is of prime importance in determining fitness for licensure, as contemplated by 28 TEX. ADMIN. CODE § 1.502(e)(3) and (e)(4)(B).
- 3. The factors listed in 28 TEX. ADMIN. CODE § 1.502(h) do not outweigh the serious nature of Randle's criminal history, as contemplated by 28 TEX. ADMIN. CODE § 1.502(f).

Relief Sought

If one or more of the above allegations is found to be true, TDI asks the Administrative Law Judge to enter a Proposal for Decision recommending that the Commissioner of Insurance issue an order:

- 1. denying Gerome Randle Jr.'s license application, and
- 2. granting any other just and appropriate relief to which TDI may be entitled to by law.

Original Petition Gerome Randle Jr. Page 3 of 3

Respectfully Submitted,

/s/Erík Huhn

Erik Huhn State Bar No. 24132806 Texas Department of Insurance Enforcement, MC ENF P.O. Box 12030 Austin, Texas 78711-2030 (512) 676-6355 (Direct) (512) 490-1020 (Fax) Erik.Huhn@tdi.texas.gov

ATTORNEY FOR THE PETITIONER TEXAS DEPARTMENT OF INSURANCE

Automated Certificate of eService

This automated certificate of service was created by the efiling system. The filer served this document via email generated by the efiling system on the date and to the persons listed below. The rules governing certificates of service have not changed. Filers must still provide a certificate of service that complies with all applicable rules.

Mary Ruiz on behalf of Erik Huhn Bar No. 24132806 Enforcementgeneral@tdi.texas.gov Envelope ID: 77390198 Filing Code Description: Request to Docket Filing Description: Request to Docket Randle Status as of 7/11/2023 12:46 PM CST

Associated Case Party: Chief Clerk

Name	BarNumber	Email	TimestampSubmitted	Status
Chief Clerk		ChiefClerk@tdi.texas.gov	7/11/2023 10:48:10 AM	SENT

Associated Case Party: TDI

Name	BarNumber	Email	TimestampSubmitted	Status
Erik Huhn		Erik.Huhn@tdi.texas.gov	7/11/2023 10:48:10 AM	SENT
Texas Department of Insurance		Enforcementgeneral@tdi.texas.gov	7/11/2023 10:48:10 AM	SENT
Whitney Fraser		Whitney.Fraser@tdi.texas.gov	7/11/2023 10:48:10 AM	SENT

Associated Case Party: Gerome Randle Jr.

Name	BarNumber	Email	TimestampSubmitted	Status
Gerome Randle Jr.			7/11/2023 10:48:10 AM	SENT

Automated Certificate of eService

This automated certificate of service was created by the efiling system. The filer served this document via email generated by the efiling system on the date and to the persons listed below. The rules governing certificates of service have not changed. Filers must still provide a certificate of service that complies with all applicable rules.

Mary Ruiz on behalf of Erik Huhn Bar No. 24132806 Enforcementgeneral@tdi.texas.gov Envelope ID: 77475438 Filing Code Description: Notice of Hearing Filing Description: NOH_OP Status as of 7/13/2023 9:19 AM CST

Associated Case Party: TDI

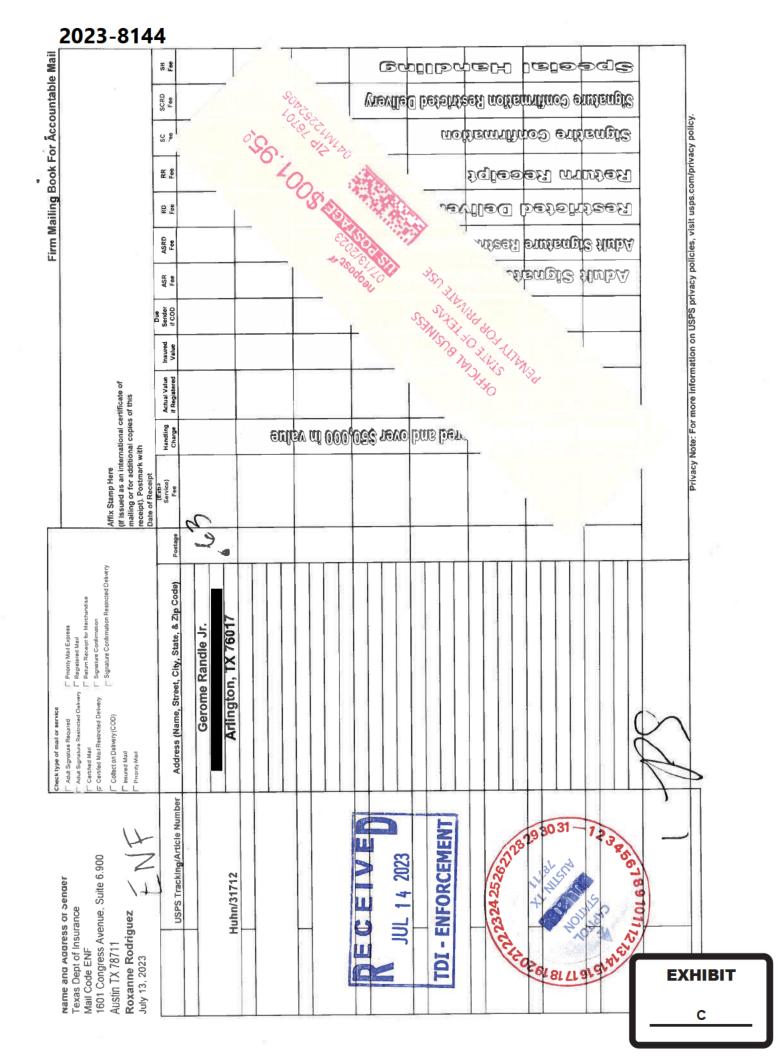
Name	BarNumber	Email	TimestampSubmitted	Status
Whitney Fraser		Whitney.Fraser@tdi.texas.gov	7/13/2023 9:17:41 AM	SENT
Texas Department of Insurance		Enforcementgeneral@tdi.texas.gov	7/13/2023 9:17:41 AM	SENT
Erik Huhn		Erik.Huhn@tdi.texas.gov	7/13/2023 9:17:41 AM	SENT
Leah Gillum		Leah.Gillum@tdi.texas.gov	7/13/2023 9:17:41 AM	SENT
Jodie Delgado		jodie.delgado@tdi.texas.gov	7/13/2023 9:17:41 AM	SENT

Associated Case Party: Chief Clerk

Name	BarNumber	Email	TimestampSubmitted	Status
Chief Clerk		ChiefClerk@tdi.texas.gov	7/13/2023 9:17:41 AM	SENT

Associated Case Party: Gerome Randle Jr.

Name	BarNumber	Email	TimestampSubmitted	Status
Gerome Randle Jr.			7/13/2023 9:17:41 AM	SENT





Note to Mailer: The labels and volume associated to this form online, must match the labeled packages being presented to the USPS® employee with this form.

Shipment Confirmation Acceptance Notice

Shipment Date: 07/13/2023

Shipped From:

Name: ENF R RODRIGUEZ

1601 CONGRESS AVE Address:

City: AUSTIN

ZIP+4® 78701 State: TX

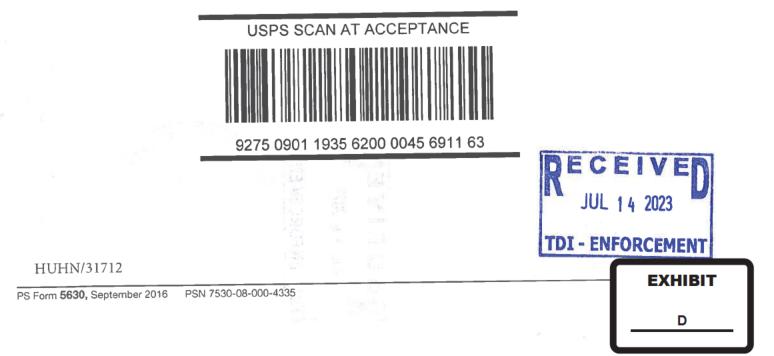
Type of Mail	Volume
Priority Mail Express [⊪] *	
Priority Mail®	0
First-Class Package Service®	
Returns	
International*	
Other	1
Total	1

*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

B. USPS Action

- Note to RSS Clerk: 1. Home screen > Mailing/Shipping > More 2. Select Shipment Confirm
- Scan or enter the barcode/label number from PS Form 5630 3.
- Confirm the volume count message by selecting Yes or No
 Select Pay and End Visit to complete transaction

USPS EMPLOYEE: Please scan upon pickup or receipt of mail. Leave form with customer or in customer's mail receptacle.



	0	
STATES	SERVICE	
UNITED	POSTAL	

Firm Mailing Book For Accountable Mail

	2023-814	4	2020									6
Mall		Fe SH				gnilbnsf	l Isioeq2					policy
table		SCRD Fee		very	led beto	n Restr	ាចការពិព	ature Co	ngi2			rivacy
unoc		SC Fee			uoj	emritno	nature C	6i2				id/wo
LAC		RR Fee	2.20			JqiəbəR	Return					isps.c
X FO		Fee			. /	neviled I	estricted	Ы		-		visit u
ñ		ASRD Fee			Deliver	estricted	A 91UJEN	gis flub/	1			icies,
alling		ASR		-	ired	ure Requ	tsngis t	npA				cy pol
FIRM MAILING BOOK FOR ACCOUNTABLE MAIL		Due Sender if COD										S privad
-		Value										on USP
	Affix Stamp Here (for additional coples of this receipt). Postmark with Date of Receipt.	Actual Value if Registered					-		- 24			Privacy Notice: For more information on USPS privacy policies, visit usps.com/privacypolicy.
	Affix Stamp Here (for additional copies of this recel Postmark with Date of Receipt.	Handling Charge		sv ni 00	ver \$50,0	o pue pa	nəteigəЯ	રાતેલ - ગંધ	d) puilb	nsH		or more in
	fix Star r addition stmark ((Extra Service) Fee	4.35									otice: F
	Af Bog	Postage	0.63									/acy No
	Check type of mail or service Adult Signature Required Priority Mail Express Adult Signature Restricted Delivery Registered Mail X Certified Mail Return Receipt for Configuration Return Receipt for Configuration Signature Confirmation Insured Mail Signature Confirmation Priority Mail Signature Confirmation	Addressee (Name, Street, City, State, & ZIP Code ^{Tu})	GEROME RANDLE JR. ARLINGTON, TX 76017					031-		{	Potmaster, Per (Name of receiving employee)	Complete in Ink
POSTAL SERVICE ©	Name and Address of Sender ENF R. RODRIGUEZ 1601 CONGRESS AVE STE 6,900 AUSTIN TX 78701 C N M	USPS Tracking/Article Number	1 9214 8901 9403 8322 3478 47 HUHN/31712			JUL 14 2023	TDI - ENFORCEMENT	2293031- 5293031-	12 3 BEE DO	00101-	Total Number of Pieces Total Number of Pieces Listed by Sender Received at Post Office	PS Form 3877, January 2017 (Page 1 of John 22002000