# No. 2022-7627

### Official Order of the Texas Commissioner of Insurance

### Date: <u>11/21/2022</u>

#### Subject Considered:

Natashia Mia Dixon

Grand Prairie, TX 75052

Default Order SOAH Docket No. 454-23-02368 TDI Enforcement File No. 27384

#### General remarks and official action taken:

The subject of this default order is whether a Life license should be issued to Natashia Mia Dixon (Respondent). Respondent did not respond to a Notice of Hearing filed by the Texas Department of Insurance. This order denies Respondent's license application.

The following findings of fact and conclusions of law are adopted:

#### **Findings of Fact**

#### Failure to Respond to Notice of Hearing

- On October 11, 2022, the department filed a Notice of Hearing, attached as Exhibit A, and an Original Petition, attached as Exhibit B, with the State Office of Administrative Hearings.
- 2. The department's factual allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order as findings of fact.
- 3. The department sent the Notice of Hearing and Original Petition to Respondent's last known address provided in writing to the department,

## 2022-7627 Commissioner's Order

Natashia Mia Dixon SOAH Docket No. 454-23-02368 Page 2 of 5

Grand Prairie, Texas 75052. The Notice of Hearing and Original Petition were also sent by electronic mail.

4. Respondent failed to file a written response to the Notice of Hearing within 20 days of the date the Notice of Hearing and Original Petition were mailed.

## **Conclusions of Law**

- 1. The commissioner has jurisdiction under Texas law, including TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4001.102, 4001.105, 4005.101-4005.105, and 4101.051; TEX. OCC. CODE §§ 53.021-53.023; 28 TEX. ADMIN. CODE § 1.502; and TEX. GOV'T CODE §§ 2001.051-2001.178.
- 2. The commissioner has authority to dispose of this case informally under TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE §§ 1.47, 1.88, and 1.89.
- 3. The department provided proper notice of the hearing under TEX. GOV'T CODE §§ 2001.051, 2001.052, and 2001.054, and 28 TEX. ADMIN. CODE §§ 1.28, 1.88, 1.89, and 19.906.
- 4. Based on Respondent's failure to file a written response to the Notice of Hearing, the department is entitled to disposition by default under 28 TEX. ADMIN. CODE §§ 1.88 and 1.89.
- 5. The department's factual and legal allegations set out in the attached Notice of Hearing and Original Petition are incorporated in this order and deemed admitted as true under 28 TEX. ADMIN. CODE § 1.89.

### Order

It is ordered that Natashia Mia Dixon's application is denied. A copy of this order will be provided to law enforcement or other appropriate administrative agencies for further investigation as may be warranted.

Commissioner's Order Natashia Mia Dixon SOAH Docket No. 454-23-02368 Page 3 of 5



Cassie Brown Commissioner of Insurance

Prepared and reviewed by:

# L. Merida

Latoya Merida, Staff Attorney Enforcement

Commissioner's Order Natashia Mia Dixon SOAH Docket No. 454-23-02368 Page 4 of 5

#### Affidavit

STATE OF TEXAS	§
	§
COUNTY OF TRAVIS	§

Before me, the undersigned authority, personally appeared David Moreno, who, being by me duly sworn, deposed as follows:

"My name is David Moreno, and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning Natashia Mia Dixon. I have confirmed that:

- a. The last mailing address provided to the department in writing by Natashia Mia Dixon is , Grand Prairie, Texas 75052.
- b. The file maintained by Enforcement contains a Notice of Hearing and Original Petition dated October 11, 2022, which were filed with the State Office of Administrative Hearings.
- c. On October 11, 2022, the Notice of Hearing and Original Petition addressed to Natashia Mia Dixon were mailed certified, return receipt requested, to her last known address.

Copies of the certified mail log maintained by Enforcement are attached as Exhibit C."

DocuSigned by: David Morens 80EE9786105C447... Affiant

Commissioner's Order Natashia Mia Dixon SOAH Docket No. 454-23-02368 Page 5 of 5

SWORN TO AND SUBSCRIBED before me by means of an interactive two-way audio and video communication on 10/31/2022. This notarial act was an online notarization.

### **Notary Seal**



# **Digital Certificate**

DocuSigned by: Mary Ruiz -795DC4D59167489...

Notary Public State of Texas

FILED **2022-7627** 454-23-02368 10/11/2022 10:46 AM STATE OFFICE OF ADMINISTRATIVE HEARINGS April Bermea, CLERK ACCEPTED 454-23-02368 10/11/2022 1:46:22 pm STATE OFFICE OF ADMINISTRATIVE HEARINGS April Bermea, CLERK

#### SOAH DOCKET NO. 454-23-02368 TDI ENFORCEMENT FILE NO. 27384

TEXAS DEPARTMENT OF INSURANCE,	
Petitioner	
v.	

OF

**BEFORE THE STATE OFFICE** 

NATASHIA MIA DIXON,

Respondent

ADMINISTRATIVE HEARINGS

**NOTICE OF HEARING** 

The Texas Department of Insurance seeks to deny your license application. This Notice of Hearing and the Original Petition, which is attached and incorporated for all purposes, states the allegations against you and the relief sought by the Department.

A public hearing will be held before an Administrative Law Judge on **Wednesday, January 18, 2023, at 1:00 p.m.** The hearing will take place via videoconference using a videoconference platform controlled by the State Office of Administrative Hearings, unless otherwise ordered to proceed in another manner by the Administrative Law Judge.

The hearing shall be conducted under TEX. GOV'T CODE, ch. 2001 and 1 TEX. ADMIN. CODE, ch. 155. Unless otherwise directed by the Administrative Law Judge, the hearing shall continue from day to day in the offices of the State Office of Administrative Hearings until concluded. You have the right to appear at this hearing and to be represented by an attorney.

Parties that are not represented by an attorney may obtain information regarding contested case hearings on the public website of the State Office of Administrative Hearings at www.soah.texas.gov, or in printed format upon request to SOAH.

YOU MUST FILE A WRITTEN RESPONSE TO THE NOTICE OF HEARING WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS WITHIN 20 DAYS OF THE DATE THE NOTICE OF HEARING WAS MAILED. FAILURE TO FILE A WRITTEN RESPONSE BY THIS DEADLINE SHALL ENTITLE TDI TO SEEK DISPOSITION BY DEFAULT UNDER 1 TEX. ADMIN. CODE § 155.501 AND 28 TEX. ADMIN. CODE §§ 1.88 AND 1.89.

EXHIBIT	
Α	

Notice of Hearing Natashia Mia Dixon SOAH Docket No. 454-23-02368 Page 2 of 5

IF YOU FAIL TO FILE A WRITTEN RESPONSE, THE SCHEDULED HEARING CAN BE CANCELED AND WITHOUT FURTHER NOTICE TO YOU THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING DENIAL OF YOUR LICENSE APPLICATION, IS GRANTED BY DEFAULT.

IF YOU FILE A WRITTEN RESPONSE BUT THEN FAIL TO APPEAR ON THE DAY AND TIME SET FOR HEARING, WITHOUT FURTHER NOTICE TO YOU, THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING DENIAL OF YOUR LICENSE APPLICATION, IS GRANTED BY DEFAULT.

In accord with 28 TEX. ADMIN. CODE § 1.90(e) and 1 TEX. ADMIN. CODE §§ 155.101 and 155.103, you should send copies of your written response to:

- (1) (by mail, fax, or electronically) Docketing Division
  State Office of Administrative Hearings 300 West 15th Street, Room 504
  P.O. Box 13025
  Austin, Texas 78711-3025
  (512) 322-2061 (Fax); www.soah.texas.gov
- (by mail, fax, or email)
  Chief Clerk
  Texas Department of Insurance
  P.O. Box 12030, MC GC-CCO
  Austin, Texas 78711-2030
  (512) 490-1064 (Fax)
  chiefclerk@tdi.texas.gov; and
- (3) (by mail, fax, or email) Latoya Merida, Staff Attorney Texas Department of Insurance Enforcement, MC ENF

Notice of Hearing Natashia Mia Dixon SOAH Docket No. 454-23-02368 Page 3 of 5

> P.O. Box 12030 Austin, Texas 78711-2030 (512) 490-1020 (Fax) Latoya.merida@tdi.texas.gov

### **Receiving Documents Electronically and Filing Documents with SOAH**

The State Office of Administrative Hearings (SOAH) offers you the ability to electronically receive orders and other documents issued by SOAH by email instead of by mail. If you want to receive SOAH-issued documents by email, follow the instructions on SOAH's website: www.soah.texas.gov.

A request to receive SOAH-issued documents by email does <u>not</u> change the procedures you must follow to file documents or exhibits with SOAH. Instructions on how to file documents and exhibits are on SOAH's website. SOAH's website also includes guidance for representing yourself.

Important Security Notice (for In-Person Hearings ONLY)

ALL VISITORS TO THE WILLIAM P. CLEMENTS BUILDING WITHOUT AN AGENCY OR DPS ISSUED ID CARD MUST PROVIDE THE BUILDING SECURITY OFFICER WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS DOCKET NUMBER AND RECEIVE A VISITOR'S PASS IN ORDER TO BE ALLOWED ACCESS TO THE HEARING ROOM. INDIVIDUALS SHOULD ALLOW ADDITIONAL TIME TO GO THROUGH THE SECURITY PROCESS.

Notice of Hearing Natashia Mia Dixon SOAH Docket No. 454-23-02368 Page 4 of 5

If you have any questions, please contact me at the address or telephone number shown below.

Respectfully Submitted,

L. Merida

Latoya Merida State Bar No. 24089625 Texas Department of Insurance Enforcement, MC ENF P.O. Box 12030 Austin, Texas 78711-2030 (512) 676-6344 (Direct) (512) 490-1020 (Fax) Latoya.merida@tdi.texas.gov

ATTORNEY FOR THE PETITIONER TEXAS DEPARTMENT OF INSURANCE

Enclosure: Original Petition

cc: Leah Gillum, Deputy Commissioner, Fraud and Enforcement Division, MC ENF Whitney Fraser, Litigation Director, Enforcement, MC ENF Administrative Review, MC CO-AAL

Notice of Hearing Natashia Mia Dixon SOAH Docket No. 454-23-02368 Page 5 of 5

### **CERTIFICATE OF SERVICE**

I, Latoya Merida, certify that a true and correct copy of the *Notice of Hearing and the Original Petition* were sent by certified mail, return receipt requested and via email, on this 11th day of October, 2022 to:

Natashia Mia Dixon

Grand Prairie, TX 75052 Respondent Pro Se Via CM/RRR No.: 9214 8901 9403 8392 3623 99 Via Email:

L. Merida

Latoya Merida

SOAH DOCKET No. 454-23-02368

SOAH DOCKET NO. 454-\_\_\_\_\_ TDI ENFORCEMENT FILE NO. 27384

**TEXAS DEPARTMENT OF INSURANCE,** 

**BEFORE THE STATE OFFICE** 

Petitioner

v.

NATASHIA MIA DIXON,

Respondent

#### ADMINISTRATIVE HEARINGS

OF

### **ORIGINAL PETITION**

The Texas Department of Insurance seeks to deny Natashia Mia Dixon's license application. In support of this petition, the department makes the following allegations upon information and belief:

### Jurisdiction

The Commissioner of Insurance has jurisdiction over this matter under TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4005.101, 4005.102, and 4054.301; 28 TEX. ADMIN. CODE § 1.502; TEX. OCC. CODE §§ 53.021–53.023; and GOV'T CODE §§ 2001.051-2001.178.

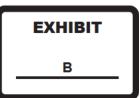
### Factual Allegations

License Application

- 1. On October 22, 2020, Natashia Mia Dixon (Dixon) applied for a life agent license to be issued by the Texas Department of Insurance (TDI).
- 2. On March 3, 2021, TDI proposed to deny Dixon's application based on her criminal history. Dixon appealed that decision and made a written request for a hearing that was received on April 6, 2021.

### Criminal History

3. On March 10, 2003, Dixon was convicted of the gross misdemeanor offense of Driving Under the Influence and the misdemeanor offense of Driving Without a



FILED 454-23-02368 10/3/2022 9:54 AM STATE OFFICE OF ADMINISTRATIVE HEARINGS Carol Hale, CLERK

ACCEPTED 454-23-02368

10/3/2022 11:46:31 am STATE OFFICE OF

Carol Hale, CLERK

ADMINISTRATIVE HEARINGS

License in Cause No. 51403 in Clark County District Court, for an offense occurring on March 8, 2003. Dixon received 365 days confinement, which was suspended for 362 days and a fine.

- 4. On October 17, 2003, Dixon was convicted of the 2<sup>nd</sup> degree felony offense of Taking a Motor Vehicle Without Permission in Cause No. 02-8-03608-4 in the Superior Court of Washington for King County, Juvenile Department, for an offense occurring on July 1, 2002. Dixon received 10 days confinement and 12 months of supervision.
- 5. On September 28, 2004, Dixon was convicted of the misdemeanor offense of Prostitution in Cause No. Y40199050 in the King County District Court, Southwest Division, for an offense occurring on July 1, 2004. Dixon received 90 days confinement, which was suspended for 85 days.
- On October 28, 2005, Dixon was convicted of the 1<sup>st</sup> degree felony offense of Possessing Stolen Property in Cause No. 05-1-06579-2 in the Superior Court of Washington for King County, for an offense occurring on November 4, 2004. Dixon received 17 days confinement.
- 7. On October 31, 2005, Dixon was convicted of the misdemeanor offense of Drug Paraphernalia-Use in Cause No. K00049366 in Kent Municipal Court, for an offense occurring on August 20, 2005. Dixon received 90 days confinement, which was suspended for 86 days, supervision for 24 months and a fine.
- 8. On April 7, 2007, Dixon was convicted of the felony offense of Delivery of Cocaine in Cause No. 06-C-02202-1 in the Superior Court of Washinton for King County, for an offense occurring on January 18, 2006. Dixon received 12 months confinement followed by 12 months supervised probation.
- 9. On September 21, 2007, Dixon was convicted of the gross misdemeanor offense of Driving While License Suspended or Revoked in Cause No. K00056084 in Kent Municipal Court, for an offense occurring on January 21, 2007. Dixon received 365 days confinement, which was suspended for 320 days.
- 10. On October 4, 2006, Dixon was convicted of the misdemeanor offense of Drug Paraphernalia-Use in Cause No. CR0071231 in Everett Municipal Court, for an

offense occurring on March 8, 2006. Dixon received 90 days confinement, which was suspended for 89 days and a fine.

- 11. On March 13, 2008, Dixon was convicted of a 1<sup>st</sup> degree felony offense of Theft and a 2<sup>nd</sup> degree felony offense of Vehicle Prowling in Cause No. 08-1-00421-6 in the Superior Court of Washington for King County, for an offense occurring on February 13, 2008. Dixon received two months confinement, 208 hours of community supervision and 24 months of probation.
- 12. On May 9, 2008, Dixon was convicted of the misdemeanor offense of Driving While License Suspended or Revoked in Cause No. K00069639 in Kent Municipal Court for an offense occurring on May 6, 2008. Dixon received 90 days confinement, which was suspended for 30 days.
- 13. On August 12, 2008, Dixon was convicted of the gross misdemeanor offense of Driving While License Suspended or Revoked in Cause No. CR0031518 in Seatac Municipal Court for an offense occurring on June 21, 2008. Dixon received 365 days confinement, which was suspended for 360 days with a fine.
- 14. On December 17, 2009, Dixon was convicted of the felony offense of Unauthorized Use of a Motor Vehicle in Cause No. B-09-0605-SA in the 119<sup>th</sup> District Court of Tom Green County, Texas, for an offense occurring on May 16, 2009. Dixon received confinement in Texas Department of Criminal Justice for a period of 730 days, which was probated for a period of five years, and she was ordered to pay a fine and restitution.
- 15. On April 30, 2015, Dixon was convicted of the Class B misdemeanor offense of Driving While Intoxicated in Cause No. 1399204 in the 9<sup>th</sup> County Criminal Court of Tarrant County, Texas for an offense occurring on November 8, 2014. Dixon received confinement for 90 days which was probated for 18 months.

## Legal Allegations

1. Dixon has committed an act for which a license may be denied pursuant to TEX. INS. CODE § 4005.101(b) because she has been convicted of a felony, as contemplated by TEX. INS. CODE § 4005.101(b)(8) and TEX. OCC. CODE § 53.021(d).

- 2. Dixon has committed a felony that directly relates to the business of insurance, as contemplated in TEX. OCC. CODE § 53.021-53.023.
- 3. Dixon has committed a felony offense, as contemplated in 28 TEX. ADMIN. CODE §§ 1.502(e).
- 4. Dixon committed an offense that TDI considers to be of such serious nature that it is of prime importance in determining fitness for licensure or authorization, as contemplated by 28 TEX. ADMIN. CODE § 1.502(e)(4)(F)-(G).
- 5. Department guidelines, 28 TEX. ADMIN. CODE § 1.502(c)-(e), emphasize that TDI:
  - a. considers it very important that applicants be honest, trustworthy, and reliable;
  - b. may refuse to issue an original license if the department determines that the applicant has committed a felony or has engaged in fraudulent or dishonest activity that directly relates to the duties and responsibilities of the licensed occupation; and
  - c. considers a theft offense to be of such a serious nature that it is of prime importance when determining fitness for licensure. 28 TEX. ADMIN. CODE § 1.502(e)(4)(F).
  - d. considers an offense related to the manufacture, delivery, or possession with intent to manufacture or deliver, a controlled substance or a dangerous drug to be of such a serious nature that it is of prime importance when determining fitness for licensure. 28 TEX. ADMIN. CODE § 1.502(e)(4)(G).
- 6. Dixon has been convicted of a felony involving dishonesty or breach of trust, as specified in 18 U.S.C § 1033 and requiring written consent from the commissioner of insurance to engage or participate in the business of insurance.

### **Relief Sought**

If one or more of the above allegations is found to be true, the department asks the Administrative Law Judge to enter a Proposal for Decision recommending that the Commissioner of Insurance issue an order:

**2022-7627** Original Petition Natashia Mia Dixon Page 5 of 5

- 1. denying Natashia Mia Dixon's license application; and
- 2. imposing any other just and appropriate relief to which the department may be entitled to by law, including any combination of the above actions.

Respectfully Submitted,

### L. Merida

Latoya Merida State Bar No. 24089625 Texas Department of Insurance Enforcement, MC ENF P.O. Box 12030 Austin, Texas 78711-2030 (512) 676-6344 (Direct) (512) 490-1020 (Fax) Latoya.merida@tdi.texas.gov

ATTORNEY FOR THE PETITIONER TEXAS DEPARTMENT OF INSURANCE

# Automated Certificate of eService

This automated certificate of service was created by the efiling system. The filer served this document via email generated by the efiling system on the date and to the persons listed below. The rules governing certificates of service have not changed. Filers must still provide a certificate of service that complies with all applicable rules.

Mary Ruiz o	n behalf of La	atoya Merida		
Bar No. 240	89625			
Enforcemen	tgeneral@tdi	.texas.gov		
Envelope ID	: 68820062			
Status as of	Status as of 10/3/2022 11:53 AM CST			
Associated C	ase Party: Chi	ef Clerk		
Name	BarNumber	Email	TimestampSubmitted	Status
Chief Clerk		ChiefClerk@tdi.texas.gov	10/3/2022 9:54:18 AM	SENT

# Automated Certificate of eService

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Mary Ruiz on behalf of Latoya Merida Bar No. 24089625 Enforcementgeneral@tdi.texas.gov Envelope ID: 68820062 Status as of 10/3/2022 11:53 AM CST Associated Case Party: Texas Department of Insurance

Name	BarNumber	Email	TimestampSubmitted	Status
Latoya Merida		Latoya.Merida@tdi.texas.gov	10/3/2022 9:54:18 AM	SENT
Whitney Fraser		Whitney.Fraser@tdi.texas.gov	10/3/2022 9:54:18 AM	SENT
Texas Department of Insurance		Enforcementgeneral@tdi.texas.gov	10/3/2022 9:54:18 AM	SENT

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Mary Ruiz on beha	alf of Latoya	Merida		
Bar No. 24089625	5			
Enforcementgene	ral@tdi.texa	s.gov		
Envelope ID: 6882	20062			
Status as of 10/3/2	2022 11:53	AM CST		
Associated Case Pa	arty: Natashia	a Mia Dixon		
Name	BarNumber	Email	TimestampSubmitted	Status
Natashia Mia Dixon			10/3/2022 9:54:18 AM	SENT

# Automated Certificate of eService

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Mary Ruiz on behalf of Latoya Merida Bar No. 24089625 Enforcementgeneral@tdi.texas.gov Envelope ID: 69091580 Status as of 10/11/2022 1:48 PM CST Associated Case Party: Texas Department of Insurance

Name	BarNumber	Email	TimestampSubmitted	Status
Whitney Fraser		Whitney.Fraser@tdi.texas.gov	10/11/2022 10:46:44 AM	SENT
Texas Department of Insurance		Enforcementgeneral@tdi.texas.gov	10/11/2022 10:46:44 AM	SENT
Latoya Merida		Latoya.Merida@tdi.texas.gov	10/11/2022 10:46:44 AM	SENT
Leah Gillum		Leah.Gillum@tdi.texas.gov	10/11/2022 10:46:44 AM	SENT
Catarina Tapia		Catarina.Tapia@tdi.texas.gov	10/11/2022 10:46:44 AM	SENT

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Mary Ruiz o	n behalf of La	atoya Merida		
Bar No. 240	89625			
Enforcemen	itgeneral@tdi	.texas.gov		
Envelope ID	): 69091580			
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Associated C	ase Party: Chi	ief Clerk		
Name	BarNumber	Email	TimestampSubmitted	Status
Chief Clerk		ChiefClerk@tdi.texas.gov	10/11/2022 10:46:44 AM	SENT

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Mary Ruiz on behalf of Latoya Merida Bar No. 24089625 Enforcementgeneral@tdi.texas.gov Envelope ID: 69091580 Status as of 10/11/2022 1:48 PM CST Associated Case Party: Natashia Mia Dixon Name BarNumber Email Natashia Mia Dixon

TimestampSubmittedStatus10/11/2022 10:46:44 AMSENT



#### **Shipment Confirmation Acceptance Notice**

Note to Mailer: The labels and volume associated to this form online, must match the labeled packages being presented to the USPS® employee with this form.

Shipment Date:	10/11/2022
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#### Shipped From:

Name: MC ENF M RUIZ

Address: 1601 CONGRESS AVENUE SUITE 6 900

City:	AUSTIN			83
State:	ТХ	ZIP+4®_	78711	

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Priority Mail®	0
First-Class Package Service®	
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International*	
Other	1
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\*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

#### B. USPS Action

Note to RSS Clerk:

- 1. Home screen > Mailing/Shipping > More
- Select Shipment Confirm
- 2. Scan or enter the barcode/label number from PS Form 5630
- 4. Confirm the volume count message by selecting Yes or No 5. Select Pay and End Visit to complete transaction

USPS EMPLOYEE: Please scan upon pickup or receipt of mail. Leave form with customer or in customer's mail receptacle.



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#### **MERIDA/27384**

PS Form 5630, September 2016 PSN 7530-08-000-4335

#### **EXHIBIT**

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A TANAC TENCO	Name and Address of Sender MC ENF M RUIZ TEXAS DEPARTMENT OF INSURANCE 1601 CONGRESS AVENUE, SUITE 6 900 AUSTIN TX 78711	USPS Tracking/Article Number	1. 9214 8901 9403 8392 3623 99 MERIDA/27384							Total Number of Pieces Total Number of Pieces Listed by Sender