

No. 2019- 6117

**Official Order
of the
Texas Commissioner of Insurance**

Date: OCT 29 2019

Subject Considered:

Talandria Shantrell Flowers
1101 Johnson Dr
McGregor, Texas 76657-1917

Default Order
SOAH Docket No. 454-19-5609.C
TDI Enforcement File No. 17328

General remarks and official action taken:

The subject of this default order is whether a general lines agent license should be issued to Talandria Shantrell Flowers (Flowers). Respondent did not respond to a Notice of Hearing filed by the Texas Department of Insurance. This order denies Respondent's license application.

The following findings of fact and conclusions of law are adopted:

Findings of Fact

Failure to Respond to Notice of Hearing

1. On June 18, 2019, the department filed a Notice of Hearing with the State Office of Administrative Hearings.
2. On July 22, 2019, the department filed a First Amended Notice of Hearing, attached as Exhibit A, with the State Office of Administrative Hearings.
3. The department's factual allegations set out in the attached First Amended Notice of Hearing are incorporated in this order as findings of fact.

4. The department sent the First Amended Notice of Hearing to Flowers' last known address provided in writing to the department: 1101 Johnson Dr, McGregor, Texas 76657-1917. Notice was also sent to an additional address: 1037 Adams Street, Waco, Texas 76704. Additional notice was sent by electronic mail to Flowers' last known electronic mail address provided verbally to the department.
5. Flowers failed to file a written response to the Notice of Hearing within 20 days of the date the Notice of Hearing was mailed. Flowers further failed to file a written response to the First Amended Notice of Hearing within 20 days of the date the First Amended Notice of Hearing was mailed.

Conclusions of Law

1. The commissioner has jurisdiction pursuant to Texas law, including TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4005.101, 4005.102, and 4101.051; TEX. GOV'T CODE §§ 2001.051-2001.178; 28 TEX. ADMIN. CODE § 1.502; and TEX. OCC. CODE §§ 53.021-53.023.
2. The commissioner has authority to dispose of this case informally pursuant to TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE §§ 1.47, 1.88, and 1.89.
3. The department provided proper notice of the hearing pursuant to TEX. GOV'T CODE §§ 2001.051, 2001.052, and 2001.054, and 28 TEX. ADMIN. CODE §§ 1.28, 1.88, 1.89, and 19.906.
4. Based on Flowers' failure to file a written response to the First Amended Notice of Hearing, the department is entitled to disposition by default pursuant to 28 TEX. ADMIN. CODE §§ 1.88 and 1.89.
5. The department's factual and legal allegations set out in the attached First Amended Notice of Hearing are incorporated in this order and deemed admitted as true pursuant to 28 TEX. ADMIN. CODE § 1.89.

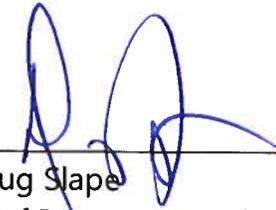
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Commissioner's Order
Talandria Shantrell Flowers
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Order

It is ordered that Talandria Shantrell Flowers' application for a general lines agent license is denied. A copy of this order will be provided to law enforcement and/or other appropriate administrative agencies for further investigation as may be warranted.

Kent C. Sullivan
Commissioner of Insurance

By: 

Doug Slape
Chief Deputy Commissioner
Commissioner's Order No. 2018-5528

Prepared and reviewed by:



Amanda Cagle, Staff Attorney
Enforcement Section

Affidavit

STATE OF TEXAS §
 §
COUNTY OF TRAVIS §

Before me, the undersigned authority, personally appeared Mariah Cook, who, being by me duly sworn, deposed as follows:

"My name is Mariah Cook and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI's records concerning Talandria Flowers. I have confirmed that:

- a. The last mailing address provided to the department in writing by Talandria Flowers is: 1101 Johnson Dr, McGregor, Texas 76657-1917.
- b. The file maintained by the Enforcement Section of the Legal and Enforcement Division contains a First Amended Notice of Hearing dated July 22, 2019, which was filed with the State Office of Administrative Hearings.
- c. On July 22, 2019, a First Amended Notice of Hearing addressed to Talandria Flowers was mailed first-class and certified, return receipt requested, to her last known address and an additional address: 1037 Adams Street, Waco, Texas 76704. Notice was also sent by electronic mail to talandriaflowers@yahoo.com.

Copies of the first-class mail log and certified mail log maintained by the Enforcement Section are attached as Exhibit B and Exhibit C, respectively."

 Mariah J. Cook
Affiant

SWORN TO AND SUBSCRIBED before me on August 19, 2019.



 Mary Ruiz
Signature of Notary Public

 Mary Ruiz
Printed Name of Notary Public

SOAH DOCKET NO. 454-19-5609.C
TDI ENFORCEMENT FILE NO. 17328

TEXAS DEPARTMENT OF INSURANCE,

Petitioner

v.

TALANDRIA FLOWERS,

Respondent

BEFORE THE STATE OFFICE

OF

ADMINISTRATIVE HEARINGS

First Amended Notice of Hearing

The Texas Department of Insurance is seeking to deny your license application. A public hearing will be held before an Administrative Law Judge on Monday, October 7th, 2019, at 9:00 a.m. The hearing will take place at the State Office of Administrative Hearings, located in the William P. Clements Building, 300 W. 15th Street, 4th Floor, Austin, Texas, 78701.

The hearing shall be conducted pursuant to TEX. GOV'T CODE, Ch. 2001 and 1 TEX. ADMIN. CODE, Ch. 155. Unless otherwise directed by the Administrative Law Judge, the hearing shall continue from day to day in the offices of the State Office of Administrative Hearings until concluded.

PARTIES THAT ARE NOT REPRESENTED BY AN ATTORNEY MAY OBTAIN INFORMATION REGARDING CONTESTED CASE HEARINGS ON THE PUBLIC WEBSITE OF THE STATE OFFICE OF ADMINISTRATIVE HEARINGS AT WWW.SOAH.TEXAS.GOV, OR IN PRINTED FORMAT UPON REQUEST TO SOAH.

The commissioner of insurance has jurisdiction over this matter pursuant to TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4005.101, 4005.102 and 4101.051; TEX. GOV'T CODE §§ 2001.051-2001.178; 28 TEX. ADMIN. CODE § 1.502; and TEX. OCC. CODE §§ 53.021-53.023.

YOU MUST FILE A WRITTEN RESPONSE TO THE NOTICE OF HEARING WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS WITHIN 20 DAYS OF THE DATE THE NOTICE OF HEARING WAS MAILED. FAILURE TO FILE A WRITTEN RESPONSE BY THIS DEADLINE SHALL ENTITLE TDI TO SEEK DISPOSITION BY DEFAULT PURSUANT TO 1 TEX. ADMIN. CODE § 155.501 AND 28 TEX. ADMIN. CODE §§ 1.88 AND 1.89.



First Amended Notice of Hearing
Talandria Flowers
SOAH Docket No. 454-19-5609.C
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IF YOU FAIL TO FILE A WRITTEN RESPONSE, THE SCHEDULED HEARING CAN BE CANCELED AND WITHOUT FURTHER NOTICE TO YOU THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING DENIAL OF YOUR LICENSE APPLICATION, IS GRANTED BY DEFAULT.

IF YOU FILE A WRITTEN RESPONSE BUT THEN FAIL TO APPEAR ON THE DAY AND TIME SET FOR HEARING, WITHOUT FURTHER NOTICE TO YOU, THE COMMISSIONER OF INSURANCE CAN ISSUE AN ORDER IN WHICH THE ALLEGATIONS IN THE NOTICE OF HEARING ARE DEEMED ADMITTED AS TRUE AND THE RELIEF SOUGHT IN THE NOTICE OF HEARING, INCLUDING DENIAL OF YOUR LICENSE APPLICATION, IS GRANTED BY DEFAULT.

In accord with 28 TEX. ADMIN. CODE § 1.90(e) and 1 TEX. ADMIN. CODE §§ 155.101 and 155.103, you should send copies of your written response to:

- (1) Docketing Division
State Office of Administrative Hearings
300 West 15th Street, Room 504
P.O. Box 13025
Austin, Texas 78711-3025
(512) 322-2061 (Fax);
- (2) Chief Clerk
Texas Department of Insurance, MC113-2A
P.O. Box 149104
Austin, Texas 78714-9104
(512) 490-1064 (Fax)
chiefclerk@tdi.texas.gov; and
- (3) Amanda Atkinson Cagle
Staff Attorney
Texas Department of Insurance
Enforcement Section, MC110-1A
P.O. Box 149104

Austin, Texas 78714-9104
(512) 490-1020 (Fax)
Amanda.Cagle@tdi.texas.gov

Factual Allegations

Criminal History

1. Ms. Flowers' criminal history reveals that she has used a variety of different names. TDI will provide the name she used at the time of the conviction for each conviction, but will otherwise refer to her as Flowers, the name she used for this application.
2. Federal Felony: Possession of Stolen Mail Matter. On April 3, 2007, Talandria Shantrell Flowers, was convicted of Possession of Stolen Mail Matter, a felony, in the United States District Court of the Wester District of Texas, in cause number W-06-CR-200(01). She was part of a group operating in Waco, Texas that stole mail, including checks, obtained fake identification to match the stolen material, and then used that stolen material to steal additional items of value, in particular, by using the checks and materials to make purchases and by cashing checks.
 - a. She was sentenced to 6 months incarceration, to be served CONSECUTIVE to the state jail sentence she received in Cause No. 2005-1155-C, followed by 2 years of supervised release.
 - b. She was also ordered to pay restitution of \$49.97.
3. State Felony: Fraudulent Use of Identifying Information. On January 10, 2006, Talandria Richards was convicted of Fraudulent Use of Identifying Information, a felony, in the 54th District Court of McLennan County, Texas, in cause number 2005-1155-C. She had possession of a driver's license with the name and identifying information of A.J., but Flowers' photo. Flowers used that drivers license and the checkbook of A.J. to write a check for \$53.23 on a bill of \$3.23, receiving the \$50 back in cash.
 - a. Flowers was sentenced to 12 months in state jail and ordered to pay court costs, a fine of \$500, and restitution.

- b. Also on January 10, 2006, Flowers' jail sentence was suspended and she was placed on probation for 3 years.
 - c. On April 13, 2006, an Order Amending Conditions of Probation was issued requiring Flowers to attend the Freeman Center Drug Abuse Treatment Program and remanding Flowers to spend 2 consecutive weekends in jail.
 - d. On July 10, 2006, a Motion to Revoke Probation was filed against Flowers alleging that she had violated the terms and conditions of her probation 18 times, by consuming marihuana, moving without notification, and failing to participate in the following court-ordered programs: out patient treatment, community service, and GED program. The Motion also alleged that Flowers failed to pay restitution, probation fees, and court costs.
 - e. On August 29, 2006, a First Amended Motion to Revoke Probation was filed against Flowers raising the same allegations as the Motion to Revoke Probation, except that the amounts owed were higher.
 - f. On October 12, 2006, a Judgment Revoking Probation was issued against Flowers and she was sentenced to 12 months in state jail commencing on that date, and a fine of \$500.
4. State Misdemeanor: Theft by Check. On January 13, 2005, Talandra Shuntrell Richards pled guilty to Theft by Check of an amount greater than \$20 but less than \$500, a misdemeanor, in the County Court at Law number 2 of McLennan County, Texas, in cause number 2003-1016-CR2.
- a. She was given Deferred Adjudication with 24 months of probation and ordered to pay restitution.
 - b. On October 12, 2006, the court entered an Order Revoking Unadjudicated Probation, Judgment of Guilt, and Sentence of 45 days in jail.
5. Recent Violations: Driving While License is Invalid with Previous Conviction or Suspension. Both causes were before the County Court at Law of McLennan County, Texas.

- a. Cause Number 2015-3156CR2. On January 7, 2016, Talandra S. Richards was found guilty of Driving While License is Invalid with Previous Conviction or Suspension. She was sentenced to 30 days in jail.
- b. Cause Number 2016-3245CR1. On July 5, 2017, Talandra Shuntrell Richards received Deferred Adjudication on the charge of Driving While License is Invalid with Previous Conviction or Suspension. She was successfully discharged from community supervision on July 10, 2018.

License Application

6. Flowers submitted an application for a General Lines Agent License to TDI on June 13, 2018.
7. Flowers answered "Yes" to the application's question regarding whether she had ever been convicted of a misdemeanor and "Yes" to the application's question of whether she had ever been convicted of a felony, but did not provide any information whatsoever regarding the number of convictions, the nature of the convictions, or court documents showing those convictions.
8. TDI staff repeatedly asked Flowers to provide detailed information and court documents regarding her convictions.
9. In response, Flowers provided information regarding some, but not all of her convictions.
 - a. On August 13, 2018, she provided:
 - i. 6/13/18 Statement ("First Statement"). A handwritten statement dated 6/13/18 referring to her 2003 charges and claiming that "These charges were more of me being negligent and irresponsible, than of a criminal nature." This statement failed to address any of her other convictions/charges.
 - ii. State Felony Records. Court records regarding her state felony charge and conviction for Fraudulent Use of Identifying Information.

- iii. State Misdemeanor Sentence. Court records providing her sentence in the 2003 misdemeanor case.
 - iv. Resume and 3 letters of reference.
 - v. She did not provide documents, statements, or otherwise admit or acknowledge the existence of her Federal Felony conviction for Possession of Stolen Mail Matter or 2 adjudications for Driving While License is Suspended.
 - b. On August 28, 2018, she sent a second statement ("Second Statement") and a few pages from her criminal history obtained from the Department of Public Safety.
 - i. She acknowledged her 2015 deferred adjudication for Driving While License is Suspended.
 - ii. She still failed to acknowledge or provide information regarding her Federal Felony conviction for Possession of Stolen Mail Matter, or her 2016 Driving While License is Suspended conviction, the one that had resulted in her spending 30 days in jail.
10. On September 10, 2018, TDI proposed to deny Flowers' application based on her criminal history.
11. On September 18, 2018, Flowers appealed that decision and made a written request for a hearing. Her letter also contained another description of some of her convictions ("Third Statement").
12. Flowers never provided any information or even admitted to her federal felony conviction; not in her application, not in the additional information she submitted in response to TDI staff inquiries, and not in response to TDI staff's inquiries directed specifically to that federal felony conviction.
13. Moreover, Flowers' three Statements do not concur with court records and evidence. In some instances, Flowers' statements appear to be an attempt to mislead TDI regarding the circumstances and substance of those convictions.

Legal Allegations

1. Based on Flowers' prior criminal history, she has committed an act for which a license may be denied because she has engaged in fraudulent or dishonest acts or practices, as contemplated by TEX. INS. CODE § 4005.101(b)(5).
2. Based on Flowers' criminal history, she has been convicted of a felony, as contemplated by TEX. OCC. CODE § 53.021(a) and (d) and TEX. INS. CODE § 4005.101(b)(8).
3. Flowers committed an offense that TDI considers to be of such serious nature that it is of prime importance in determining fitness for licensure, as contemplated by 28 TEX. ADMIN. CODE § 1.502(e).
4. Flowers committed an offense for which fraud, dishonesty, or deceit is an essential element, as contemplated in 28 TEX. ADMIN. CODE § 1.502(e)(1) and TEX. OCC. CODE §§ 53.021-53.023.
5. Department guidelines, 28 TEX. ADMIN. CODE § 1.502(c)-(e), emphasize that TDI:
 - a. considers it very important that applicants be honest, trustworthy, and reliable;
 - b. may refuse to issue an original license if TDI determines that the applicant has committed an offense that directly relates to the duties and responsibilities of the licensed occupation;
 - c. considers any offense for which fraud, dishonesty or deceit is an essential element to be of prime importance when determining fitness for licensure. 28 TEX. ADMIN. CODE § 1.502(e)(1);
6. Flowers committed an offense that directly relates to the duties and responsibilities of the licensed occupation, as contemplated in 28 TEX. ADMIN. CODE § 1.502(f)-(h) and TEX. OCC. CODE §§ 53.021-53.023.
7. The license Flowers seeks might offer her an opportunity to engage in further criminal activity of the same type as that in which she was previously involved, as contemplated in 28 TEX. ADMIN. CODE § 1.502(f)-(h) and TEX. OCC. CODE §§ 53.021-53.023.

8. The extent and nature of Flowers past criminal activity further indicates that she is not fit to perform the duties and discharge the responsibilities of the license she seeks, as contemplated in 28 TEX. ADMIN. CODE § 1.502(f)-(h) and TEX. OCC. CODE §§ 53.021-53.023.
9. Flowers failed to fulfill her responsibility to secure and provide TDI with complete and accurate information regarding her criminal history information as contemplated in 28 TEX. ADMIN. CODE § 1.502(h)(1)-(3) and TEX. OCC. CODE §§ 53.021-53.023.
10. Flowers failed to furnish proof that she has paid all outstanding court costs, supervision fees, fines, and restitution, as contemplated by TEX. OCC. CODE § 53.023.
11. Department guidelines provide that TDI "shall not issue a license or authorization if an applicant has committed a felony. . . or engaged in fraudulent or dishonest activity that directly relates to the duties and responsibilities of the licensed occupation unless the commissioner finds that the matters set out in subsection (h) of this section outweigh the serious nature of the criminal offense when viewed in light of the occupation being licensed." 28 TEX. ADMIN. CODE § 1.502(f).
12. Flowers has been convicted of a felony involving dishonesty or breach of trust, as specified in 18 U.S.C. § 1033 and requires written consent from the commissioner of insurance to engage or participate in the business of insurance.

Relief Sought

If one or more of the above allegations is found to be true, the commissioner may enter an order denying your license application and/or taking additional administrative action. You have the right to appear at this hearing and to be represented by an attorney. Please address any questions and correspondence to the undersigned counsel at the address or telephone number below.

Important Security Notice

ALL VISITORS TO THE WILLIAM P. CLEMENTS BUILDING WITHOUT AN AGENCY OR DPS ISSUED ID CARD MUST PROVIDE THE BUILDING SECURITY OFFICER WITH THE STATE OFFICE OF ADMINISTRATIVE HEARINGS DOCKET NUMBER AND RECEIVE A

2019- 6117

First Amended Notice of Hearing
Talandria Flowers
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**VISITOR'S PASS IN ORDER TO BE ALLOWED ACCESS TO THE HEARING ROOM.
INDIVIDUALS SHOULD ALLOW ADDITIONAL TIME TO GO THROUGH THE SECURITY
PROCESS.**

If you have any questions, please contact me at the address or telephone number shown below.

Sincerely,



Amanda Atkinson Cagle
Staff Attorney
State Bar No. 00783569
Texas Department of Insurance
Legal and Enforcement Division - Enforcement Section, MC110-1A
P.O. Box 149104
Austin, Texas 78714-9104
(512) 676-6342 (Direct)
(512) 490-1020 (Fax)
amanda.cagle@tdi.texas.gov

cc: Leah Gillum, Associate Commissioner, Enforcement Section, MC-110-1A
Ginger Loeffler, Director, Licensing Litigation, Enforcement Section, MC-110-1A
Administrative Review, MC107-1A

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First Amended Notice of Hearing
Talandria Flowers
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Certificate of Service

I, Amanda Atkinson Cagle, certify that a true and correct copy of this *First Amended Notice of Hearing* was sent by the indicated method on this 22nd July, 2019 to:

Talandria Flowers
1037 Adams Street
Waco, TX 76704

Via First Class U.S. Mail
& CM/RRR No.: 9214 8901 9403 8386 6222 87

Talandria Flowers
1101 Johnson Dr
McGregor, TX 76657-1917

Via First Class U.S. Mail
& CM/RRR No.: 9214 8901 9403 8386 6223 93

Talandria Flowers

Via Email: talandriaflowers@yahoo.com

Respondent Pro Se



Amanda Atkinson Cagle

2019- 6117



Shipment Confirmation Acceptance Notice

A. Mailer Action

Note to Mailer: The labels and volume associated to this form online, must match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 07/22/2019

Shipped From:

Name: MC-110-1A M COOK

Address: 333 GUADALUPE ST

City: AUSTIN

State: TX ZIP+4® 78701

Type of Mail	Volume
Priority Mail Express®*	
Priority Mail®	0
First-Class Package Service®	
Returns	
International*	
Other	2
Total	2

*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

B. USPS Action

Note to RSS Clerk:

1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

USPS EMPLOYEE: Please scan upon pickup or receipt of mail.
Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0015 8228 32

2019- 6117



Texas Department
of Insurance
MC110-1A
333 Guadalupe
Austin, TX 78701

USPS CERTIFIED MAIL



9214 8901 9403 8386 6222 87

TALANDRIA FLOWERS
1037 ADAMS STREET
WACO TX 76704

Return Ref#: CAGLE/17328

Postage \$6 4000

2019- 6117



Texas Department
of Insurance
MC110-1A
333 Guadalupe
Austin, TX 78701

USPS CERTIFIED MAIL



9214 8901 9403 8386 6223 93

TALANDRIA FLOWERS
1101 JOHNSON DR
MCGREGOR TX 76657-1917

Return Ref#: CAGLE/17328

Postage \$6.4000

2019-6117

Mariah Cook

From: Mariah Cook
Sent: Monday, July 22, 2019 10:34 AM
To: ChiefClerk
Cc: Micah Mireles
Subject: TALANDRIA SHANTRELL FLOWERS TDI CASE NO. 17328 SOAH DOCKET NO. 454-19-5609.C AMENDED NOTICE OF HEARING
Attachments: TALANDRIA SHANTRELL FLOWERS TDI CASE NO. 17328 SOAH DOCKET NO. 454-19-5609.C AMENDED NOTICE OF HEARING.pdf

Mariah Cook

Administrative Assistant
Legal and Enforcement Division – Enforcement Section
P: 512-676-6355 | F: 512-490-1020

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2019- 6117

Mariah Cook

From: Mariah Cook
Sent: Monday, July 22, 2019 10:35 AM
To: 'talandriaflowers@yahoo.com'
Cc: Amanda A. Cagle
Subject: TALANDRIA SHANTRELL FLOWERS TDI CASE NO. 17328 SOAH DOCKET NO. 454-19-5609.C AMENDED NOTICE OF HEARING
Attachments: TALANDRIA SHANTRELL FLOWERS TDI CASE NO. 17328 SOAH DOCKET NO. 454-19-5609.C AMENDED NOTICE OF HEARING.pdf

Good morning,

Please see the attached amended notice of hearing from Ms. Amanda Cagle.

Thank you,

Mariah Cook

Administrative Assistant

Legal and Enforcement Division – Enforcement Section

P: 512-676-6355 | F: 512-490-1020

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2019- 6117

Mariah Cook

From: webupload@soah.texas.gov
Sent: Monday, July 22, 2019 10:34 AM
To: EnforcementGeneral
Subject: SOAH Document Upload System - Upload Notification

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown or unexpected emails.

Successfully Transferred Files

TALANDRIA SHANTRELL FLOWERS TDI CASE NO. 17328 SOAH DOCKET NO. 454-19-5609.C AMENDED NOTICE OF HEARING.pdf --- 0.202 MB --- Time:07/22/19 10:33:09.13

Total: 1 files

Files Deleted: None

Total Time taken: 0 minutes

Name and Address of Sender
 Texas Dept of Insurance
 Mail Code 110-1A
 333 Guadalupe St
 Austin TX 78701
 Mariah Cook
 July 22, 2019

Check type of mail or service
 Adult Signature Required
 Adult Signature Restricted Delivery
 Certified Mail
 Certified Mail Restricted
 Collect on Delivery (COD)
 Insured Mail
 Priority Mail
 Priority Mail Express
 Registered Mail
 Return Receipt for Merchandise
 Signature Confirmation
 Signature Confirmation Restricted Delivery

Affix Stamp Here
 (If issued as an international certificate of mailing or for additional copies of this receipt, postmark with date of receipt)

Firm Mailing Book For Accountable Mail

USPS Tracking/Article Number	Address (Name, Street, City, State, & Zip Code)	Package	Class (Service)	Handing Charge	Actual Value	Insured Value	Sender ID COD	ASN Fee	ASNO Fee	RD Fee	RM Fee	SC Fee	SCSD Fee	SH Fee
CA6L17281	Talanda Flowers 1027 Adams Street Waco, TX 76704	130												
	Talanda Flowers 1101 Johnson Dr McGehee, TX 76657-1917	130												

RECEIVED
 JUL 24 2019
TDL-ENFORCEMENT

Total Number of Pieces Listed by Sender	Total Number of Pieces Received at Post Office	Postmaster: Per Name of receiving employee	Completed In Ink
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Handling Charge

and over \$50,000 in value

OFFICIAL BUSINESS
 STATE OF TEXAS
 PENALTY FOR PRIVATE USE

response # 07/23/2019
US POSTAGE \$002.90
 ZIP 78701
 041M1252405

- Adult Signature
- Adult Signature Restricted
- Restricted Delivery
- Return Receipt
- Signature Confirmation
- Signature Confirmation Restricted Delivery
- Special Handling



Privacy Note: For more information on USPS privacy policies, visit usps.com

2019- 6117



Firm Mailing Book For Accountable Mail

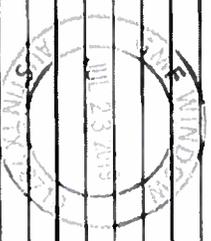
Name and Address of Sender
 MC-110-1A M. Cook
 Texas Department of Insurance
 333 Guadalupe St
 Austin TX 78701

- Check type of mail or service
- Adult Signature Required
 - Adult Signature Restricted Delivery
 - Certified Mail
 - Certified Mail Restricted Delivery
 - Collect on Delivery (COD)
 - Insured Mail
 - Priority Mail
 - Priority Mail Express
 - Registered Mail
 - Return Receipt for Merchandise
 - Signature Confirmation
 - Signature Confirmation Restricted Delivery

Affix Stamp Here
 (if issued as an international certificate of mailing or for additional copies of this receipt).
 Postmark with Date of Receipt.

USPS Tracking/Article Number	Addressee (Name, Street, City, State, & ZIP Code™)	Postage	(Extra Service) Fee	Handling Charge	Actual Value if Registered	Insured Value	Due Sender if COD	ASR Fee	ASRD Fee	RD Fee	RR Fee	SC Fee	SCRD Fee	SH Fee
1. 9214 8901 9403 8386 6222 87 CAGLE/17328	TALANDRA FLOWERS 107 ADAMS STREET WACO TX 76794	1.30	3.50											
2. 9214 8901 9403 8386 6223 93	TALANDRA FLOWERS 1101 JOHNSON DR MCGREGOR TX 76657-1817	1.30	3.50	Handling Charge - if Registered and over \$50,000 in value				Adult Signature Required	Adult Signature Restricted Delivery	Restricted Delivery	Return Receipt	Signature Confirmation	Signature Confirmation Restricted Delivery	Special Handling

RECEIVED
 JUL 24 2019
TDI-ENFORCEMENT



Total Number of Pieces Listed by Sender: 2
 Total Number of Pieces Received at Post Office: 2

Postmaster, Per (Name of recipient authorized)



2019- 6117



Shipment Confirmation Acceptance Notice

A. Mailer Action

Note to Mailer: The labels and volume associated to this form online, must match the labeled packages being presented to the USPS® employee with this form.

Shipment Date: 07/22/2019

Shipped From:

Name: MC-110-1A M COOK

Address: 333 GUADALUPE ST

City: AUSTIN

State: TX ZIP+4® 78701

Type of Mail	Volume
Priority Mail Express®*	
Priority Mail®	0
First-Class Package Service®	
Returns	
International*	
Other	2
Total	2

*Start time for products with service guarantees will begin when mail arrives at the local Post Office™ and items receive individual processing and acceptance scans.

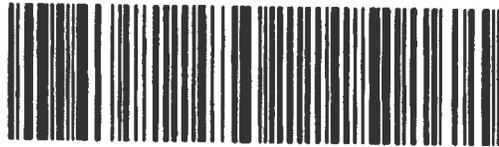
B. USPS Action

Note to RSS Clerk:

1. Home screen > Mailing/Shipping > More
2. Select Shipment Confirm
3. Scan or enter the barcode/label number from PS Form 5630
4. Confirm the volume count message by selecting Yes or No
5. Select Pay and End Visit to complete transaction

USPS EMPLOYEE: Please scan upon pickup or receipt of mail. Leave form with customer or in customer's mail receptacle.

USPS SCAN AT ACCEPTANCE



9275 0901 1935 6200 0015 8228 32

