OFFICIAL ORDER
of the
TEXAS COMMISSIONER OF INSURANCE

Date: SEP 6 2018

Subject Considered:

BRADLEY ALLEN DIXON
1904 Franklin Ave., Ste. 300
Waco, Texas 76701-1629

DEFAULT ORDER
SOAH DOCKET NO. 454-18-4691.C
TDI ENFORCEMENT FILE NO. 12272

General remarks and official action taken:

The subject of this order is whether disciplinary action should be taken against Bradley Allen Dixon (Dixon).

FINDINGS OF FACT

Licensure

1. Dixon, individual identification no. 439397, holds a general lines agent license with a property and casualty qualification, and a life, accident, and health qualification, originally issued by the Texas Department of Insurance on January 24, 1994.

Conversion

2. In July of 2016, the department received a complaint from an insured, D.S., alleging she paid Dixon $1,154.04 to purchase coverage on four rental properties that were never bound.

3. Dixon claimed the insurer, National Lloyds Insurance Company (National Lloyds), would not accept the risk and rejected the application for coverage. Dixon has not provided the department with any evidence to support this statement. National Lloyds confirmed no policies had been applied for or subsequently placed for D.S.

4. Dixon claimed D.S. has been refunded the money but Dixon has not provided the department with any evidence to support this statement. D.S. has told the department she has not been refunded to date.
Failure to Timely Respond to Requests for Information

5. The department sent Dixon requests for information pursuant to TEX. INS. CODE § 38.001 on August 20, 2016, September 8, 2017, October 11, 2017, and March 26, 2018, which required Dixon to respond in writing not later than the 15th day after he received the request. Dixon did not timely respond to any of the requests sent.

Failure to Complete Continuing Education


Failure to Respond to Notice of Hearing

8. On July 13, 2018, the department sent a notice of hearing to Dixon’s last known address provided in writing to the department, 1904 Franklin Ave., Ste. 300, Waco, Texas 76701-1629, and one additional address, 506 South Robinson Dr., Robinson, Texas 76706.

9. Dixon failed to file a written response to the notice of hearing within 20 days of the date the notice of hearing was mailed.

CONCLUSIONS OF LAW

1. The commissioner has jurisdiction over this matter pursuant to TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4005.101, 4005.102, 4051.051, 4054.051, and TEX. GOV’T CODE §§ 2001.051-2001.178.

2. The commissioner has authority to dispose of this case informally pursuant to TEX. GOV’T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE §§ 1.47, 1.88, and 1.89.

3. Based on 28 TEX. ADMIN. CODE § 19.906, Dixon’s last known address is presumed to be 1904 Franklin Ave., Ste. 300, Waco, Texas 76701-1629.

4. The department sent a notice of hearing to Dixon’s last known address, as required by 28 TEX. ADMIN. CODE §§ 1.28(c) and 1.88(c), 1 TEX. ADMIN. CODE § 155.401, and TEX. GOV’T CODE Ch. 2001.

5. The department’s allegations in the notice of hearing, set out herein as findings of fact nos. 1-7, are deemed admitted as true pursuant to 28 TEX. ADMIN. CODE § 1.89.

6. Dixon has committed acts for which a license holder may be disciplined pursuant to TEX. INS. CODE § 4005.101, as contemplated by TEX. INS. CODE § 4005.102.
7. Dixon has willfully violated an insurance law of this state, pursuant to TEX. INS. CODE § 4005.101(b)(1).

8. Dixon has misappropriated, converted to his own use, or illegally withheld money belonging to an insured, insurer, or beneficiary, in violation of TEX. INS. CODE § 4005.101(b)(4).

9. Dixon has engaged in fraudulent or dishonest acts or practices, in violation of TEX. INS. CODE § 4005.101(b)(5).

10. Dixon failed to timely respond to requests for information sent pursuant to TEX. INS. CODE § 38.001.

11. Dixon failed to complete all required continuing education hours for the relevant renewal periods, in violation of TEX. INS. CODE §§ 4004.051 (West 2005), 4004.053 (West 2009), and 4004.054.

It is ordered that Bradley Allen Dixon’s general lines agent license with a property and casualty qualification, and a life, accident, and health qualification, is revoked. A copy of this order will be provided to law enforcement and/or other appropriate administrative agencies for further investigation as may be warranted.

Kent C. Sullivan
Commissioner of Insurance
Affidavit

STATE OF TEXAS §

COUNTY OF TRAVIS §

Before me, the undersigned authority, personally appeared the affiant, who, being by me duly sworn, deposed as follows:

“My name is Mariah Cook and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI’s records concerning Bradley Allen Dixon. I have confirmed that:

a. The last mailing address provided to the department by Bradley Allen Dixon in writing is 1904 Franklin Ave., Ste. 300, Waco, Texas 76701-1629.

b. The file maintained by the Enforcement Section contains a notice of hearing dated July 13, 2018, filed with the State Office of Administrative Hearings.

c. Certified letters, return receipts requested, and first class mailings, each containing a notice of hearing, were sent to Dixon’s last known address, and one additional address, 506 South Robinson Dr., Robinson, Texas 76706.

A copy of the first class and certified mail logs maintained by the Enforcement Section are attached as Exhibit A and Exhibit B.”

Mariah Cook
Affiant

SWORN TO AND SUBSCRIBED before me on August 7, 2018.

(LNOTARY STAMP)
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<tr>
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<tr>
<td>Special Handling</td>
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## Name and Address of Sender
**MC 110-1A M RUIZ**
Texas Department of Insurance
333 Guadalupe St
Austin, TX 78701

## Check Type of Mail or Service
- **Adult Signature Required**
- **Certified Mail**
- **Priority Mail Express**
- **Priority Mail**
- **Priority Mail Restricted Delivery**
- **Registered Mail**
- **Return Receipt for Merchandise**
- **Signature Confirmation**
- **Signature Confirmation Restricted Delivery**

## USPS Tracking / Article Number
- **1.** 9214 8901 9403 8307 7683 84
- **2.** 9214 8901 9403 8307 7683 91

## Addressee (Name, Street, City, State, & ZIP Code)

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<th>Attm - Value</th>
<th>Insured Value</th>
<th>Due Fee</th>
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## USPS Tracking / Article Number
**TIGUE/12272**

## Affix Stamp Here
*Postmark with Date of Receipt.*

## Total Number of Pieces
- Listed by Sender: 2
- Received at Post Office: 2

## Postmark
**JUL 17 2018**

## Postmark
**RECEIVED**

## Postmark
**JUL 17 2018**

## Firm Mailing Book for Accountable Mail

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**PS Form 3877, April 2015**

**Page 1 of 1**

Complete in Ink

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