OFFICIAL ORDER
of the
TEXAS COMMISSIONER OF INSURANCE

Date: JAN 31 2018

Subject Considered:

QBE INSURANCE CORPORATION
QBE SPECIALTY INSURANCE COMPANY
PRAETORIAN INSURANCE COMPANY
One General Drive
Sun Prairie, WI 53596

CONSENT ORDER
TDI ENFORCEMENT FILE NO. 15022

The subject of this order is the Regulatory Settlement Agreement (RSA) entered into by QBE Holdings, Inc. an insurance holding company conducting business through its subsidiaries QBE Insurance Corporation, QBE Specialty Insurance Company, and Praetorian Insurance Company (collectively, the “Companies”). The RSA is the result of an ongoing multistate targeted market conduct examination of the force-placed property insurance market.

WAIVER

The Companies acknowledge that the Texas Insurance Code and other applicable laws provide certain rights relating to the subject matter of any disciplinary proceeding and how it is conducted. The Companies waive those rights with respect to the entry of this consent order.

FINDINGS OF FACT

1. The Companies have conducted the business of insurance in Texas.

2. On August 3, 2017, the Companies signed the RSA, which is attached and incorporated as Exhibit 1. Pursuant to the RSA, the Companies agree to pay a minimum administrative penalty of $20,283,000 to be distributed to the signatory states that are parties to the RSA.

3. Texas is expected to receive a payment allocation as determined by the RSA. The sum owed to Texas under the RSA constitutes an administrative penalty, and terms of the RSA, including provisions in numbered item 5, do not apply or are modified accordingly.
4. In entering into this consent order, TDI and the Companies agree that numbered item 7(b) of the RSA is not applicable in Texas and that interpretation or enforcement of the RSA shall be governed by the laws of the State of Texas.

5. TDI and the Companies agree that this consent order disposes of all issues, claims, demands, interest, penalties, actions, or causes of action regarding the Companies' practices and procedures with respect to force-placed insurance products as set out in the RSA. This order and the penalty ordered payable to TDI does not extinguish any obligations otherwise owed to the State of Texas.

6. By this consent order, the Companies waive their rights with respect to all issues, claims, demands, interest, penalties, actions, or causes of action covered by the RSA: (1) to file a motion for determination; (2) to file any further claim for any issues occurring with respect to the matters covered by the RSA, or to otherwise further dispute any issues involved in the matters covered by the RSA; and (3) to file any petition in district court contesting issues disposed of in the RSA, or which could have been raised and disposed of concerning the period covered by the RSA, except those rights provided for in the RSA.

7. This consent order and RSA is between TDI and the Companies and does not incorporate any other pending agreements other than those referenced in the RSA.

CONCLUSIONS OF LAW

1. The commissioner has jurisdiction over this matter pursuant to TEX. INS. CODE §§ 82.052 and 84.001-84.051; and TEX. GOV'T CODE §§ 2001.051-2001.178.

2. The commissioner has the authority to dispose of this case informally pursuant to TEX. GOV'T CODE § 2001.056; TEX. INS. CODE §§ 36.104 and 82.055; and 28 TEX. ADMIN. CODE § 1.47.

TDI adopts, agrees to, and approves the RSA as described above, and will enforce the RSA consistent with applicable law in effect in Texas and as referenced in the RSA and this consent order.

It is ordered that the Companies pay the penalty amount allocated to TDI within 30 days after the later of the effective date or receipt of the allocation from the Lead States as set forth in the attached RSA. The amount must be paid by check or money order made payable to the “State of Texas” and sent to the Texas Department of Insurance, Attn: Enforcement Section, Division 60851, MC 9999, P.O. Box 149104, Austin, Texas 78714-9104.

[Signature]
Kent C. Sullivan
Commissioner of Insurance
APPROVED AS TO FORM AND CONTENT:

Mandy Meesey  
Director, Enforcement Section 
Texas Department of Insurance
COMMISSIONER'S ORDER
QBE Insurance Corporation, QBE Specialty Insurance Company, and Praetorian Insurance Company
Page 4 of 4

AGREED, ACCEPTED, AND EXECUTED BY:

QBE Insurance Corporation
QBE Specialty Insurance Company
Praetorian Insurance Company

By: Jose R. Gonzalez
Name: R. A. C.
Title: Chief Legal Officer

AFFIDAVIT

STATE OF New York
COUNTY OF Oregon

Before me, the undersigned authority, personally appeared the affiant, who being by me duly sworn, deposed as follows:

"My name is Jose E. Gonzalez. I am of sound mind, capable of making this statement, and have personal knowledge of these facts which are true and correct.

I am an authorized representative of QBE Insurance Corporation, QBE Specialty Insurance Company, Praetorian Insurance Company (collectively, "Companies"). I hold the office of Chief Legal Officer. I am duly authorized by the Companies to sign this consent order and make the following statement:

The Companies knowingly and voluntarily enter into this consent order. The Companies agree with and consent to the issuance and service of the consent order by the Texas commissioner of insurance."

Affiant

SWORN TO AND SUBSCRIBED before me on January 11, 2018.

(NOTARY STAMP)

CAROL ROSENSTEEL
NOTARY PUBLIC-STATE OF NEW YORK
No. OIRO6238531
Qualified in New York County
My Commission Expires April 18, 2019
REGULATORY SETTLEMENT AGREEMENT

Preamble

This Regulatory Settlement Agreement ("Agreement") is entered into this 1st day of August 2017, by and between: (i) QBE Holdings, Inc. (together with its affiliates, "QBE" or the "Company") and (ii) the Delaware Department of Insurance; Florida Office of Insurance Regulation; Indiana Department of Insurance; Massachusetts Division of Insurance; Missouri Department of Insurance, Financial Institutions & Professional Registration; Pennsylvania Insurance Department; and Rhode Island Department of Business Regulation (the "Lead States") and the insurance-related regulatory bodies of such other jurisdictions as choose to adopt, agree to, and approve this Agreement (together with the Lead States, the "Subscribing Jurisdictions"), hereby resolving the insurance regulatory matters described herein.

1. Recitals

   a. QBE Holdings, Inc., is an intermediate insurance holding company in a group that was, at one point, the nation’s second largest writer of force-placed property insurance. The QBE insurers writing force-placed property insurance coverage included QBE Insurance Corporation (NAIC #39217), QBE Specialty Insurance Company (NAIC #11515), and Praetorian Insurance Company (NAIC #37257). In October of 2015, QBE sold its force-placed property insurance operations to the National General Holding Corporation ("National General") and is now completing its withdrawal from the market.

   b. The Indiana Department of Insurance, as Managing Lead State, advised QBE on January 16, 2015, that a multistate targeted market conduct examination ("Examination") had been called regarding its writing of force-placed property insurance during the period January 1, 2008 to December 31, 2014 ("Examination Period").

   c. In addition to Indiana, the other Lead States in the Examination are Delaware, Florida, Massachusetts, Missouri, Pennsylvania, and Rhode Island. There are presently forty-four jurisdictions participating in the Examination including the seven Lead States and thirty-seven other states (collectively, the "Participating Jurisdictions"). A list of these jurisdictions may be found at Exhibit A.

   d. The Examination built on the work of prior regulatory activity by California, Delaware, Florida, Indiana, Minnesota, New York, Rhode Island, and the National Association of Insurance Commissioners (with Mississippi taking principal responsibility) that indicated significant national issues in the force-placed insurance market.

   e. The Examination was conducted in parallel with a separate examination of the largest writer of force-placed property insurance in the United States during the Examination Period – Assurant, Inc.
f. The Examiner-in-Charge has now completed review of the Company's force-placed insurance operations in the Participating Jurisdictions during the Examination Period. Preliminary findings have been presented to the Lead States and Participating Jurisdictions. A final examination report will be issued on or after the Final Effective Date. No such preliminary finding is, and no statement in the final examination report will have been, subjected to adversary proceedings in which QBE was accorded due process rights, including the opportunity to cross-examine witnesses and present expert and other testimony and reports, and no such finding or statement represents the finding or conclusion of a neutral tribunal following a due process hearing or adversary proceeding.

g. The Company denies any wrongdoing or activities that violate any insurance laws or regulations.

h. Following the Examiner-in-Charge's preliminary findings, the Lead States have engaged in discussions with the Company with respect to regulatory concerns raised by the Examination. In view of the foregoing facts and circumstances, the Subscribing Jurisdictions find it to be in the public interest and are willing to accept this Agreement to settle all insurance regulatory matters within the scope of the Examination as set forth in the January 16, 2015 examination warrant (which scope has not changed). The Company believes that such a settlement is in its best interest.

2. **Location of Definitions**

   The terms listed below shall have either the meaning given in this section or the definition given elsewhere in the Agreement at the specified location.

   a. "Agreement" is defined in the preamble paragraph on page 1.
   b. "Applicable Consent Order" is defined in section 7.a(i) on page 4.
   c. "Company" is defined in the preamble paragraph on page 1.
   d. "Conditional Effective Date" is defined in section 6.a on page 4.
   e. "Examination" is defined in section 1.b on page 1.
   f. "Examination Period" is defined in section 1.b on page 1.
   g. "Examiner-in-Charge" shall mean J. David Leslie of Rackemann, Sawyer & Brewster, P.C.
   h. "Final Effective Date" is defined in section 6.b on page 4.
   i. "Lead States" is defined in the preamble paragraph on page 1.
   j. "Multistate Expense Payment" is defined in section 5.a on page 3.
   k. "National General" is defined in section 1.a on page 1.
   l. "Participating Jurisdictions" is defined in section 1.c on page 1.
m. "Parties" is defined as the Company and the Subscribing Jurisdictions collectively.

n. "QBE" is defined in the preamble paragraph on page 1.

o. "Subscribing Jurisdictions" is defined in the preamble paragraph on page 1.

3. List of Exhibits

   Exhibit A ............ Table of Participating Jurisdictions

   Exhibit B ............ Subscribing Jurisdiction Adoption Form

4. Withdrawal from Market

   a. QBE will submit requests to the Subscribing Jurisdictions to withdraw its force-placed property insurance rate and form filings within the later of: i) sixty (60) days after the Final Effective Date; or, ii) the earliest date permitted by the law of the Subscribing Jurisdiction.

   b. No insurer affiliated with the Company shall submit a force-placed property insurance rate or form filing to the Subscribing Jurisdictions for three years after the Final Effective Date. If QBE should acquire an insurer with active force-placed property insurance rate or form filings during that three year period, it shall promptly submit requests to withdraw such filings in the Subscribing Jurisdictions.

5. Multistate Expense Payment & Release

   a. QBE will pay $20,283,000 to the Subscribing Jurisdictions for the examination, compliance and monitoring costs incurred in connection with the Examination, no part of which shall constitute a fine or penalty. This payment will be allocated among the Subscribing Jurisdictions as they agree. QBE will also make a $881,000 payment in respect of Indiana-specific issues pursuant to a companion agreement with the Indiana Department of Insurance, which, too, shall constitute a reimbursement of examination, compliance and monitoring costs and not, in any part, a fine or penalty. Collectively, the payments set forth in this paragraph shall be referred to as the "Multistate Expense Payment".

   b. The Multistate Expense Payment shall be the sole amount charged, assessed or collected by the Subscribing Jurisdictions on QBE with respect to the writing of force-placed property insurance prior to the Conditional Effective Date.

   c. The Company shall pay the Multistate Expense Payment within 30 days of the Final Effective Date. Once paid by the Company, the Multistate Expense Payment is final and non-recoverable under any circumstances including termination of this Agreement.

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6. **Effectiveness**

a. The "Conditional Effective Date" shall be the date on which it has been signed by QBE and adopted by each of the seven Lead States.

b. The "Final Effective Date" shall be the date on which the Examiner-in-Charge provides QBE with a copy of the Agreement adopted, agreed to, and approved by Participating Jurisdictions representing no less than 90% of QBE's written premium on force-placed insurance in the Participating Jurisdictions during the Examination Period as set forth in Exhibit A.

c. Regulators may adopt, agree to, or approve the Agreement by means of the Subscribing Jurisdiction Adoption Form attached as Exhibit B and through Applicable Consent Orders as described in section 7.a(i).

d. If the Final Effective Date does not occur within 120 days of the Conditional Effective Date, this Agreement shall be deemed terminated nunc pro tunc. The Lead States and QBE may agree in writing to extend this 120 day period.

7. **Miscellaneous**

a. **Representations of Authority.**

   (i) **Subscribing Jurisdictions.** Each person signing on behalf of a Subscribing Jurisdiction gives his or her express assurance that under applicable state laws, regulations, and judicial rulings, he or she has authority to enter into this Agreement. If a Subscribing Jurisdiction finds that, under applicable state law, regulation, judicial ruling, or procedure, the preparation and execution of a consent order or other document is legally required in order to carry out the terms of this Agreement (the "Applicable Consent Order"), such Applicable Consent Order shall be prepared by the Subscribing Jurisdiction. For purpose of this Agreement, an Applicable Consent Order must: (A) (1) incorporate by reference and attach via exhibit a copy of this Agreement, (2) expressly provide that each party thereto adopts and agrees to the provisions of this Agreement and (3) include only those other terms that may be legally required in the state of the applicable Subscribing Jurisdiction; or (B) otherwise be acceptable to the Company as evidenced by a written certification to that effect signed by an executive officer of the Company.

   (ii) **Company.** The Company expressly represents and warrants as of the date of its execution of this Agreement that: (A) it is duly organized and validly existing and subsisting under the laws of the state of its organization, it is in good standing in such jurisdiction, and neither the execution, delivery, nor performance of this Agreement will violate any law binding on the Company; (B) it has the full right and power to enter into this Agreement on behalf of the Company and to perform all obligations hereunder; and (C) it has obtained all necessary authorizations, approvals, or consents of any governmental entity required in connection with the execution, delivery, or performance by it of this Agreement.
b. **Choice of Law.** This Agreement, any disputes which may arise in connection with the interpretation or enforcement of the Agreement, and the rights and obligations of the Parties, shall be governed by the laws of the State of Delaware without regard or reference to choice or conflict of law rules.

c. **Waiver.** Any agreement on the part of any party hereto to any extension or waiver shall be valid only if in writing signed by the party granting such waiver or extension and, unless it expressly provides otherwise, shall be a one-time waiver or extension only, and any such waiver or extension or any other failure to insist on strict compliance with any duty or obligation herein shall not operate as a waiver or extension of, or estoppel with respect to, any continuing, subsequent, or other failure to comply with this Agreement.

d. **Release.** Each Subscribing Jurisdiction agrees to – and, as of the Final Effective Date does – release the Company from all claims, demands, interest, penalties, actions or causes of action that each Subscribing Jurisdiction may have by reason of any matter, cause or thing whatsoever, regarding or relating to the writing of force-placed property insurance prior to the Conditional Effective Date.

e. **Rights and Remedies.** Except as otherwise provided in this Agreement, the rights, powers, remedies, and privileges provided in this Agreement are cumulative and not exclusive of any rights, powers, remedies, and privileges provided by applicable law.

f. **Entire Understanding; Modification.** This Agreement represents the entire understanding between the parties with respect to the subject matter hereof and supersedes any and all prior understandings, agreements, plans, and negotiations, whether written or oral, with respect to the subject matter hereof. All modifications to this Agreement must be in writing and signed by each of the parties hereto.

g. **Time of the Essence.** The Parties hereto hereby agree that time shall be of the essence with respect to performance of this Agreement.

h. **Execution in Counterparts.** This Agreement may be executed in one or more counterparts, any of which shall be deemed an original and all of which taken together shall constitute one and the same Agreement. Execution and delivery of this Agreement may be evidenced by facsimile transmission (including but not limited to .pdf or other image files transmitted by email).
Exhibit B
Multistate Targeted Market Conduct Examination of QBE Holdings, Inc. Regulatory Settlement Agreement

SUBSCRIBING REGULATOR ADOPTION

On behalf of the Delaware Department of Insurance,

I, Commissioner Trinidad Navarro, hereby adopt, agree to and approve the QBE Regulatory Settlement Agreement executed by QBE on August 4, 2017.

Delaware Department of Insurance

By: [Signature]

Title: Insurance Commissioner

Date: August 4, 2017
DELAWARE DEPARTMENT OF INSURANCE
By: 
Trinidad Navarro
Commissioner
Date: 

INDIANA DEPARTMENT OF INSURANCE
By: 
Stephen W. Robertson
Superintendent
Date: 

MISSOURI DEPARTMENT OF INSURANCE, FINANCIAL INSTITUTIONS & PROFESSIONAL REGULATION
By: 
Chlora Lindley-Myers
Director
Date: 

RHODE ISLAND DEPARTMENT OF BUSINESS REGULATION, INSURANCE DIVISION
By: 
Elizabeth K. Dwyer
Superintendent
Date: 

FLORIDA OFFICE OF INSURANCE REGULATION
By: 
David Altmaier
Commissioner
Date: 10-25-17

MASSACHUSETTS DIVISION OF INSURANCE
By: 
Garg D. Anderson
Acting Commissioner
Date: 

PENNSYLVANIA INSURANCE DEPARTMENT
By: 
Teresa D. Miller
Commissioner
Date: 

QBE HOLDINGS, INC.
By: 
Name: Jose R. Gonzalez
Position: Chief Legal Officer
Date: 8/3/17
DELAWARE DEPARTMENT OF INSURANCE

By: Trinidad Navarro
   Commissioner

Date: 

FLORIDA OFFICE OF INSURANCE REGULATION

By: David Altmair
   Commissioner

Date: 

INDIANA DEPARTMENT OF INSURANCE

By: Stephen W. Robertson
   Commissioner

Date: 0-7-17

MISSOURI DEPARTMENT OF INSURANCE, FINANCIAL INSTITUTIONS & PROFESSIONAL REGULATION

By: Chlora Lindley-Myers
   Director

Date: 

MASSACHUSETTS DIVISION OF INSURANCE

By: Gary D. Anderson
   Acting Commissioner

Date: 

RHODE ISLAND DEPARTMENT OF BUSINESS REGULATION, INSURANCE DIVISION

By: Elizabeth K. Dwyer
   Superintendent

Date: 

PENNSYLVANIA INSURANCE DEPARTMENT

By: Teresa D. Miller
   Commissioner

Date: 

QBE HOLDINGS, INC.

By: Name:
   Position:

Date: 

6
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Multistate Targeted Market Conduct Examination

of

QBE Holdings, Inc.

Regulatory Settlement Agreement

SUBSCRIBING REGULATOR ADOPTION

On behalf of the Missouri Department of Insurance, Financial Institutions and Professional Registration, I, Chlora Lindley-Myers, hereby adopt, agree to and approve the QBE Regulatory Settlement Agreement executed by QBE on August 4, 2017.

Missouri Department of Insurance, Financial Institutions and Professional Registration

By:  

Title:  Director

Date: 09/23/2017
DELAWARE DEPARTMENT OF INSURANCE
By: __________________________
Trinidad Navarro
Commissioner
Date: ________________________

FLORIDA OFFICE OF INSURANCE REGULATION
By: __________________________
David Altmaier
Commissioner
Date: ________________________

INDIANA DEPARTMENT OF INSURANCE
By: __________________________
Stephen W. Robertson
Superintendent
Date: ________________________

MASSACHUSETTS DIVISION OF INSURANCE
By: __________________________
Gary D. Anderson
Acting Commissioner
Date: ________________________

MISSOURI DEPARTMENT OF INSURANCE, FINANCIAL INSTITUTIONS & PROFESSIONAL REGULATION
By: __________________________
Chlora Lindley-Myers
Director
Date: ________________________

PENNSYLVANIA INSURANCE DEPARTMENT
By: __________________________
Teresa D. Miller
Commissioner
Date: 8-7-17

RHODE ISLAND DEPARTMENT OF BUSINESS REGULATION, INSURANCE DIVISION
By: __________________________
Elizabeth K. Dwyer
Superintendent
Date: ________________________

QBE HOLDINGS, INC.
By: __________________________
Name:
Position:
Date: ________________________
DELAWARE DEPARTMENT OF INSURANCE

By: Trinidad Navarro
Commissioner

Date: ______________________

FLORIDA OFFICE OF INSURANCE REGULATION

By: David Altmaier
Commissioner

Date: ______________________

INDIANA DEPARTMENT OF INSURANCE

By: Stephen W. Robertson
Superintendent

Date: ______________________

MASSACHUSETTS DIVISION OF INSURANCE

By: Garg D. Anderson
Acting Commissioner

Date: ______________________

MISSOURI DEPARTMENT OF INSURANCE, FINANCIAL INSTITUTIONS & PROFESSIONAL REGULATION

By: Chlora Lindley-Myers
Director

Date: ______________________

PENNSYLVANIA INSURANCE DEPARTMENT

By: Teresa D. Miller
Commissioner

Date: ______________________

RHODE ISLAND DEPARTMENT OF BUSINESS REGULATION, INSURANCE DIVISION

By: Elizabeth K. Dwyer
Superintendent

Date: ______________________

QBE HOLDINGS, INC.

By: [Signature]
Name: Jose R. Gonzalez
Position: Chief Legal Officer

Date: 8/3/17
# Exhibit A
## Table of Participating Jurisdictions

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* Force-placed hazard insurance written premium for the subject QBE companies during the Examination Period (1/1/08 to 12/31/14)
Exhibit B

Multistate Targeted Market Conduct Examination

of

QBE Holdings, Inc.

Regulatory Settlement Agreement

SUBSCRIBING REGULATOR ADOPTION

On behalf of the Texas Department of Insurance

I, Kent C. Sullivan, hereby adopt, agree to and approve the QBE Regulatory Settlement Agreement executed by QBE on August 3, 2017, as amended in the Texas consent order.

TEXAS DEPARTMENT OF INSURANCE

By: [Signature]

Title: Commissioner of Insurance

Date: 1/31/18