OFFICIAL ORDER
of the
TEXAS COMMISSIONER OF INSURANCE

Date: JAN 1 0 2018

Subject Considered:

ANDREA REYES
2231 E. Camelback Rd.
Phoenix, Arizona 85016

DEFAULT ORDER
SOAH DOCKET NO. 454-18-0846.C
TDI ENFORCEMENT FILE NO. 14591

General remarks and official action taken:

The subject of this order is whether disciplinary action should be taken against Andrea Reyes.

FINDINGS OF FACT

1. Andrea Reyes, individual identification number 1519753, holds a non-resident general lines agent license with a life, accident, and health qualification, originally issued by TDI on September 30, 2015.

2. On November 6, 2017, the department sent a notice of hearing to Reyes’s last known address provided in writing to the department, 2231 E. Camelback Rd., Phoenix, Arizona 85016, and one additional address: 3224 W. Pierson St., Phoenix, Arizona 85017.

3. Reyes failed to file a written response to the notice of hearing within 20 days of the date the notice of hearing was mailed.

4. Reyes has a non-resident license because she lives in Arizona. This license type requires that Reyes have a resident license in good standing in her home state.

5. On November 30, 2016, the Arizona Department of Insurance revoked Reyes’s resident insurance agent license. Reyes did not notify TDI of the revocation.

CONCLUSIONS OF LAW

1. The commissioner of insurance has jurisdiction over this matter pursuant to TEX. INS. CODE §§ 82.051-82.055, 4001.002, 4001.252, 4005.101, 4005.102, 4054.051, and 4056.052, and TEX. GOV’T CODE §§ 2001.051-2001.178.
2. **TEX. GOV'T CODE § 2001.056; TEX. INS. CODE § 82.055; and 28 TEX. ADMIN. CODE §§ 1.47, 1.88, and 1.89** give the commissioner authority to dispose of this case informally.

3. Based on 28 TEX. ADMIN. CODE § 19.906, Reyes's last known address is presumed to be 2231 E. Camelback Rd., Phoenix, Arizona 85016.

4. The department sent a notice of hearing to Reyes's last known address, as required by 28 TEX. ADMIN. CODE §§ 1.28(c) and 1.88(c), 1 TEX. ADMIN. CODE § 155.401, and TEX. GOV'T CODE Ch. 2001. The department also sent a notice of hearing to one additional address: 3224 W. Pieison St., Phoenix, Arizona 85017.

5. The department's allegations in the notice of hearing, set out herein as findings of fact nos. 1 and 4-5, are deemed admitted as true pursuant to 28 TEX. ADMIN. CODE § 1.89.

6. Reyes does not hold a license in good standing as an agent in her state of residence, as required by TEX. INS. CODE § 4056.052, and is no longer eligible to hold a non-resident license in Texas.

7. Reyes did not notify the department of the administrative action taken against her, in violation of TEX. INS. CODE § 4001.252.

It is ordered that Andrea Reyes's non-resident general lines agent license with a life, accident, and health qualification is revoked.

\[ Signature \]

Kent C. Sullivan
Commissioner of Insurance
STATE OF TEXAS

COUNTY OF TRAVIS

Before me, the undersigned authority, personally appeared the affiant, who, being by me duly sworn, deposed as follows:

"My name is Mary Ruiz and I am employed by the Texas Department of Insurance. I am of sound mind, capable of making this affidavit, and have personal knowledge of these facts which are true and correct.

I have reviewed TDI’s records concerning Andrea Reyes. I have confirmed that:

a. The last mailing address provided to the department by Andrea Reyes in writing is 2231 E. Camelback Rd., Phoenix, Arizona 85016.

b. The file maintained by the Enforcement Section contains a notice of hearing dated November 6, 2017, filed with the State Office of Administrative Hearings.

c. Certified letters, return receipts requested, and first class mailings, each containing a notice of hearing, were sent to Reyes’s last known address, and one additional address: 3224 W. Pieison St., Phoenix, Arizona 85017.

A copy of the first class and certified mail logs maintained by the Enforcement Section are attached as Exhibit A and Exhibit B."

Affiant

SWORN TO AND SUBSCRIBED before me on 14 December 2017.

(NOTARY STAMP)

Signature of Notary Public
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**Privacy Note:** For more information on USPS privacy policies, visit usps.com/privacy policy.
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**Total Number of Pieces Listed by Sender:** 2

**Total Number of Pieces Received at Post Office:**

**Name and Address of Sender:**

MC 110-1A M RUIZ
Texas Department of Insurance
333 Guadalipe St
Austin Tx 78701

**Name and Address of Receiving Employee:**

ANDREA REYES 2231 E CAMELBACK RD PHOENIX AZ 85016

**Postmark with Date of Receipt:**

2018-5355

**EXHIBIT B**