

No. **4399**

**OFFICIAL ORDER  
of the  
TEXAS COMMISSIONER OF INSURANCE**

Date: APR 08 2016

**Subject Considered:**

STATE FARM LLOYDS  
P.O. Box 799100  
Dallas, Texas 75379-9100

**AMENDMENT TO OFFICIAL ORDER NO. 3854**  
**TDI DOCKET NO. 2562-A**

The Texas Department of Insurance, State Farm Lloyds, and Office of Public Insurance Counsel, collectively referred to as the "Parties", hereby agree that this Amendment to Official Order No. 3854 shall provide the following modifications to Order No. 3854, dated March 10, 2015. The Parties agree that the Amendment Paragraph, contained herein, shall hereby supersede the following paragraph from Order No. 3854:

**Order No. 3854 Paragraph:**

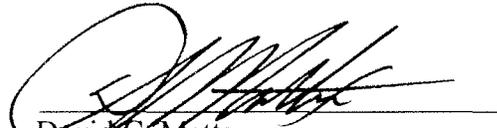
The commissioner of insurance further orders that by March 1, 2017, State Farm Lloyds must submit to the department a report demonstrating that State Farm Lloyds paid the total refund amount by September 1, 2016. The report must include: (1) each policyholder's name, address, and policy number(s), and the total premium refund and interest amount sent to each policyholder; (2) the total number of refund checks unclaimed as of December 31, 2016, and the names of each policyholder associated with the unclaimed checks; (3) the amount and percentage of the total refund for which checks were cashed as of December 31, 2016; and (4) the amount and percentage of the total refund that was unclaimed as of December 31, 2016. State Farm Lloyds must submit this report to the Texas Department of Insurance, Attn: Ginger R. Loeffler, or her successor, Enforcement Section, MC 110-1A, P.O. Box 149104, Austin, TX 78714-9104.

**Amendment Paragraph:**

The commissioner of insurance further orders that by September 1, 2016, State Farm Lloyds must submit to the department a report demonstrating that State Farm Lloyds paid the total refund amount by March 1, 2016. The report must include: (1) each policyholder's name, address, and policy number(s), and the total premium refund and interest amount sent to each policyholder; (2) the total number of refund checks unclaimed as of June 30, 2016, and the names of each policyholder associated with the unclaimed checks; (3) the amount and percentage of the total refund for which checks

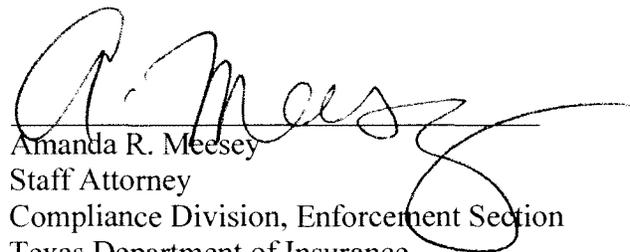
were cashed as of June 30, 2016; and (4) the amount and percentage of the total refund that was unclaimed as of June 30, 2016. State Farm Lloyds must submit this report to the Texas Department of Insurance, Attn: Ginger R. Loeffler, or her successor, Enforcement Section, MC 110-1A, P.O. Box 149104, Austin, TX 78714-9104.

The Parties agree the Amendment to Official Order No. 3854, however, does not replace the other remaining paragraphs of Official Order No. 3854, which shall remain in effect without modification.



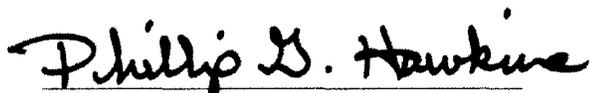
David C. Mattax  
Commissioner of Insurance

FOR THE TEXAS DEPARTMENT OF INSURANCE:



Amanda R. Meeseey  
Staff Attorney  
Compliance Division, Enforcement Section  
Texas Department of Insurance

FOR STATE FARM LLOYDS:



Phillip B. Hawkins  
Phillip Hawkins  
President of State Farm Lloyds, Inc.,  
Attorney-In-Fact for State Farm  
Lloyds

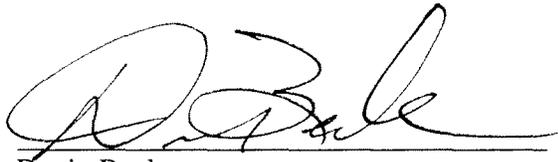
# 4399

COMMISSIONER'S ORDER; AMENDMENT TO OFFICIAL ORDER NO. 3854

State Farm Lloyds

Page 3 of 3

FOR THE TEXAS OFFICE OF PUBLIC INSURANCE COUNSEL:

A handwritten signature in black ink, appearing to read "Deeia Beck", written over a horizontal line.

Deeia Beck

Public Counsel and Executive Director

Texas Office of Public Insurance Counsel