OFFICIAL ORDER
of the
TEXAS COMMISSIONER OF INSURANCE

Date: APR 0 8 2016

Subject Considered:

STATE FARM LLOYDS
P.O. Box 799100
Dallas, Texas 75379-9100

AMENDMENT TO OFFICIAL ORDER NO. 3854
TDI DOCKET NO. 2562-A

The Texas Department of Insurance, State Farm Lloyds, and Office of Public Insurance
Counsel, collectively referred to as the “Parties”, hereby agree that this Amendment to Official
Order No. 3854 shall provide the following modifications to Order No. 3854, dated March 10,
2015. The Parties agree that the Amendment Paragraph, contained herein, shall hereby
supersede the following paragraph from Order No. 3854:

Order No. 3854 Paragraph:
The commissioner of insurance further orders that by March 1, 2017, State Farm Lloyds
must submit to the department a report demonstrating that State Farm Lloyds paid the
total refund amount by September 1, 2016. The report must include: (1) each
policyholder’s name, address, and policy number(s), and the total premium refund and
interest amount sent to each policyholder; (2) the total number of refund checks
unclaimed as of December 31, 2016, and the names of each policyholder associated
with the unclaimed checks; (3) the amount and percentage of the total refund for which
checks were cashed as of December 31, 2016; and (4) the amount and percentage of
the total refund that was unclaimed as of December 31, 2016. State Farm Lloyds must
submit this report to the Texas Department of Insurance, Attn: Ginger R. Loeffler, or
her successor, Enforcement Section, MC 110-1A, P.O. Box 149104, Austin, TX
78714-9104.

Amendment Paragraph:
The commissioner of insurance further orders that by September 1, 2016, State Farm
Lloyds must submit to the department a report demonstrating that State Farm Lloyds
paid the total refund amount by March 1, 2016. The report must include: (1) each
policyholder’s name, address, and policy number(s), and the total premium refund and
interest amount sent to each policyholder; (2) the total number of refund checks
unclaimed as of June 30, 2016, and the names of each policyholder associated with the
unclaimed checks; (3) the amount and percentage of the total refund for which checks
were cashed as of June 30, 2016; and (4) the amount and percentage of the total refund that was unclaimed as of June 30, 2016. State Farm Lloyds must submit this report to the Texas Department of Insurance, Attn: Ginger R. Loeffler, or her successor, Enforcement Section, MC 110-1A, P.O. Box 149104, Austin, TX 78714-9104.

The Parties agree the Amendment to Official Order No. 3854, however, does not replace the other remaining paragraphs of Official Order No. 3854, which shall remain in effect without modification.

David C. Mattax
Commissioner of Insurance

FOR THE TEXAS DEPARTMENT OF INSURANCE:

Amanda R. Meesey
Staff Attorney
Compliance Division, Enforcement Section
Texas Department of Insurance

FOR STATE FARM LLOYDS:

Phillip D. Hawkins
President of State Farm Lloyds, Inc.,
Attorney-In-Fact for State Farm Lloyds
FOR THE TEXAS OFFICE OF PUBLIC INSURANCE COUNSEL:

Deeia Beck
Public Counsel and Executive Director
Texas Office of Public Insurance Counsel