

No. **4014**

**OFFICIAL ORDER  
of the  
TEXAS COMMISSIONER OF INSURANCE**

**Date:** JUN 11 2015

**Subject Considered:**

**METROPOLITAN LIFE INSURANCE COMPANY**  
18210 Crane Nest Drive 3<sup>rd</sup> Floor  
Tampa, FL 33647

**CONSENT ORDER**  
TDI ENFORCEMENT FILE NO. 8643

**General remarks and official action taken:**

The commissioner of insurance considers whether disciplinary action should be taken against Metropolitan Life Insurance Company.

**WAIVER**

MetLife acknowledges that the Texas Insurance Code and other applicable laws provide certain rights. MetLife waives all of these rights and any other applicable procedural rights in consideration of the entry of this consent order.

**FINDINGS OF FACT**

1. On January 1, 1923, TDI issued MetLife life license no. 53950.
2. MetLife filed its 2013 annual network adequacy report on February 13, 2015, nearly one year late.
3. On May 19, 2015, MetLife retrospectively filed its prompt payment data back to the first quarter of 2013.

**CONCLUSIONS OF LAW**

1. The commissioner has jurisdiction over this matter pursuant to TEX. INS. CODE §§ 31.002, 82.051-82.055, 84.021-84.022, and 1301.101 – 1301.139; TEX. GOV'T CODE §§ 2001.051–2001.178; and 28 TEX. ADMIN. CODE §§ 3.3709 and 21.2801-21.2816.

# 4014

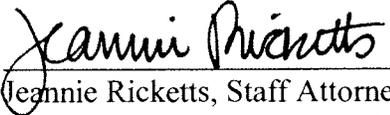
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2. The commissioner has authority to informally dispose of this matter under TEX. GOV'T CODE § 2001.056, TEX. INS. CODE §§ 82.055 and 36.104, and 28 TEX. ADMIN. CODE § 1.47.
3. MetLife violated 28 TEX. ADMIN. CODE § 3.3709 because it failed to file its 2013 network adequacy report with TDI on or before April 1, 2014.
4. MetLife violated 28 TEX. ADMIN. CODE § 21.2821 by failing to file its quarterly prompt payment reports for vision claims for two years.

The commissioner orders Metropolitan Life Insurance Company to pay an administrative penalty of \$20,000 within 30 days of the date of this Order. The administrative penalty must be paid by company check, cashier's check, or money order made payable to the "State of Texas." Mail the administrative penalty to the Texas Department of Insurance, Attn: Enforcement Section, Division 40111, MC 9999, P.O. Box 149104, Austin, Texas, 78714-9104.

  
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David C. Mattax  
Commissioner of Insurance

Approved as to Form and Content:

  
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Jeannie Ricketts, Staff Attorney  
Enforcement Section, Compliance Division  
Texas Department of Insurance

