

ROSTER – Mediators

The Texas Windstorm Insurance Association (TWIA) may demand mediation in claims where TWIA denies coverage in full or in part and the claimant provides notice of intent to file a lawsuit against TWIA. Texas Insurance Code Section 2210.575. If TWIA and the claimant do not agree on a mediator, TDI will assign a mediator from the roster of mediators maintained by TDI. This process applies to policies issued or renewed on or after November 27, 2011.

NOTE: Placement on the roster is not an endorsement or certification by the Texas Department of Insurance.

Current as of 3/1/24

CONTACT INFORMATION	40-hr Mediation Course (conducted by an alternative dispute resolution system)	40-hr Mediation Course (complies with Texas Mediation Trainers Roundtable standards)	Credentialed by TMCA ¹	PREFERENCES
Deepak Ahuja Polaris Forensics, Inc. 701 East 15th Street, Suite 103 Plano, TX 75074 888-806-5654 469-408-6872 dahuja@polarisforensics.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims, Roofing
Jake Banks				
Linda L. Bass ADR4U2 – Conflict Resolved 12913 Coast Way Keller, TX 76244 817-291-6121 adr4u2@gmail.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: Residential Claims up to \$1M, Commercial claims under \$1M, Roofing
Patricia F. Bastine Bastine Resources Mediation Firm 3730 Kirby Drive, Suite 1200 #227 Houston, TX 77098 832-921-9085 patricia@bastineresources.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims, Roofing

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Adrian D. Booker Resync Dispute Resolution Services LLC 3418 United Lane Frisco, TX 75034 469-682-9369 469-558-4317 Adrian.Booker@ResyncDrs.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims, Roofing
Leah A Brown 1228 Eagle Place Cedar Hill, TX 75104 214-491-7773 brownl@smu.edu	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims
Trina N. Brown				
Jason Cairns Cairns Mediation, PLLC 12407 N. Mopac Expy, Suite 250, #430 Austin, TX 78758 512-522-1741 414-803-1860 jason@cairnsmediation.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims, Roofing

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David G. Caston Blue Compass Mediation & Arbitration Inc. 302 Fargo.St. Houston, TX 77006 832-983-3513 david@bluecompassma.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: Roofing, All Residential, Residential Claims under \$250,000 and Commercial Claims under \$1M
Dwyane E. Clark Sr. Hosana Consultant LL 11334 Bridges Road Jacksonville, FL 32218 904-764-3899 904-708-3711 dwayneclarksr@gmail.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims, Roofing
Gary R. Clayton 15150 Preston Road, Suite 300 Dallas, TX 75248 214-233-3935 214-794-4424 gary@polymys.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims, Roofing
Amanda M. Clerkin				

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David A. DeSoto Mann Law Firm PLLC 3104 Edloe Street, Suite 201 Houston, TX 77027 713-893-8962 512-921-1967 ddesoto@mannlawtexas.com	Yes	Yes	Yes	Geographic Preferences: Will ONLY work in the following Texas Counties: Aransas, Brazoria, Calhoun, Galveston, Harris, Matagorda, Nueces, Refugio, San Patricio Claim Preferences: All residential and commercial claims
Sendra Dorce				
Maureen Garrett Law Office of Maureen Garrett 5340 Wesleyan Street #273364 Houston, TX 77277-3364 713-254-3675 mgarrett.mglaw@gmail.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential Claims, Roofing
Roham Ghassemi 636 Forest Bend Dr. Plano, Tx 75025 214-395-9031 Roham1155@gmail.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims, Roofing

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Tashara M. Hanton Positive Conflict Resolution Services, LLC 3623 Sparrow Drive Pearland, TX 77584 347-441-0367 Thanton.81@gmail.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential Claims, Roofing
Willie E Harris Alternative Dispute Resolution MA 4900 Fournace Place, Suite 200A Bellaire, TX 77401 832-993-8597 713-240-7000 wharris@adrma.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential Claims, Roofing
Monica Hernandez				
Fredreck S. Hudgens 675 Bering Dr. Suite 675 Houston, TX 77057 832-698-5211 field@hudgenslawfirm.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims

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Joseph S. Jaworski The Jaworski Law 2228 Mechanic Street, Suite 307 Galveston, TX 77550 409-763-0700 409-771-7139 joejaws@jaworskilawfirm.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims
Charles R. Johnston Claims-Advocate 1601 Hurley Ave. Fort Worth, TX 76104 817-917-6234 charles@claims-advocate.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All residential and commercial claims, roofing
Marisela Maddox Stories to Solutions, PLLC 823 Congress Ave., Ste. 300 Austin, TX 78701 512-402-2006 512-731-5190 marisela@storiestosolutions.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All residential and commercial claims, roofing
Chana H. Massey				

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Shannon L. Mays Mays Mediation, LLC 6300 West Loop South Suite 295 Bellaire, TX 77401 713-324-7191 shannon@maysmediation.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All residential and commercial claims, roofing
Tanya L Morris 6101 Pleasant Dream St. N. Richland Hills, TX 76180 817-366-7276 Tmorris@Northtarrantmediation.com Tanyamorris52@gmail.com	Yes	Yes	Yes	Geographic Preferences: I will work in ANY Texas county listed below Aransas, Brazoria, Calhoun, Chambers, Galveston, Harris, Jefferson, Matagorda Claim Preferences: All residential claims, Residential claims under \$250,000, Residential Claims over \$250,000 and up to \$1M, Residential claims over \$1M, all commercial claims
Lynne M Nash Nash Legal Group, PLLC 325 N. St. Paul Street, Suite 2300 Dallas, TX 75201 682-888-8124 lynne@nashlegalgroup.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All residential and commercial claims

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Manuel Perez-Leiva				
Rozina Ramzanali One Stop Mediation LLC 713-302-5756 rozina@onestopmediation.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All residential claims under \$250,000
Guno O. Ritfeld Resolute Mediation & Arbitration Inc 121 South Orange Avenue, Suite 1500 Orlando, FL 32801 407-298-3751 407-408-7788 griteld@resolutemediation.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All residential and commercial claims, roofing
Jessica D. Roberts 805 E Hillsboro Blvd. #101 Deerfield Beach, FL 33441 305-333-0335 JDR@JessicaDRoberts.com	Yes	No	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All residential and commercial claims, roofing

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Kimberly K. Schreiber 5182 Legends Dr. Braselton, GA 30517 901-609-6079 615-681-7585 KKS@LegalTN.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims
Jen G. Sims Making Talk Work 17007 Whitetail Run Austin, TX 78737 808-428-5673 jennifergraf@gmail.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All residential, commercial, and roofing claims
Naomi Smith				
Angela P Smucker The Affinity Advocate 1075 Vaughn Suite 2304 Kyle, TX 78640 512-680-2418 angie@theaffinityadvocate.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All commercial claims

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Jasmine M. Spencer				
Deborah K. White Deborah K. White, LLC 1108 W Leland Ave McKinney, TX 75069 903-312-4963 deborahkwhitellc@gmail.com deborahkwhite@hotmail.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All residential and commercial claims
Kalor Williams				
Tycom Wright				Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims, Roofing
James L. Young Culhane Meadows PLLC 3400 Silverstone Drive, Suite 114 Plano, TX 75023 972-765-2678 jyoung@risk-navigator.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims, Roofing

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