



	Interested parties can listen to the meeting live by going to <u>www.twia.org</u> . Go to "About Us/Board Meetings" and access the video conferencing website with instructions available on <u>www.twia.org</u> .	
1.	Call to Order A. Welcoming Remarks – <i>Chandra Franklin Womack</i> B. Anti-Trust Statement and Conflict of Interest Disclosure – <i>Counsel</i> C. Meeting Format Information – <i>Kristina Donley</i>	5 minutes
2.	Introduction of New Board Member – Chandra Franklin Womack	5 minutes
3.	Consideration and Action to: Approve the Minutes from Prior Board of Directors' Meetings – <i>Chandra Franklin Womack*</i>	5 minutes
4.	TWIA Operational Highlights – John Polak	5 minutes
5.	 Financial Consideration and Possible Action on the Following Financial Topics: A. Report of the Secretary/Treasurer – <i>Corise Morrison*</i> Income Statement Management Discussion and Analysis B. Financial Statement Review by Staff – <i>Jerry Fadden</i> Income Statement and Expense Statement Balance Sheet Cash & Short-Term Investments Cash Flow Statement Historical Data 	20 minutes
6.	Public Comment	30 minutes
7.	Presentation by Willis Towers Watson Regarding the Rate and Model Analysis – WTW Representative	30 minutes
8.	Presentation and Review of TWIA Actuarial and Underwriting Committee Meeting Rate Recommendations – <i>Debbie King</i> *	20 minutes
9.	Actuarial – Jerry Fadden Consideration and Possible Action on the Following Actuarial Topics: A. Reserve Adequacy B. Policy Count/Exposures	20 minutes

C. Maximum Liability Limits Filing - Update

 Internal Audit – Bruce Zaret - Weaver Consideration and Possible Action on the Following Audit Topics: A. Internal Audit Status Report B. Risk Assessment and Audit Plan 	20 minutes		
 Underwriting – Denise Larzalere Consideration and Possible Action on the Following Underwriting Topics: A. Operational Review Update 	10 minutes		
 Claims Consideration and Possible Action on the Following Claims Topics: A. Claims Operations – Overview – Dave Williams B. Claims Litigation – David Durden 	20 minutes		
 13. TWIA Operations Consideration and Possible Action on the Following Operations Topics: A. IT Systems Update – Camron Malik B. Depopulation – Denise Larzalere C. Plan of Operation – David Durden D. Communications Update – Jennifer Armstrong E. Review and Approval of 2021 Budget – John Polak* 	60 minutes		
14. Closed Session (Board Only)A. Personnel IssuesB. Legal Advice	60 minutes		
15. Consideration of Issues Related to Matters Deliberated in Closed Session That May Require Action, if any, of the Board of Directors*	5 minutes		
16. Committees – Chandra Franklin Womack	5 minutes		
 17. Future Meetings – John Polak February 23, 2021 – Webinar May 18, 2021 – Webinar August 2021 – TBD 	5 minutes		
18. Adjourn			

Estimated Total Length of Meeting

5 hours 25 minutes

*Indicates item on which General Manager believes the TWIA Board of Directors is likely to take action. However, the board may take action on any item that appears on this agenda.

** In accordance with Governor Abbott's directive suspending certain statutory provisions relating to open meetings and requiring certain actions of the boards of governmental bodies, this meeting may be conducted entirely by teleconference or web conference with no one gathered at a physical location.