

PBO Planning Meeting

PBO Working Group Meeting

September 17, 2015

Review 2014 – 2015 PBO Assessments

2014 – Insurance Carrier PBO Assessment

2015 – Health Care Provider PBO Assessment

2014 PBO Assessment - Insurance Carrier

MEASURES:

- M1:** Timely **payment** of initial Temporary Income Benefits (TIBs) by the insurance carrier - **40% weight**
- M2:** Timely **submission** of Initial Payment (TIBs) data via EDI - **10% weight**
- M3:** Timely **processing** of initial medical bills by the insurance carrier - **30% weight**
- M4:** Timely **submission** of Medical Bill Processing data via EDI - **10% weight**
- M5:** Timely **processing of request for reconsideration** medical bills by the insurance carrier - **10% weight**

2014 PBO Assessment - Insurance Carrier

116 insurance carriers assessed on the 5 measures:

Overall Outcome:

- **High Tier** - 47
- **Average Tier** - 68
- **Poor Tier** - 1

2014 PBO Assessment - Insurance Carrier

M1: Timely **payment** of initial Temporary Income Benefits (TIBs) by the insurance carrier - **40% weight**

Overall Outcome:

- **High Tier** - 35
- **Average Tier** - 73
- **Poor Tier** - 8

2014 PBO Assessment - Insurance Carrier

M2: Timely **submission** of Initial Payment (TIBs) data via EDI - **10% weight**

Overall Outcome:

- **High Tier** - 58
- **Average Tier** - 51
- **Poor Tier** - 7

2014 PBO Assessment - Insurance Carrier

M3: Timely **processing** of initial medical bills by the insurance carrier - **30% weight**

Overall Outcome:

- **High Tier** - 113
- **Average Tier** - 3
- **Poor Tier** - 0

2014 PBO Assessment - Insurance Carrier

M4: Timely **submission** of Medical Bill Processing data via EDI - **10% weight**

Overall Outcome:

- **High Tier** - 80
- **Average Tier** - 23
- **Poor Tier** - 13

2014 PBO Assessment - Insurance Carrier

M5: Timely **processing of request for reconsideration medical bills by the insurance carrier - *10% weight***

Overall Outcome:

- **High Tier** - 34
- **Average Tier** - 59
- **Poor Tier** - 23

2014 PBO Assessment - Insurance Carrier

PBO FACTs:

- 2014 – Reconsideration measure was new
 - **23** insurance carriers were in the poor tier for measure
 - Only **3** out of **116** insurance carriers' Overall Tier was affected by the new Reconsideration measure
- Past 5 insurance carrier assessment (2007-2014)
 - **208** different insurance carriers have been assessed
 - **60** insurance carriers have been in all 5 assessments
 - **3** insurance carriers consistently in High Tier
 - **17** insurance carriers consistently in Average Tier

2014 PBO Assessment - Insurance Carrier

PBO FACTs *(cont.)*:

- Performance of initial Payment of TIBs *(2007-2014)*

	2007	2009	2010	2012	2014
Performance	89.67%	84.22%	88.64%	90.45%	90.40%
Volume of ICs	147	138	113	110	116

- Performance of initial Medical Bills Processing *(2007-2014)*

	2007	2009	2010	2012	2014
Performance	--	97.96%	98.14%	98.75%	98.88%
Volume of ICs	--	138	113	110	116

2015 PBO Assessment – Health Care Provider

MEASURES:

Work Status Report Category

M1: Completeness of the DWC Form-073, Work Status Report - **100% weight**

M2: Documentation supporting why the injured employee is prevented from returning to work as reported on the DWC Form-073, Work Status Report – **100% weight**

Report of Medical Evaluation Category

M1: Timeliness of filing the DWC Form-069, Report of Medical Evaluation - **100% weight**

Lumbar MRI Category

M1: Medical record documentation supporting the ordering of a Lumbar Spine Magnetic Resonance Image (MRI) prior to 21 days from the date of injury - **100% weight**

2013 Health Care Provider PBO Assessment

2013 HCP PBO consisted of three performance categories as follows:

Performance Categories	Number of Providers
DWC Form-073, Work Status Report	68
DWC Form-069, Report of Medical Evaluation	57
Lumbar Spine Magnetic Resonance Imaging (MRI)	46

2013 Health Care Provider PBO Assessment

DWC Form-073, Work Status Report - 57 HCP's

- Completeness of the DWC Form-073, *Work Status Report* – *100% weight*

High Tier Performers	Average Tier Performers	Poor Tier Performers
34	19	9

- Documentation supporting why the injured employee is prevented from returning to work as reported on the DWC Form-073, *Work Status Report* – *100% weight*

High Tier Performers	Average Tier Performers	Poor Tier Performers
38	11	8

2013 Health Care Provider PBO Assessment

DWC Form-069, Report of Medical Evaluation - 68 HCP's

- Timeliness of filing the DWC Form-069, *Report of Medical Evaluation* – 100% weight

High Tier Performers	Average Tier Performers	Poor Tier Performers
41	19	8

2013 Health Care Provider PBO Assessment

Lumbar Spine Magnetic Resonance Imaging (MRI) - 46 HCP's

- Medical record documentation supporting the ordering of a Lumbar Spine Magnetic Resonance Image prior to 21 days from the date of injury – *100% weight*

High Tier Performers	Average Tier Performers	Poor Tier Performers
21	16	9

2015 PBO Assessment – Health Care Provider

- Assessment currently in process

2016 – 2017 PBO Assessments

2016 – Insurance Carrier PBO Assessment

2017 – Health Care Provider PBO Assessment

2018 – 2019 PBO Planning

2018 – Insurance Carrier PBO Assessment

2019 – Health Care Provider PBO Assessment

2018 – 2019 PBO PLANNING

- In a perfect data world, what MEASURES could you envision?
 - Insurance Carriers
 - Health Care Providers

Closing