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To: Workers' Compensation Insurance Carriers

From: Mary Landrum, Deputy Commissioner of Health and Safety

Date: September 6, 2024

Subject: Reminder: Changes to designated doctor and maximum medical improvement and impairment rating billing and reimbursement rules

On June 1, 2024, the Texas Department of Insurance, Division of Workers' Compensation (DWC) adopted new and amended rules in 28 Texas Administrative Code Chapters [133](#) and [134](#) about billing and reimbursement for certain workers' compensation-specific services. These include designated doctor examinations, required medical examinations, work status reports, maximum medical improvement evaluations, and impairment rating examinations by treating and referred doctors.

During outreach and monitoring efforts to ensure compliance with the newly adopted rules DWC discovered that services performed by designated doctors after the effective date of this rule have not been consistently paid per the new fee guideline.

Please let this memo serve as a reminder to update the new fees, including modifier changes, in your system for dates of service on or after June 1, 2024. You must process related bills with dates of service on or after June 1, 2024, according to the new fees and rule updates.

To avoid the dispute resolution process or compliance issues during this implementation period, we expect that you reprocess any bills with dates of service on or after June 1, 2024, that were not processed according to the new fees and rule updates.

DWC held free training for the new designated doctor and other certifying doctor fees on May 14, 2024, and repeated it on May 21, 2024. You can find a recording of this training at [Health care provider training and education](#).

For more information, contact CompConnection at 800-252-7031, option 3 or CompConnection@tdi.texas.gov.