



Hybrid Health Care Provider Quarterly Meeting
Thursday, September 5, 2024
12 p.m. to 1:30 p.m.

Agenda

Item	Presenters
Welcome	Jeff Nelson Commissioner of Workers' Compensation
Health and Safety Update	Mary Landrum, Deputy Commissioner Health and Safety
Designated Doctor Billing and Reimbursement Rules Implementation	Santiago Calderon, Director of Designated Doctor Operations Amy Rich, Health Care Provider and Return to Work Outreach Specialist Health and Safety
Compliance and Investigations Update	Dan LaBruyere, Deputy Commissioner Compliance & Investigations
Lifecycle of a Fraud Case	
Hearings Update	Allen Craddock, Deputy Commissioner Hearings
Business Process Update	Tammy Campion, Deputy Commissioner Business Process
Access to Medical Care in the Texas Workers' Compensation System Report	
Research and Evaluation Group Research Agenda	
Operations and External Relations Update	Matthew Posey, Deputy Commissioner Operations and External Relations
Q&A	
Closing Remarks	Jeff Nelson Commissioner of Workers' Compensation