

ROSTER – Mediators

The Texas Windstorm Insurance Association (TWIA) may demand mediation in claims where TWIA denies coverage in full or in part and the claimant provides notice of intent to file a lawsuit against TWIA. Texas Insurance Code Section 2210.575. If TWIA and the claimant do not agree on a mediator, TDI will assign a mediator from the roster of mediators maintained by TDI. This process applies to policies issued or renewed on or after November 27, 2011.

NOTE: Placement on the roster is not an endorsement or certification by the Texas Department of Insurance.

Current as of 6/30/26

CONTACT INFORMATION	40-hr Mediation Course (conducted by an alternative dispute resolution system)	40-hr Mediation Course (complies with Texas Mediation Trainers Roundtable standards)	Credentialed by TMCA ¹	PREFERENCES
Joycelyn Jewell Bagby 214-500-5563 joycelynbagby@gmail.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims, Roofing
Nadim Bashir nadimbashir81@gmail.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims, Roofing
Rupa Baskaran Neutral Good ADR, LLC	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims, Roofing
Adrian D. Booker Resync Dispute Resolution Services LLC 214-558-4317 214-764-1732 Adrian.Booker@Resyncdrs.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims, Roofing
Tyrone H. Bourdony The Mediation Center 865-387-7269 cfmediationcenter@gmail.com	No	Yes	No	

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Nancy Boyle 830-832-4006 contact@conflictrescue.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential Claims, Roofing
Hilary A. Cable Neutral Ground Mediation 129 Wooded Creek Dr. Red Oak, TX 75154 626-318-2674 hac.neutral@gmail.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: Residential claims under \$250,000, Commercial claims under \$1M
Jason Cairns Cairns Mediation, PLLC 12407 N. Mopac Expy, Suite 250, #430 Austin, TX 78758 512-522-1741 414-803-1860 jason@cairnsmediation.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims, Roofing
Gary R. Clayton Polymorphic Solutions, Inc. 15150 Preston Road, Suite 300 Dallas, TX 75248 214-233-3935 214-794-4424 gary@polymys.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims

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Oleatha Coleman GracePointe Dispute Resolution 682-259-1975 oleathamarie@gmail.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Commercial Claims
Amelia Danner Saucedo and Danner Mediation & Arbitration PLLC 115 Sugar Sand Ct. Weatherford, TX 76085 682-803-4040 saucedoanddannermediation@gmail.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims, Roofing
Gitanjali Deb The Mediation Connection LLC 903-916-1032 214-289-7816 Misty@mediationconnection.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims
David A. DeSoto Mann Law Firm PLLC 3104 Edloe Street, Suite 201 Houston, TX 77027 713-893-8962 713-893-8960 ddesoto@mannlawtexas.com	Yes	Yes	Yes	Geographic Preferences: Will ONLY work in the following Texas Counties: Aransas, Brazoria, Calhoun, Galveston, Harris, Matagorda, Nueces, Refugio, San Patricio Claim Preferences: All residential and commercial claims

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Igxtelle M. Dopgima Igxtelle Law Group PLLC 682-234-6674 682-332-5874 igxtelle.dopgima@igxtellelawgroup.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties
Clinton Eastep NPPC Consulting LLC Arrow Building Solutions 214-435-4191 nppcconsulting@gmail.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims, Roofing
Elizabeth Eckman 801-824-3726 615-481-1107 liz@imediationsolutions.com	No	Yes	No	
Terri Francell Francell Mediations and Arbitrations 1035 Meadow Lark Ln Weatherford, TX 76087 432-296-3184 terri@francell.net	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims, Roofing

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Sarah E. Fiori Above the Bar, LLC 612 Executive Golf Villas Drive, Unit B Saint Simons Island, GA 31522 860-671-78174 Sarah.fiori220@gmail.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential Claims, Roofing
Cory Flowers Flow Mediation 6410 E Lovers Lane Dallas, TX 75214 214-500-7008 cory@flowmediation.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims, Roofing
Ana Garcia-Padron 281 Deer Run Pass Canyon Lake, TX 78133 281-886-2073 Anagarcia9603@gmail.com	No	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All commercial claims, Roofing
Maureen Garrett Law Office of Maureen Garrett 5340 Wesleyan Street #273364 Houston, TX 77277-3364 713-254-3675 mgarrett.mglaw@gmail.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential Claims, Roofing

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Melanie E. Grimes MG Mediation, Inc. 6440 N. Central Expressway, Suite 760 Dallas, TX 75206 214-369-3690 mgrimes@mgmediation.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims, Roofing
Jerry R. Hall ADR Services International, Inc. 15222 Mill Pond Road Tavares, FL 32778 832-378-4400 adrsi@hotmail.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial claims
Byron Ernst Hanssen Hanssen Law 281-456-3911 Byron@HanssenLaw.com	Yes	No	No	Geographic Preferences: Brazoria, Cameron, Chambers, Galveston, Harris, Jefferson, Matagorda Claim Preferences: All Residential and Commercial Claims, Roofing
Dai Harris Sulh Mediation info@sulhmediation.com				

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Willie E Harris 4900 Fournace Place, Suite 200A Bellaire, TX 77401 832-993-8597 713-240-7000 wharris@adrma.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims, Roofing
Charles Hill NVO Mediation 13155 Noel Road #900 Dallas, TX 75240 214-292-6673 charleshill@nvomediatio.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All residential and commercial claims, roofing
Jason Hisey US Mediators 813-326-0188 Contact@USMediators.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All residential and commercial claims, roofing
David W Hodges Hodges Law Group 67 Big Trail Missouri City, TX 77459 713-320-6568 dhodges@dhodgeslaw.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims, Roofing

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Felicia Harris Hoss Harris Hoss PLLC 3112 Sumac Drive Pearland, TX 77584 281-686-7927 Felicia@HarrisHossPLLC.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims, Roofing
Joseph S. Jaworski The Jaworski Law 2228 Mechanic Street, Suite 307 Galveston, TX 77550 409-763-0700 409-771-7139 joejaws@jaworskilawfirm.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims
Sermando Johnson Invictus Mediators and Arbitrators, LLC 1703 Asbury Dr Wylie, TX 75098 678-596-9355 sermando@disputeco.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All residential and commercial claims, roofing
Charles R. Johnston Claims-Advocate 1601 Hurley Ave. Fort Worth, TX 76104 817-917-6234 charles@claims-advocate.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All residential and commercial claims, roofing

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Maketa Jolly Education Consultants & Research Group 388 Allendale Road King of Pruma PA 19406 610-334-4375 mjolly@jollyeducationconsultant.com	Yes	Yes	No	Geographic Preferences: Aransas, Galveston, Harris, Claim Preferences: Residential claims under \$1M Commercial claims under \$1M,
Walter Kane 11 Hammock Dunes Place The Woodlands, TX 77389 713-302-1377 walterkane@hotmail.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All residential and commercial claims, roofing
Phillip J Kauffman Sage Mediation and Arbitration, LLC 6453 Elm Crest Court Fort Worth TX 76132 484-868-5256 phil@sagemediationandarbitration.com	Yes	No	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All residential claims
Nick J. Lanza Lanza Law Firm, P.C. 2502 Algerian Way Houston, TX 77098 713-432-9090 713-299-9154 (cell) nlanza@lanzalawfirm.com	Yes	Yes	Yes	Geographic Preferences: Brazoria, Chambers, Galveston, Harris, Jefferson, Matagorda Claim Preferences: All residential and commercial claims, roofing

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Matthew M. Lara Momentum Concepts 830-931-1518 Momentumconcepts24@gmail.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All residential and commercial claims, roofing
Marisela Maddox Stories to Solutions, PLLC 823 Congress Ave., Ste. 300 Austin, TX 78701 512-402-2006 512-731-5190 marisela@storiestosolutions.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All residential and commercial claims, roofing
Rebecca Marsh Clear Creek Mediation Center 17043 El Camino Real Ste 201 Houston, TX 77058 832-720-4330 713-257-0259 rebecca@clearcreekmediation.com	Yes	Yes	Yes	Geographic Preferences: Brazoria, Chambers, Galveston, Harris Claim Preferences: All residential and commercial claims, roofing

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Shannon L. Mays Mays Mediation, LLC 6300 West Loop South Suite 295 Bellaire, TX 77401 713-324-7191 shannon@maysmediation.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All residential and commercial claims, roofing
Diane F. McSpiritt Diane Frances McSpiritt, LLC dba SAVVY Mediation 727-409-1719 DIANE@SAVVYMEDIATION.COM	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties
Joshua C. Miller, Esq. Green Bench Law, PLLC. 813-485-5540 512-400-0011 Josh@GreenBenchLaw.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All residential and commercial claims, roofing
Carnegie Harvard Mims, III The Mims Law Firm 3207 Mercer Street Houston, TX 77027 832-469-3596 832-982-1134 mimsinc@gmail.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All residential and commercial claims, roofing

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Tiffany Morris Apexena Solutions 10333 Harwin Dr. Suite 530L Houston, TX 77036 832-212-2775 tiffany.morris@apexenasolutions.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All residential and commercial claims, roofing
Donna Nash The Peace Group 650 N. Sam Houston Pkwy East, #218A Houston, TX 77060 832-453-4263 281-533-8503 donna@thepeacegroupinc.com	Yes	Yes	No	Geographic Preferences: I will work in ANY Texas county listed below Brazoria, Chambers, Galveston, Harris, Jefferson, Matagorda Claim Preferences: All residential and commercial claims, roofing
Lynne M Nash Nash Legal Group, PLLC 325 N. St. Paul Street, Suite 2300 Dallas, TX 75201 682-888-8124 lynne@nashlegalgroup.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All residential and commercial claims

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Hasmukh Patel HPPS, LLC dba HPPS Dispute Resolution Advocacy 7322 SW Freeway Suite 400 Arena One Houston, TX 77074 713-541-4777 713-256-0123 HarryAdvocate@aol.com	Yes	No	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All residential and commercial claims
Spencer JW Pinegar DMK Mediation Services 577 York Creek Road Kingsbury, TX 78638-1652 830-305-6224 spinegar.dmk34@gmail.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All residential and commercial claims, roofing
Danielle N Preston Gold Compass Mediation & Arbitration, LLC 214-620-1147 dpreston@goldcompassmediation.com				
Nanci W Rainey Rainey Mediation and Arbitration Services, LLC 832-703-2962 njrainey@gmail.com	Yes	Yes	No	

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Rozina Ramzanali One Stop Mediation LLC 713-302-5756 rozina@onestopmediation.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All residential claims under \$250,000
Shashank Rao Neutral Good ADR, LLC	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All residential and commercial claims, roofing
Jessica D. Roberts 305-333-0335 JDR@JessicaDRoberts.com	Yes	No	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All residential and commercial claims, roofing
Stanley Santire Santire Law Firm PLLC 7500 San Felipe St. Ste 900 Houston TX 77063 713-787-0405 Stanley@santire.com	Yes	Yes	No	Geographic Preferences: I will work in ANY Texas county listed below Brazoria, Chambers, Galveston, Harris, Matagorda Claim Preferences: All residential and commercial claims, roofing

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Omaemo Shobola Britania Mediation Group, Inc. 16008 Muirfield Drive Odessa, FL 33556 813-325-7295 813-842-6208 omar@britaniamediation.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All residential, commercial, and roofing claims
Angela St. Julien 11601 Shadow Creek Pkwy #111-51 Pearland, TX 77584 346-739-8593 angela@yesmediate.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims
Marianne V Vander Stoep 415 Patricia Lane Highland Village, TX 75077				
Christine Turner Turner Mediation 907 S. Friendswood Dr, Suite 219 Friendswood, TX 77546 281-482-0266 832-867-6450 chris@turnermediation.com	Yes	Yes	Yes	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential Claims

¹For information on the Texas Mediator Credentialing Association (TMCA), please go to www.txmca.org.

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Jennifer Vitera				
Brandy A. Warren 1020 Lakemont Bend Lane Pinehurst, TX 77362 832-264-1851 brandyaw@gmail.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims
Brittany Watts Lightning Mediation LLC 713-534-5273 Lightningmediation@gmail.com	Yes	Yes	Yes	
Trishana Williams 5470 E Busch Blvd #147 Temple Terrace FL 33617 813-603-3095 nexusmediationservices@gmail.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims
Tycom Wright				Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims, Roofing

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James L. Young Culhane Meadows PLLC 3400 Silverstone Drive, Suite 114 Plano, TX 75023 972-765-2678 jyoung@risk-navigator.com	Yes	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Residential and Commercial Claims, Roofing
Sandra Zuniga 3700 Dacy Lane Apt #5208 Kyle, TX 78640 830-318-6103 mercadosandra57@yahoo.com	No	Yes	No	Geographic Preferences: Will work in ANY of the designated Texas counties Claim Preferences: All Commercial Claims

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