

SUMMARY OF POTENTIAL MEASURES PREVIOUSLY CONSIDERED

KRG: Encourage the safe and timely return of injured employees to productive roles

- Documentation supporting how the injury prevents an injured employee from returning to work - **HCP Measure since 2013**
- Timely release to return to work - **HCP Measure ONLY for 2011**
- Insurance Carrier's Return to Work Outcome
 - **Issue:** The RTW date reported is the original RTW date. There are a percentage of cases where the original RTW date is not a substantial RTW and the injured worker subsequently loses time from work again.
- Insurance Carrier's Return to Work Rate
 - **Issue:** Difficult and costly to collect information; the RTW date reported is the original RTW date for DCI data, so might to have data call for some of the data; disproportionate injury mix, age or industry mix could impact the rate.
- Insurance Carrier's Self-Assessment of RTW activities
 - **Issue:** Would require a data call of insurance carrier's responses to self-assessment questionnaire.

KRG: Provide timely and accurate income benefits and medical benefits

- Insurance Carrier's timely payment of initial TIBs - **IC Measure since 2007**
- Insurance Carrier's timely processing of medical bills - **IC Measure since 2007**
- Insurance Carrier's timely processing of reconsideration medical bills - **IC Measure since 2014**
- Insurance Carrier's timely payment of initial IIBs
 - **Issues:** Date received in our data is the date DWC received, not insurance carriers' date received; hard to collect data
- Insurance Carrier's timely payment of initial SIBs
 - **Issues:** Data is somewhat difficult collect; small data pool
- Accuracy of Medical Bill payment according to MAR
 - **Issues:** Important for health care providers to be paid accurately, however, the dollar amounts are low, inaccurate data due to multiple reasons, and may be better as an audit, but would require expertise to calculate reimbursements.

KRG: Ensure each injured employee shall have access to prompt, high-quality, cost-effective medical care

- Lumbar MRI Usage - **HCP Measure 2013 and 2015 (pilot in 2011)**
- Use of generic prescriptions
 - **Issue:** Although easy to collect the information, it would be difficult to analyze the data; would need a clinical review to determine if use of brand name drug was appropriate
- Insurance Carrier's denial rate of preauthorized services
 - **Issue:** Difficult and costly to collect information.
- Timeliness of Insurance Carrier in responding to preauthorization requests
 - **Issue:** Data call would be required; Difficulty and cost to collect information varies by vendor.
- Timeliness of provider in rendering preauthorized services
 - **Issue:** DWC only has dates of service information, not when preauthorization was approved; Difficult and costly to collect information.

- Timeliness of provider in requesting preauthorized treatment
 - **Issue:** Data call would be required; Difficult and costly to collect information.
- Average number of procedures rendered per office visit
 - **Issue:** Although easy to collect the information, it would be difficult to analyze the data; would need a clinical review to determine if number of procedures was appropriate.

KRG: Increase timely and accurate communications within system

- Timely transmissions of 837 medical data by Insurance Carrier - ***IC Measure since 2007***
- Timely transmission of Initial Pay (IP) data by Insurance Carrier - ***IC Measure since 2007***
- Timely submissions of DWC 73 (Work Status Report) by provider - ***HCP Measure ONLY for 2009***
- Accurate submissions of DWC 73 (Work Status Report) by provider - ***HCP Measure since 2009***
- Timely filings of the DWC 69 (Report of Medical Evaluation) by provider - ***HCP Measure since 2007***
- Timeliness of Filing the PLN 1 AND 148-04
 - **Issue:** Very data intensive; may not be meaningful; a lot of variables; new workload; limited data; limited resources; medical only claims
- Timely electronic responses to E-Bills
 - **Issue:** Data call would be required; not measuring the real issue.

KRG: Limit disputes to those appropriate and necessary

- Prevailing Ratio at Contested Case Hearing - ***IC Measure Only 2007***
- Prevailing Ratio at Medical Dispute Resolution - ***IC Measure pilot in Only 2007***
- Number of Letter of Clarifications rendered
 - **Issue:** Low volume of data;
- Number of insurance carriers coming to an Agreement on a dispute at the BRC or CCH level
 - **Issue:** Volume very low and would not apply to enough IC's to assess.