



TEXAS DEPARTMENT OF INSURANCE

Division of Workers' Compensation

7551 Metro Center Drive, Suite 100, Austin, Texas 78744-1645
(512) 804-4000 | F: (512) 804-4001 | (800) 252-7031 | TDI.texas.gov | @TexasDWC

To: Workers' Compensation Insurance Carriers

From: Nick Canaday, General Counsel

Date: November 4, 2019

RE: New DWC Form-029, Request for Standard Detailed Data Reports

The Texas Department of Insurance, Division of Workers' Compensation (DWC) has adopted a new form: [DWC Form-029, Request for Standard Detailed Data Reports](#), effective November 4, 2019. DWC posted the draft DWC Form-029 online on August 23, and did not receive any comments.

Insurance carriers, including certified self-insurers, certified self-insurer groups, and governmental entities, may submit the new form to ask for claim-level data they have already submitted to DWC. The data will be made available to them or another entity on their behalf through a secure file transfer protocol (SFTP) box. The reports provide the detail related to the insurance carrier performance scorecards for:

- timely payment of initial temporary income benefits and EDI reporting;
- timely processing of medical bills and EDI reporting; and
- timely processing of reconsideration medical bills and EDI reporting.

Requests for standard detailed data reports through DWC's open records portal will continue to be accepted until Monday, December 2, at which time requestors will be directed to use the new form and SFTP process.