



TEXAS DEPARTMENT OF INSURANCE

Division of Workers' Compensation

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To: Insurance Carrier Austin Representatives

From: Joseph McElrath, Deputy Commissioner for Business Process

Date: June 29, 2020

RE: Electronic Correspondence Delivered Insurance Carrier Electronic Boxes

Due to unforeseen circumstances, the Division of Workers' Compensation (DWC) will not deliver claims and hearing correspondence to insurance carrier electronic boxes on Monday, June 29, 2020. DWC will resume delivering electronic correspondence tomorrow, Tuesday, June 30, 2020.

This issue does not impact the ability for insurance carrier Austin representatives to file documents or receive date-stamped receipts.

If you have any questions, please contact Theol Jackman at theol.jackman@tdi.texas.gov or 512-804-4308.